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# Using the CU\*BASE Data Match System for OFAC Compliance

## INTRODUCTION

This booklet describes using the new CU\*BASE Data Match system to match your membership records against the current “Specially Designated Nationals & Blocked Persons” (SDN) list and Consolidated Sanctions list (non-SDN lists including PLC, FSE, Part 561, ISA, and SSI) published by the Office of Foreign Asset Control (OFAC), including monthly processing fees for online credit unions.

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For an updated copy of this booklet, check out the Reference Materials page of our website:  
<http://www.cuanswers.com/resources/doc/cubase-reference>  
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# OVERVIEW

## WHEN IS AN OFAC SCAN RUN?

An OFAC Scan is run at various times and as a result of various actions.

- Every weekend CU\*Answers Operations will automatically run the OFAC scan on your entire membership. The reports showing suspect hits will be placed in your DAILYxx output queue. The default OUTQ routing will be set to both print and archive. If you do not want to print this, use **Tool #573 OUTQ Report Control** to change your routing settings for the LOFAC report. (If there were no SDN/Consolidated Sanctions list changes during a particular week, no report will be produced for that weekend.) **See Page 5.** (NOTE: Self Processors can run this scan on demand. **See Page 4.**
- If configured in Workstation controls, an OFAC scan is run each time a new membership or non-member record is created, even when the non-member information is entered during pre-member lending. **See Page 8.**
- Every time an Account-to-Account (A2A) relationship is set up (relationship with other FI), when an outgoing wire, corporate check or money order is created (including loan disbursements), or when a Certificate is redeemed via check, an OFAC scan is automatically run. (NOTE: Wires to international addresses are not run through an OFAC scan.) **See Page 14.**
- A manual OFAC scan can be run on any item at any time using the stand alone OFAC scan. **See Page 15.**
- When a loan application comes into the loan queue from an indirect third-party loan queue, certain items are run through OFAC. See page 14.

After the report is printed, evaluate each reported match carefully, noting any “false positives.” For any valid matches, follow OFAC guidelines available at <http://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign-Assets-Control.aspx> to report them according to current regulations.

## MONTHLY FEE FOR THE DATA MATCH SERVICE (ONLINE CUs)

Online credit unions that activate the OFAC scan (see Page 8) will be charged a monthly processing fee of **\$10.00 per month**, which includes daily handling of the OFAC files and ongoing maintenance of the scanning software. The fee will be added to your normal monthly invoice starting after activation.

*Fees subject to change. Refer to the most recent Pricing Schedule for current pricing.*

## PULLING YOUR OWN COPY OF THE OFAC REPORT

In order to evaluate the matches found on the CU\*BASE report, it may be helpful to view a copy of the lists that were used for the comparison. These can be found on the US Treasury Dept. website as follows:

**SDN List:**

<http://www.treasury.gov/resource-center/sanctions/SDN-List/Pages/default.aspx>

**Consolidated Sanctions List:**

<http://www.treasury.gov/resource-center/sanctions/SDN-List/Pages/consolidated.aspx>

## **SPECIAL NOTE FOR SELF PROCESSING CREDIT UNIONS**

If you wish to use the OFAC system against your own member records you will need to download the files from the OFAC web site. There will be no fee for this service since you will be downloading the file yourselves. Self Processors can continue to run a batch scan on their membership.

### **Downloading the OFAC File**

Refer to the separate document, “[Downloading OFAC File Lists for the CU\\*BASE Data Match System](#)” for complete instructions on downloading the current OFAC lists from the web site onto your iSeries system for use by the data match feature. Repeat the procedure every time you wish to refresh the OFAC files. This can be done using any schedule you wish (typically once a month), according to your internal policies and examiner requirements.

### **Self Processor Running Batch Scan On Demand**

The only access to run the batch scan is from **OPER Tool #5410 Run OFAC Data Match (Batch Scan)**. Self Processors need to assign someone at their credit union, either on their Ops team or someone who can be granted access to this command, to run the scan regularly.

For online credit unions, this scan will be run according to the schedule documented on **Page 3**.

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# RUNNING THE DATA MATCH REPORT

## WHAT IS MATCHED DURING THE BATCH SCAN?

When the comparison report is generated, your credit union's MASTER (current members), and MSNONMBR (non-members) files are compared to the SDN and Consolidated Sanctions lists downloaded from the OFAC web site. Specifically, both the LNAME and FNAME fields are compared to both the name and any alias names (a.k.a.) on the associated lists, for any items that are marked as "(individual)."

In the following example, the LNAME field in your credit union's files would be searched to find an exact match to the text ABDUL JAWAD or ABDULJAWAD, the FNAME field would be searched for a match to MOHAMMED or MUHAMMED:

ABDUL JAWAD, Mohammed (a.k.a. ABDULJAWAD, Muhammed I.),  
Tripoli, Libya (individual) [LIBYA]

The scan will also scan against birth date (BTDATE field in the MASTER file), increasing the precision of the results. The report will show only the suspect hits where the birth date either matches the OFAC file, or if the system cannot make the comparison because the dates are not formatted in a way for the system to make the comparison (if the date in the file is not in standard format (MMDDYY), for example or is only a year).

