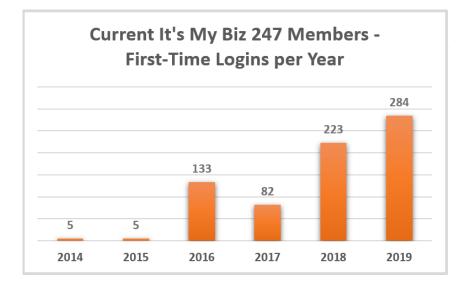
It's My Biz 247 At a Glance

OVERVIEW

Credit Union Utilization = 8% of all CU*BASE credit unions have turned on **It's My Biz 247** online banking. **Membership Utilization** = Participant CUs generally see low numbers of membership utilization, with a few exceptions. **Monthly Login Activity** = The **It's My Biz 247** memberships average 75% active with at least 1 login in a given month.

| All Network | It's My Biz 247 | | Biz Footprint |
|-------------|-----------------|------------------------------------|---------------|
| 270 | 22 | Credit Unions | 8% |
| 2.35 M | 733 | Memberships | 0.03% |
| | 1292 | User Profiles | |
| | 1.8 | User Profiles per Membership (Avg) | |
| 36% | 75% | % Memberships Logging In | + 39% |
| 14.8 | 14.4 | Monthly Logins (Avg) | - 0.2 |

TRENDING FIRST-TIME USE



A trend of memberships first setting up **It's My Biz 247** logins displays recent growth of the service in 2018 into 2019.

40%, or 2 in 5 of all memberships currently set up with **It's My Biz 247** have started using it this year - 2019.

The first login is identified from the membership's recorded EULA acceptance date.







2019 JUNE - DETAIL PER CREDIT UNION

| | It's My Biz 247 Users | | May 2019 Logins | |
|-------------------------|-----------------------|----------------|---------------------|---------------|
| CU# Credit Union | Memberships | Employee Users | Total Logins | % Memberships |
| 112 Frankenmuth | 450 | 742 | 5892 | 79% |
| 200 Honor | 137 | 194 | 967 | 63% |
| 254 Notre Dame | 47 | 98 | 521 | 85% |
| 3934 Thinkwise | 36 | 98 | 74 | 69% |
| 278 ELCA | 31 | 75 | 130 | 71% |
| 227 Day Air | 7 | 10 | 70 | 57% |
| 229 Building Trades | 7 | 22 | 85 | 86% |
| 219 Advantage | 3 | 7 | 4 | 67% |
| 153 First United | 2 | 5 | 63 | 50% |
| 190 TBA | 2 | 14 | 13 | 100% |
| 3907 United Advantage | 2 | 7 | 17 | 100% |
| 166 DMCU | 1 | 2 | 0 | |
| 172 Glacier Hills | 1 | 1 | 0 | |
| 187 Heartland HT | 1 | 4 | 1 | 100% |
| 213 Element | 1 | 2 | 0 | |
| 235 MidUSA | 1 | 3 | 13 | 100% |
| 265 Chief Financial | 1 | 1 | 1 | 100% |
| 3838 Nizari Progressive | 1 | 1 | 0 | |
| 3922 South Bay | 1 | 3 | 9 | 100% |
| 3928 Tongass | 1 | 3 | 22 | 100% |
| 380 Thornapple | 0 | 0 | 0 | |
| 3937 Metrum Community | 0 | 0 | 0 | |
| TOTAL | 733 | 1292 | 7882 | 75% |

