591/e247

Member Communication Road Map

Change can be difficult, it doesn't have to!



50 days Ist Email to all Bill Pay **Members**

45 days Call Campaign Completed

> 40 days **Next Suggested Product**





Pre-Launch





Pre-launch

- Website content
- Brochures/in-branch handouts
- Social Media Channels

30 days

- 2nd Email
- Einfo
- Online Banking Update

0 days

What's Next? **Continue Bill Pay to your** members

with Member Reach!

FREE for **Member Reach Clients**

- Automated emails for non-bill pay members
- Einfo quarterly posts.

