



Get Individual Logins for the Online Campus and Take Charge of Your Staff's Training at No Additional Charge!

Education is Priceless

And so many of the tools available in the CU*Answers University online campus. At no additional charge, you get a wealth of resources with individual logins!

You get what you currently have with your consolidated login:

- CBX courses
- Soft-skills and credit union-specific courses
- Compliance courses

Plus you get extra tools to track employee progress!

- Reporting tools to provide regulators proof of staff training in areas such as compliance
- Individual development plans for each employee
- Tracking tools to track individual employee knowledge

Training is Easier Than Ever

Compliance is a breeze with individual logins as you'll be able to provide regulators proof of staff training.

With individual logins, you'll be able to quickly measure each employee's knowledge level to help you ensure members receive correct and consistent information.

With member relationships becoming increasingly advisory, having knowledgeable staff is essential. Individual logins will assist you in that area by giving you access to detailed training plans and efficient measurement and reporting tools.

To Request Individual Logins for Your Staff

Please click the link below to navigate to the Free Campus store page.

[Free Campus with Admin Access Edition — CU*Answers Store](#)



Courses Offered

Here are the courses that we have created with our Writing Team:

CAB 100	CBX General Ledger 1	CSU 100	Security Essentials
CAB 200	Daily Share Draft Processing	CSU 200	The Armored Network
CAB 201	Daily ACH Processing	CSU 300	The Human Side of Security
CAB 202	Daily Payroll Processing	CTM 100	Welcome to CBX
CCS 100	Collections Basics	CTM 101	Navigating within CBX
CCS 101	Advanced Daily Work (Collections)	CTM 102	Rate Inquiry Loan Quoter and the Time-Out Window
CLS 100	Lending Basics	CTM 200	Member Inquiry
CLS 101	Lending 2: Creating and Disbursing Loans	CTM 201	Phone Operator
CMS 100	Report Builder Canned Query	CTM 300	Opening Memberships and Accounts
CMS 101	Report Builder Basic Custom Query	CTM 400	Teller Processing 1
CNV 100	Preparing for Your Conversion to CBX	CTM 401	Teller Processing 2
CNV 101	Leading Change Conversion Prep for Management	CTM 900	e-Receipts and Photo ID Capture
CNV 102	Converting Your Back Office	CXT 100	Xpress Teller

In addition to our tutorials on CBX, we offer industry-based training through our LMS provider. **The courses listed below are complementary to our network partners:**

Compliance - Deposit and Member Regulations

COM330: Introduction to Identity Theft
CU Solutions Group

COM335: Identity Theft and the FACT Act
CU Solutions Group

COM340: Elder Financial Abuse Prevention
CU Solutions Group

Compliance - General Operations

COM210: Bank Secrecy Act
CU Solutions Group

COM211: BSA for Frontline Staff
CU Solutions Group

COM213: BSA for New Accounts
CU Solutions Group

COM214: BSA for Electronic Services
CU Solutions Group

COM215: BSA for Lending Operations
CU Solutions Group

COM216: BSA for Volunteers & Senior Management
CU Solutions Group

COM230: Money Laundering & Due Diligence
CU Solutions Group

COM250: Office of Foreign Assets Control
CU Solutions Group

Compliance - General Operations

COM260: Bank Bribery Act
CU Solutions Group

COM270: The USA PATRIOT Act
CU Solutions Group

Compliance - HR Regulations

COM111: Sexual Harassment Prevention for Managers
CU Solutions Group

COM112: Sexual Harassment Prevention for Employees
CU Solutions Group

COM113: Recognizing Sexual Harassment
CU Solutions Group

COM122: Recognizing and Overcoming Unconscious Bias
CU Solutions Group

COM123: Mastering Cultural Sensitivity in Customer Service
CU Solutions Group

Compliance - Lending Operations

COM420: The Credit CARD Act
CU Solutions Group

Continued →

Compliance - Lending Operations

COM440: TILA/RESPA Integrated Disclosures
CU Solutions Group

Cyber Security

CSE100: Introduction to Cyber Security
CU Solutions Group

CSE200: CSEC for the Board and Senior Management
CU Solutions Group

CSE300: Schemes, Scams and Spies
CU Solutions Group

CSE400: Devices and Systems
CU Solutions Group

CSE500: Software and System Controls
CU Solutions Group

CSE600: Keeping Kids Safe Online
CU Solutions Group

CSE610: Savvy Social Media Security
CU Solutions Group

CSE620: Smartphone and Mobile Device Security
CU Solutions Group

Frontline Member Services

FMS120: Handling Cash
CU Solutions Group

FMS200: Handling Checks
CU Solutions Group

FMS220: Preventing Check Fraud
CU Solutions Group

FMS300: Deposits and Withdrawals
CU Solutions Group

Lending - Consumer Loans

LEC100: Understanding Consumer Lending
CU Solutions Group

LEC120: The Loan Application
CU Solutions Group

LEC130: The Loan Approval Process
CU Solutions Group

Lending - Mortgages

LEM100: Understanding Mortgage Contracts
CU Solutions Group

LEM300: Real Estate Lending Participants
CU Solutions Group

Member Engagement

MBE100: The Value of Excellent Service
CU Solutions Group

MBE200: Exceeding Member Expectations
CU Solutions Group

MBE500: Identifying Member Needs
CU Solutions Group

