CU*ANSWERS

CU*ANSWERS Network Services

CU*Answers Network Services Complete Care Essentials

CU*Answers Network Service's Complete Care Program is a unique end-to-end technology management solution.

With over 40 years' experience as a premiere provider, our team provides you the experience, knowledge, technology and tools to free you from the things that so often encumber the agile business. We focus on the technology so you can focus on your business.

Experience

No matter the size, today's credit unions are challenged by the rapidly changing technologies and regulatory requirements. Managing technology and cybersecurity requires a highly specialized team including high cost subject matter experts. Over the years CNS has built that team over 40 technology professionals and is ready to put it to work for your organization.

Value

By layering the latest in secured public and private cloud technologies, we are now able to deliver technology essentials to your credit union at a disruptive price. If you are a credit union that is under 30M in assets, has 1 location and 10 or fewer employees, this is the solution you've been looking for.

We Know Credit Unions

Our experts understand the Credit Union industry. We are experts in the areas of technology best practices and cybersecurity for Credit Unions. This service was designed to help Credit Unions under 30M in assets meet the complex technical and security requirements mandated by the NCUA. We understand the need for your business to run 24x7 without downtime.

Complete Care Essentials Features

- A CNS private cloud hosted Microsoft Active Directory, File and Print server
- Workstation and server patch management, for Microsoft and 3rd party application patching
- Office 365 Hosted Exchange Email Services
- Managed Firewall Service
- Backup of up to 250GB of data
- Managed endpoint security including host based intrusion prevention
- Weekly status reporting on your environment
- SSAE 16 SOC 1 Type 2 Hosting Facilities

Pricing Considerations:

Current Complete Care standard price, approximately $10,000 up front cost (including equipment) and starting at $900/month – 36 month agreement

Complete Care Essentials, $1,000 setup and $500/month – 36 month agreement

Contact us today and to talk about how we can join your team.

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