CU*ANSWERS





Getting Started with CU*Answers Mobile App:

This is a guide for the pricing that is associated with launching a CU*Answers mobile app. Your credit union can choose to customize which services/features you are looking to offer your members from within your main credit union mobile app. CU*Answers develops mobile apps for both Apple & Android operating systems, visit the IRSC online store today to get started!

AUTOMATED RDC POSTING:

CU*Answers

eDOC RDC IQ Monthly Process

Less than 5,000 members \$75/month

Greater than 5,000 members \$125/month

CU*Answers RDC IQ*

CU*Answers Setup Fee \$500

CU*Answers Per Process Fee \$25/month

*Pricing and availability for CU*South and CU*Northwest clients may be different than published for CU*Answers clients. Please contact your Group Provider for accurate pricing and availability dates.

MOBILE APP:

(development, hosting)

FREE

RDC:

eDOC Setup Fee

10,000+ members \$3,995

3,000 – 10,000 members **\$2,995**

Under 3,000 members No Setup Fee

eDOC Monthly Maintenace

3,000+ members **\$175/month**

Under 3,000 members \$99 for the first 6 mo. then \$175/month.

MACO:

Your credit union can choose to prepay for a set # of licenses at the prepaid cost or choose to true-up at the end of the calendar year, based on your # of active users.



2019 - \$1.50/user Prepaid, \$1.90/user True-Up

2020 - \$2.00/user Prepaid, \$2.50/user True-Up

Add Manage Cards with Transaction Activity Alerts (Push Notifications) to CU*Answers Mobile App

FREE

FREE

Get Started Today!

CU*Answers Internet Retail Support Center

6000 28th Street SE Grand Rapids, MI 49546 (800) 327-3478

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Add Pay Anyone (Payveris Bill Pay)
Option to CU*Answers Mobile App

Add Bill Pay (Payveris Bill Pay) option to

CU*Answers Mobile App

Add eStatements to CU*Answers Mobile App

FREE

FREE