

Lender*VP

Lender*VP, along with other internal teams, is able to offer the following in regards to membership-wide payment assistance.

3 Options to Serve Your Members



1. Skip A Pay: Tool #820

FREE!

This is an integrated option in CU*BASE that can be staff initiated or member initiated within **It's Me 247** Online Banking on a one-off basis and works for most consumer loans. The next payment date and maturity date are automatically advanced with the skip a pay being recorded at the loan level. The configuration lets the credit union set parameters and exclusionary criteria. The ability to remove members from the program individually exists as well. This is a free tool to use. **For more information see:** help.cubase.org/cubase/#ULNSKPC-01.htm



2. Credit Card Skip A Pay: Tool #317

FREE!

The credit card skip a pay is an integrated option for online credit card portfolios. All credit card payments are advanced at the same time for a given category in a batch setting. This must be completed prior to the end of month cycle. Similar to the Skip A Pay tool (#820), CU*BASE will handle all appropriate account level changes. The configuration lets the credit union set parameters and exclusionary criteria. This is a free tool to use. **For more information see:** help.cubase.org/cubase/#ULNSKPC-01.htm



3. Custom Project:

~~\$2,000~~
WAIVED!*

The CU*BASE programming team can offer a custom project that acts as a hybrid of options #1 and #2. The next payment data and maturity date are automatically advanced without the member needing to request the skip. The credit union will choose basic parameters such as which loan category and several other options. This custom project has a standard bid of \$2K but that cost is being waived* by CU*Answers at this time in order to assist our credit unions. **For questions and further information please email our team at lendervp@cuanswers.com**

*Fees waived for orders before 4/30/2020

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Questions?

Please email us at
lendervp@cuanswers.com