ONLINE AND MOBILE BANKING
LOGIN OPTIONS
EFFECTIVE FEBRUARY 11, 2018
Credit union website with Direct Login Widget 2.0 with OBC Bypass

**NO ACTION NEEDED FOR 2/11 BUT REQUIRES COORDINATION FOR SET UP**

**NEW!**

**Member types in credit union website URL into browser**

**Bookmarked OBC Page**
- If member attempts to visit bookmarked OBC Page, they will be redirected to the Credit Union website

**For information on how to purchase a homepage URL see pg. 9**

**Bookmarked Online Banking URL**
- If member attempts to visit bookmarked It’s Me 247 URL, they will be redirected to the Credit Union website

**Credit Union Website with Direct Login Widget 2.0 with OBC Bypass**
- Username
- Password
- Security question

**Member is brought into Online Banking**

**It’s Me 247**

**It’s Me 247 Online Banking**

**When member clicks logout they will be directed to either a custom URL or to the credit union website**

**Logout**

**Timeout**
- If a timeout occurs the member will be redirected back to the credit union website

**Website URL**
- If credit union has setup Custom Logout URL, member will be directed to URL
- Upon timeout member will be sent back to the credit union website

**Upon timeout member will be sent back to the credit union website**

Order online at store.cuanswers.com/product/online-banking-login-link-code/
Member visits credit union website and clicks login button

Member is redirected to OBC Page with Direct Login Widget 1.0 to enter username

Member is presented with password and security question fields

Member is brought into Online Banking

When member clicks logout they will be directed to either a custom URL or to the credit union OBC Page

If a timeout occurs the member will be redirected back to the credit union OBC Page

If credit union has setup Custom Logout URL, member will be directed to URL
If credit union does not have Logout URL, member will be directed to OBC

Order online at store.cuanswers.com/product/online-banking-login-link-code/
Member visits credit union website and clicks login button

Credit Union Website with It's Me 247 Login Button

Member is redirected to OBC Page with Direct Login Widget 2.0 to enter username and password

Credit Union OBC Page

Member is presented with security question field

Credit Union OBC Page

Member is brought into Online Banking

It's Me 247 Online Banking

When member clicks logout they will be directed to either a custom URL or to the credit union OBC Page

Logout

If a timeout occurs the member will be redirected back to the credit union OBC Page

Timeout

If credit union has setup Custom Logout URL, member will be directed to URL
If credit union does not have Logout URL, member will be directed to OBC

Website URL

Upon timeout member will be sent to OBC

OBC

Order online at store.cuanswers.com/product/online-banking-login-link-code/
Credit union website with Direct Login Widget 1.0
Before February 11, 2018 Deadline

ORDER ONLINE AT store.cuanswers.com/product/online-banking-login-link-code/
Member is redirected to OBC Page and is presented with security question field.

Member is brought into Online Banking.

When member clicks logout they will be directed to either a custom URL or to the credit union OBC Page.

If credit union has setup Custom Logout URL, member will be directed to URL.
If credit union does not have Logout URL, member will be directed to OBC.

Upon timeout member will be sent to OBC.

Order online at store.cuanswers.com/product/online-banking-login-link-code/
Credit union website on mobile device

Before February 11, 2018 Deadline

Member visits credit union website and clicks login button*

Member is redirected to mobile login with Direct Login Widget 1.0 to enter username and password

Member is presented with security question field

Member is brought into Mobile Banking

It’s Me 247 Mobile Banking

Upon timeout or logout Mobile Login using Direct Login Widget 1.0

Member is redirected back to Mobile Banking login

NO ACTION REQUIRED

*Mobile does not support the Direct Login Widget 1.0. We recommend your web developer use a combination of CSS and JavaScript to enable a login button to avoid redirect issues and send members directly to It’s Me 247 Mobile Banking.

Order online at store.cuanswers.com/product/online-banking-login-link-code/
Credit union website on mobile device

After February 11, 2018 Deadline

Member visits credit union website and clicks login button*

Member is redirected to mobile login with Direct Login Widget 2.0 to enter username and password

Member is presented with security question field

Member is brought into Mobile Banking

Member is redirected back to Mobile Banking login

It's Me 247 Mobile Banking

Credit Union Website with It's Me 247 Login Button

Mobile Login using Direct Login Widget 2.0

Upon timeout or logout

Mobile Login using Direct Login Widget 2.0

Timeout

Logout

Member is presented with security question field

Username

Password

LOGIN

*Mobile does not support the Direct Login Widget 2.0. We recommend your web developer use a combination of CSS and JavaScript to enable a login button to avoid redirect issues and send members directly to It's Me 247 Mobile Banking.

**If the credit union has enabled the OBC Bypass, members will not be able to login to the desktop version of It's Me 247 Online Banking from their mobile device; however It's Me 247 Mobile banking will work correctly.

Order online at store.cuanswers.com/product/online-banking-login-link-code/
How to check your Online Banking Community Customizations

Enter your numeric CUID to check your OBC customization settings

irsc.cuanswers.com/obc/view-my-obc-customizations/
### How to order a custom Homepage URL

If set at 0, no custom URL has been set up.

**Website URLs**

<table>
<thead>
<tr>
<th>Feature</th>
<th>URL</th>
<th>Note</th>
</tr>
</thead>
<tbody>
<tr>
<td>This CU has a Home Page URL of</td>
<td><a href="http://cuanswers.com/">http://cuanswers.com/</a></td>
<td>This is a free option with OBC Customization.</td>
</tr>
<tr>
<td>This CU has a Contact Page URL of</td>
<td><a href="http://cuanswers.com/contact.php">http://cuanswers.com/contact.php</a></td>
<td>This is a free option with OBC Customization.</td>
</tr>
<tr>
<td>This CU has a Newsletter Page URL of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>This CU has a Rates Page URL of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>This CU has an It's Me 247 Logout URL</td>
<td>0</td>
<td>TBA</td>
</tr>
<tr>
<td>for Desktop of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>This CU has an It's Me 247 Logout URL</td>
<td>0</td>
<td>TBA</td>
</tr>
<tr>
<td>for Mobile of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>This CU has an It's Me 247 Logout URL</td>
<td><a href="http://www.cuanswers.com">http://www.cuanswers.com</a></td>
<td>TBA</td>
</tr>
<tr>
<td>for Loan App of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>This CU has an It's Me 247/OBC Assistance</td>
<td>Off</td>
<td>This can be Off, Default, or Phone Number. Order form TBA</td>
</tr>
<tr>
<td>Footer Message setting of</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Obc Background Color</td>
<td>#333</td>
<td>This is a free option with OBC Customization. Use our OBC Color</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Selector Tool to see how it looks on the OBC.</td>
</tr>
</tbody>
</table>

[irsc.cuanswers.com/obc/view-my-obc-customizations/](irsc.cuanswers.com/obc/view-my-obc-customizations/)
How to order a custom logout URL

To create a custom logout URL visit above site

irsc.cuanswers.com/product/its-me-247-logout-urls/