

# WHO'S WHO AT CU\*ANSWERS?

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Grand Rapids, MI 49546

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## Executive Management Team

Johnson, Geoff (CEO, CU*Answers)	154
Frizzle, Bob (CFO, CU*Answers)	142
Collins, Scott (EVP, National Sales & Marketplace Rel.)	183
Maurer, Brian (EVP, Software Development)	561
Moore, Dawn (EVP, Client Experience)	126
Wordhouse, Dave (EVP, Technology)	185
Beauchamp, John (VP, CMS)	228
Chesbro, Karen (VP, CU*Check21 & Item Processing)	127
Damstra, David (VP, Marketing Serv. & Creative Director)	207
Daniel, Keegan (VP, Professional Services)	209
Daniel, Kristian (VP, Client Services & Education)	371
Frankowski, Becky (VP, Finance)	238
French, Heather (VP, Client Interactions)	253
Gessner, Julie (VP, Inside Sales & BusDev)	131
Lawrence, Jim (VP, Business Continuity & Operations)	156
Melder, Ashley (VP of Professional Services, Lender*VP)	326
Morse, Lorie (VP, Integrated Technologies)	117
Overla, Amber (VP, ORD)	727
Sawtell, Matt (VP, Managed Technology Sales)	177
Shelton, Chris (VP, Network Infrastructure)	134
Underwood, Stephanie (VP, Administration)	511
Van Antwerp, Mary (VP, Quality Control)	157
Vaughn, Ken (VP, Mobile Technologies Group)	554
Vilker, Jim (VP, Professional Services)	167
Anderson, Bob (AVP, Web Technologies)	711
Colburn, Bob (AVP, Core Technologies)	193
Collins, Jerry (AVP, Contact Center Operations)	237
Miller, Jeff (AVP, Operations & Business Development)	148

## Sales

Collins, Scott (EVP, National Sales & Marketplace Rel.)	183
Gessner, Julie (VP, Inside Sales & BusDev)	131
Sawtell, Matt (VP, Managed Technology Sales)	177
Smigiel, Chris (Manager, Sales)	186
Gowey, Nick (Regional Sales Representative)	526
Gruber, Mike (Regional Sales Representative)	158
Jesionowski, Ed (Regional Sales Representative)	215
French, Autumn (Sales Trainee)	838

## Network Services

<b>Main Client Support Line</b>	<b>266</b>
Wordhouse, Dave (EVP, Technology)	185
Shelton, Chris (VP, Network Infrastructure)	134
Cohen, Tonya (Manager, Logistics)	293
Hood, Andrew (Manager, NetOps)	564
Sweet, Sarah (Manager, Client Supp. and Operations)	385
Rieger, Steven (Asst. Manager, Client Supp. & Operations)	713

## Administration and Accounting

Frizzle, Bob (CFO, CU*Answers)	142
Frankowski, Becky (VP, Finance)	238
Salamone, Joe (Manager, Accounting)	755
Underwood, Stephanie (VP, Administration)	511

## Client Services

<b>Main Client Support Line</b>	<b>255</b>
French, Heather (VP, Client Interactions)	253
Daniel, Kristian (VP, Client Services & Education)	371
Olchowski, Kasey (Manager, Client Services & Education)	388
Lowling, Lani (Team Lead, Education)	179

## Conversions and Mergers

French, Heather (VP, Client Interactions)	253
Hammel, Melissa (Manager, Conversions)	124
Collins, Doug (Conversion Coordinator)	457
Fulgenzi, Melissa (Conversion Coordinator)	204
Miller, Amy (Conversion Coordinator)	878
Whalen, Geddy (Conversion Coordinator)	348

## Disaster Recovery

Lawrence, Jim (VP, Business Continuity & Operations)	156
Schumaker, Patrick (Business Continuity Coordinator)	888

## Human Resources

Overla, Amber (VP, HR)	727
Kinsley, Ashton (HR Generalist)	763
Nesloney, Rachel (HR Generalist)	178
Runkel, Annalise (Recruiter)	254

## Item Processing

4695 44th St. SE, Ste.180, Kentwood, MI 49512	
616.974.0458 or 800.362.1729	
<b>Main Client Support Line</b>	<b>500</b>
Chesbro, Karen (VP, CU*Check21 & Item Processing)	127
Haugen, Val (Assistant Manager, eCheck Processing)	547

## Marketing

Damstra, David (VP Marketing Serv. & Creative Director)	207
Camargo, Esteban (Manager, Content Marketing)	281
Meyers, Peter (Manager, Marketing)	518

## Production

<b>Main Client Support Line</b>	<b>132</b>
Lawrence, Jim (VP, Business Continuity & Operations)	156
Miller, Jeff (AVP, Operations and Business Development)	148
France, Vanessa (Assistant Manager, Operations)	564

## Asterisk Intelligence

Daniel, Keegan (VP, Professional Services) ..... 209

## AuditLink

Vilker, Jim (VP, Professional Services) ..... 167

Schalk, AJ (AVP, AuditLink) ..... 709

## Business Continuity

Lawrence, Jim (VP, Business Continuity and Operations).... 156

Schumaker, Patrick (Business Continuity Coordinator) ..... 888

## Conversion Support/B2B Contact Center

Collins, Jerry (AVP, Contact Center Operations) ..... 237

Wilson, Taylor (Team Lead, Conversions Support) ..... 139

## Developer's Help Desk

Morse, Lorie (VP, Integrated Technologies) ..... 117

Clafin, Kim (Manager, Custom Services Development) ..... 338

## Earnings Edge

Daniel, Keegan (VP, Professional Services) ..... 209

## Imaging Solutions

Karnes, Kyle (Manager, Imaging Solutions) ..... 226

## AdvantageCIO

Wordhouse, Dave (EVP, Technology) ..... 185

Lawrence, Jim (VP, Business Continuity and Operations) .... 156

Sawtell, Matt (VP, Managed Technology Sales) ..... 177

## IRSC/Mobile Technologies Group

Daniel, Kristian (VP, IRSC/Mobile Technologies Group) ..... 371

Vaughn, Ken (VP, Mobile Technologies Group) ..... 554

Hall, Nicole (Account Executive) ..... 239

## Lender\*VP

Melder, Ashley (VP of Professional Services, Lender\*VP) .... 326

Collins, Jerry (AVP, Collections) ..... 237

## OpsEngine

Lawrence, Jim (VP, Business Continuity and Operations).... 156

Miller, Jeff (AVP, Operations and Business Development) ... 148

## SettleMINT EFT

French, Heather (VP, Client Interactions) ..... 253

Cooper, Nicole (Team Lead, SettleMINT) ..... 413

Bumstead, Courtney (EFT Account Executive)..... 591

Kincaid, Lauren (EFT Account Executive)..... 679

Stearns, Linda (EFT Account Executive) ..... 770

## Web Services

**Main Client Support Line** ..... **275**

Damstra, David (VP Marketing Serv. & Creative Director)... 207

Muka, Tony (Manager, Web Services) ..... 236

## CUSO Magazine

Damstra, David (VP Marketing Serv. & Creative Director)... 207

Camargo, Esteban (Manager, Content Marketing)..... 281

Meyers, Peter (Manager, Marketing) ..... 518

Claus, Emily (Junior Editor & Journalist) ..... 542

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