



How can my credit union best use the Developer's Help Desk?

The Developer's Help Desk (DHD) is here to take your software project hopes, visions, and desires and help them become a reality, no matter the project size.

The DHD team combines a deep, informative website along with an Online Store for clients to immediately shop for a desired solution. This virtual store features over 200 products and services, and is intended to provide a retail shopping experience for easily ordering a variety of products and services for which CU*Answers has previously developed. These products include existing vendor integrations such as online loan payments, supported Online ATM/Debit/ Credit Cards, SSOs in Online Banking, and OTB loan and credit card processings.

To review all currently supported products, you can visit the DHD store at:

store.cuanswers.com/store/dhd.

In addition, we're here to talk about what new and exciting software you envision for CUBASE, not necessarily what already exists in CUBASE. This represents a refreshing way of thinking and potentially offers a creative opportunity for how any credit union may partner with CU*Answers. These projects include new vendor integrations, new LOS products, custom floods, or any projects that can be envisioned.

We would love to talk about your ideas and vision. Contact the team at:

DevelopersHelpDesk@cuanswers.com.

Visit the kitchen page at:

cuanswers.com/vendor-interfaces-were-working-on

Updates from the Developers Help Desk

Over the last 12 months the Developers Help Desk has worked with various programming teams throughout CU*Answers to implement over 300 projects. This represents roughly 8,300 hours across the teams.

** CU*Answers participated in 7% of the project costs.

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150+ different Credit Unions championed DHD projects

- Honor Credit Union - 14 projects
- GHS Federal CU - 12 projects
- TruChoice FCU - 7 projects
- Illiana Financial CU - 7 projects
- Cincinnati Ohio Police - 6 projects
- TBA Credit Union - 6 projects

4 Vendor championed projects

- Catalyst
- Digital FI
- Glia - Mobile App
- ISI (CPI vendor)

New integrations:

- Zelle (P2P)
- Commercial Banking solution with nCino
- ALM file extract with Catalyst
- Owners Choice Funding (OTB loans)
- Save 2 Win
- Lighthouse Payment Services
- Freddie Mac Trial Balance
- Digital FI - Talk Desk

CU*ANSWERS
Get Started!

Contact: DevelopersHelpDesk@cuanswers.com