



# Get Individual Logins for the Online Campus and Take Charge of Your Staff's Training at No Additional Charge!

## Education is Priceless

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And so many of the tools available in the CU\*Answers University online campus. At no additional charge, you get a wealth of resources with individual logins!

You get what you currently have with your consolidated login:

- CBX courses
- Soft-skills and credit union-specific courses
- Compliance courses

Plus you get extra tools to track employee progress!

- Reporting tools to provide regulators proof of staff training in areas such as compliance
- Individual development plans for each employee
- Tracking tools to track individual employee knowledge

## Training is Easier Than Ever

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Compliance is a breeze with individual logins as you'll be able to provide regulators proof of staff training.

With individual logins, you'll be able to quickly measure each employee's knowledge level to help you ensure members receive correct and consistent information.

With member relationships becoming increasingly advisory, having knowledgeable staff is essential. Individual logins will assist you in that area by giving you access to detailed training plans and efficient measurement and reporting tools.

## To Request Individual Logins for Your Staff

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Please click the link below to navigate to the Free Campus store page.

**[Free Campus with Admin Access Edition — CU\\*Answers Store](#)**

# Courses Offered

Here are the courses that we have created with our Writing Team:

<b>CAB 100</b>	CBX General Ledger 1	<b>CSU 100</b>	Security Essentials
<b>CAB 200</b>	Daily Share Draft Processing	<b>CSU 200</b>	The Armored Network
<b>CAB 201</b>	Daily ACH Processing	<b>CSU 300</b>	The Human Side of Security
<b>CAB 202</b>	Daily Payroll Processing	<b>CTM 100</b>	Welcome to CBX
<b>CCS 100</b>	Collections Basics	<b>CTM 101</b>	Navigating within CBX
<b>CCS 101</b>	Advanced Daily Work (Collections)	<b>CTM 102</b>	Rate Inquiry Loan Quoter and the Time-Out Window
<b>CLS 100</b>	Lending Basics	<b>CTM 200</b>	Member Inquiry
<b>CLS 101</b>	Lending 2: Creating and Disbursing Loans	<b>CTM 201</b>	Phone Operator
<b>CMS 100</b>	Report Builder Canned Query	<b>CTM 300</b>	Opening Memberships and Accounts
<b>CMS 101</b>	Report Builder Basic Custom Query	<b>CTM 400</b>	Teller Processing 1
<b>CNV 100</b>	Preparing for Your Conversion to CBX	<b>CTM 401</b>	Teller Processing 2
<b>CNV 101</b>	Leading Change Conversion Prep for Management	<b>CTM 900</b>	e-Receipts and Photo ID Capture
<b>CNV 102</b>	Converting Your Back Office	<b>CXT 100</b>	Xpress Teller

In addition to our tutorials on CBX, we offer industry-based training through our LMS provider. **The courses listed below are complementary to our network partners:**

## Compliance - Deposit and Member Regulations

**COM330: Introduction to Identity Theft**  
CU Solutions Group

**COM335: Identity Theft and the FACT Act**  
CU Solutions Group

**COM340: Elder Financial Abuse Prevention**  
CU Solutions Group

## Compliance - General Operations

**COM210: Bank Secrecy Act**  
CU Solutions Group

**COM211: BSA for Frontline Staff**  
CU Solutions Group

**COM213: BSA for New Accounts**  
CU Solutions Group

**COM214: BSA for Electronic Services**  
CU Solutions Group

**COM215: BSA for Lending Operations**  
CU Solutions Group

**COM216: BSA for Volunteers & Senior Management**  
CU Solutions Group

**COM230: Money Laundering & Due Diligence**  
CU Solutions Group

**COM250: Office of Foreign Assets Control**  
CU Solutions Group

## Compliance - General Operations

**COM260: Bank Bribery Act**  
CU Solutions Group

**COM270: The USA PATRIOT Act**  
CU Solutions Group

## Compliance - HR Regulations

**COM111: Sexual Harassment Prevention for Managers**  
CU Solutions Group

**COM112: Sexual Harassment Prevention for Employees**  
CU Solutions Group

**COM113: Recognizing Sexual Harassment**  
CU Solutions Group

**COM122: Recognizing and Overcoming Unconscious Bias**  
CU Solutions Group

**COM123: Mastering Cultural Sensitivity in Customer Service**  
CU Solutions Group

## Compliance - Lending Operations

**COM420: The Credit CARD Act**  
CU Solutions Group

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### Compliance - Lending Operations

**COM440: TILA/RESPA Integrated Disclosures**  
CU Solutions Group

### Cyber Security

**CSE100: Introduction to Cyber Security**  
CU Solutions Group

**CSE200: CSEC for the Board and Senior Management**  
CU Solutions Group

**CSE300: Schemes, Scams and Spies**  
CU Solutions Group

**CSE400: Devices and Systems**  
CU Solutions Group

**CSE500: Software and System Controls**  
CU Solutions Group

**CSE600: Keeping Kids Safe Online**  
CU Solutions Group

**CSE610: Savvy Social Media Security**  
CU Solutions Group

**CSE620: Smartphone and Mobile Device Security**  
CU Solutions Group

### Frontline Member Services

**FMS120: Handling Cash**  
CU Solutions Group

**FMS200: Handling Checks**  
CU Solutions Group

**FMS220: Preventing Check Fraud**  
CU Solutions Group

**FMS300: Deposits and Withdrawals**  
CU Solutions Group

### Lending - Consumer Loans

**LEC100: Understanding Consumer Lending**  
CU Solutions Group

**LEC120: The Loan Application**  
CU Solutions Group

**LEC130: The Loan Approval Process**  
CU Solutions Group

### Lending - Mortgages

**LEM100: Understanding Mortgage Contracts**  
CU Solutions Group

**LEM300: Real Estate Lending Participants**  
CU Solutions Group

### Member Engagement

**MBE100: The Value of Excellent Service**  
CU Solutions Group

**MBE200: Exceeding Member Expectations**  
CU Solutions Group

**MBE500: Identifying Member Needs**  
CU Solutions Group

