



ATTN: Teller/Member Service Managers

The CTE gives your team a safe place to practice using CU*BASE tools, learn new skills, and experiment with new features without potential harm to your live member data. Because it's a copy of your actual files, both the product configurations and member accounts will be familiar and will behave like they do in your day-to-day environment.

Along with many other functions, with CTE, your staff can...

- Practice Teller Drawer Balancing Procedures
- Practice Uncommon Teller Transactions
- Practice Opening and/or Closing Memberships/Accounts
- Practice Account Maintenance Procedures (ex: Marketing Club Adjustments)
- Practice Transaction Reversals and Member Account Adjustments
- Practice Stop Payments Procedures
- Practice Wire Transfer Procedures
- Practice Running Teller/Member Service Related Reports/Dashboards

Contact Uscte_team@cuanswers.com

Request a CTE Demo

Interested in learning more about Custom Training Edition? Take advantage of a 15-30 minute **FREE** Demonstration with a member of our Client Services and Education Team

To sign up visit:

store.cuanswers.com/product/request-a-cte-demo/

