

CU*Answers Imaging Solutions Enhanced Online Vault!

Imaging Solutions Online Vaults

Online Vaults are a popular solution for CU*Answers credit unions. With an Online Imaging strategy you will not have to worry about server maintenance, patches, or upgrades. You never have to think about the physical security of your server, security concerns over electronic threats, software application upgrades or daily monitoring of your system log files.

The Enhanced Online Vault will allow for capture of AP (Accounts Payable) Invoices along with the ability to capture any document to support a loan and the capture of any membership forms, including miscellaneous membership documents from CU*BASE.

Forms you can leverage this service to capture:

- Copy of Driver's License
- Certificate of Insurance
- Proof of Income
- Notice to Provide Insurance
- NADA
- CARFAX Report
- Business Verification Check
- Discount addendum (if applicable)
- Signed Exception Sheet/Email
- Fact Act Notice
- Advanced Receipt
- And more!

***ProDOC Printer requires Swiftview software and Installation. The CU*Answers Imaging Solutions team will guide you through the necessary steps to get started. Fees may apply.**

Benefits of the Enhanced Online Vaults

1. eDoc Signature Packages - Send one email notification to the member to sign multiple documents.
2. Includes AP Invoice capture
3. Capture any document necessary to support a loan (NADA, CARFAX, etc.)
4. Capture any membership document including miscellaneous membership forms
5. *ProDOC Printer which allows printing a document to ProDOC for capture
6. Import button to import PDF's and other documents directly so you can send them for eSign or archive them. For example, state application for title PDF's.
7. Send disclosures or other reference documents as a part of an eSign event and have members send back to you requested documents like Photo ID's or proof of insurance or income.
8. Send ad hoc documents for eSign on the fly from a website without programming in minutes.

What does it cost?

\$250 setup fee

- If CU is already using AP invoices then it's only \$100

\$50/misc. membership form setup fee (optional)

Additional monthly fees

- \$100/month for credit unions with 1-3000 members
- \$200/month for credit unions with 3001-5000 members
- \$350/month for credit unions with 5001-7500 members
- \$500/month for credit unions with 7501 + members

Contact Imaging Solutions today!

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