

## ATTN: Teller/Member Service Managers

The CTE gives your team a safe place to practice using CBX tools, learn new skills, and experiment with new features without potential harm to your live member data. Because it's a copy of your actual files, both the product configurations and member accounts will be familiar and will behave like they do in your day-to-day environment.

## Along with many other functions, with CTE, your staff can...

- Practice Teller Drawer Balancing Procedures
- Practice Uncommon Teller Transactions
- Practice Opening and/or Closing Memberships/Accounts
- Practice Account Maintenance Procedures (ex: Marketing Club Adjustments)
- Practice Transaction Reversals and Member Account Adjustments
- Practice Stop Payments Procedures
- Practice Wire Transfer Procedures
- Practice Running Teller/Member Service Related Reports/Dashboards

Contact Us  
[education@cuanswers.com](mailto:education@cuanswers.com)

## Request a CTE Demo

Interested in learning more about Custom Training Edition? Take advantage of a 15-30 minute **FREE** Demonstration with a member of our Education Team.

### To sign up visit:

[store.cuanswers.com/product/request-a-cte-demo/](https://store.cuanswers.com/product/request-a-cte-demo/)

**Just  
\$350/month**  
after a \$4,000  
one-time setup  
fee!

