

Opt-In/Opt-Out Form

Processing 7 Days a Week Requires All Credit Unions to Take Action

INTRODUCING 7 DAY PROCESSING

CU*Answers is adding 7 Day Processing in February 2019. 7 Day Processing means you have the option of allowing CU*BASE to process on your behalf on Sundays, seven days a week instead of six. Advantages of going to Sunday processing include allowing your credit union to stay current with how your members do business, collecting data every day, and processing transactions exactly when your members expect.

Our booklet, *24/7 System Availability and Service*, has detailed information on how 7 Day Processing works.

OPTING-IN TO 7 DAY PROCESSING

In the spirit of our cooperative, CU*Answers allows credit unions to make choices. The ability to process transactions 7 days a week is one of those decisions. Your credit union is not required to move to 7 Day Processing. We simply need you to fill out this form and let us know. If we don't hear from you, CU*Answers will assume you wish to opt-in.

NO ADDITIONAL FEES

There are no additional fees from CU*Answers either way based on opting in or out. Normal fees related to processing, generating reports, and archiving will apply regardless if your credit union is either six-day or seven-day processing.

I WANT MY BRANCHES OPEN ON SUNDAY

Your credit union will not automatically be able to have brick and mortar branches be functional as a result of the switch to 7 Day Processing. We do have credit unions with branches open on Sunday. If you would like to explore this possibility for your institution, simply select Learn More about Sunday Branch Opening, and CU*Answers will get back with you on what we need to get started on this project.

TIME ZONE PROCESSING

Time zone processing requires no action on the part of our credit unions. No matter where you live, CU*BASE will recognize your time zone allowing you to be accessible to your members in local time.

I'M ALREADY ON 24/7 PROCESSING

Some of our credit unions are already processing on Sunday. If you are one of these credit unions, you do not need to re-enroll.

My Choice for 7 Day Processing Is:

_____ Yes, Sign me up! My credit unions wants 7-day processing

_____ No! I wish to opt out of 7-day processing

CREDIT UNION NAME: _____

NAME: _____ PHONE NUMBER: _____

EMAIL: _____

Return this form to: OperationJobChangeRequests@cuanswers.com

NOTES: Further action may be required for all credit unions. Please be sure to include all contact information. Stay connected with Ops Engine online. Stay tuned to this site for updates and web conference recordings, all intended to assure you receive the most current information when you need it.