In addition, the system will compare text in the *City* field in your files against any country names entered on the initial report screen (see next page). Other than this country match, no comparisons are made on address fields. **For the country scan, only records where the *Foreign address flag* is checked will be scanned.**

For organizations, the system compares the full organization name from your files against the first 30 characters of the name fields on the SDN and Consolidated Sanctions lists, on any items that are not marked as "(individual)." This field is longer than 30 characters, but if an exact match is found in the first 30 characters the item will be included on the report (following in this section).

If the system finds an **exact** match of a name in both files, a record will be printed on the report showing details of the match. Because of the potential for a "false positive" where a name matches but other details such as the address do not, it is up to your credit union to review the items on the list and make a determination as to whether it is a true match or not. See the report sample on the following page for more information.

[Do the OFAC scans scan for long last name?](#)

## AUTOMATED RUN OF THE OFAC SCAN

CU\*Answers Operations automatically runs the OFAC scan on all members, non-members, and A2A recipients weekly. The report showing suspect hits will be placed in your DAILYxx output queue. The default OUTQ routing will be set to both print and archive. If you do not want to print this, use **Tool #573 OUTQ Report Control** to change your routing settings for the LOFAC report. (If there were no SDN/Consolidated Sanctions list changes during a

particular week, no report will be produced for that weekend.) Use this report to compare your membership file and non-member against the current OFAC file pulled by CU\*Answers. Additionally, Account-to-Account (A2A) relationships will be scanned (the A2AMBR file). Items will be scanned against the name, alternate name, and country list.

- Remember that the comparison program checks for an **exact** match to your files. If the names are spelled differently by even one letter, it will not find a match.

## Report Sample

You may have a few suspects but the OFAC report to help you determine which hits you need to take action on. The OFAC report is broken down into four sections (open memberships, closed memberships, non-members and A2A) and clearly states the actual name that was deemed suspect by the OFAC scan. Notice the date on which the list was last downloaded from the OFAC website.

6/14/10 13:36.26	CU*BASE TEST CREDIT UNION				LOFAC	PAGE 1
DATA MATCH: STATEMENT OF MATCHED RECORDS						
List Downloaded From OFAC: 05/10/10						
***** CU FILES ***** OFAC FILE *****						
File Name - MASTER						
ACCT	MATCH		OFAC			
BASE NAME	TYPE	SDN NAME	ID	SDN TYPE	OFAC PROGRAM	OFAC REMARKS
-----	-----	-----	-----	-----	-----	-----
999 VICTOR M MEMBER JR	PLC NAME	MEMBER, LAURA VICTOR	9639	individual	NS: NS-PLC	DOB 1962; POB Sh
999 VICTOR M MEMBER JR	Alt PLC	MEMBER, LAURA VICTOR	9639	individual	NS: NS-PLC	DOB 1962; POB SH
1276 MARIA D MEMBER	NAME	MEMBER, JOSE MARIA	11995	individual	SDN: SDNTK	Cedula No. 93085
9653 ANDRE MEMBER	PLC NAME	MEMBER, ANDRE	9653	individual	NS: NS-PLC	DOB 1970.
11368 MEMBER CO	Alt PLC	MEMBER CO	17254	-0-	NS: UKRAINE-E013662	Website www.tran
11368 MEMBER CO	Alt PLC	MEMBER CO OJSC	17254	-0-	NS: UKRAINE-E013662	Website www.tran
11368 MEMBER CO	Alt PLC	MEMBER CO, JSC	17254	-0-	NS: UKRAINE-E013662	Website www.tran
File Name - MSNONMBR						
ACCT	MATCH		OFAC			
BASE NAME	TYPE	SDN NAME	ID	SDN TYPE	OFAC PROGRAM	OFAC REMARKS
-----	-----	-----	-----	-----	-----	-----
107628237 EDDY NONMEMBER	NAME	NONMEMBER, FREDDY	4527	individual	SDN: SDNT	Cedula No. 79376
369155253 DANIEL S NONMEMBER	NAME	NONMEMBER, DANIEL	817	individual	SDN: CUBA	; Manager, Promo
370111983 DANIEL R NONMEMBER	Alt Name	NONMEMBER, DANIEL	12486	individual	SDN: CUBA	-0-
372389360 MANUEL NONMEMBER	NAME	NONMEMBER, MANUEL MARTIN	1656	individual	SDN: CUBA	-0-
372389630 MANUEL NONMEMBER	NAME	NONMEMBER, MANUEL MARTIN	1656	individual	SDN: CUBA	-0-
File Name - A2AMBR						
ACCT	MATCH		OFAC			
BASE NAME	TYPE	SDN NAME	ID	SDN TYPE	OFAC PROGRAM	OFAC REMARKS
-----	-----	-----	-----	-----	-----	-----
36038 SANDRA K AMEMBER	Alt Name	AMEMBER, SANDRA	15644	-0-	SDN: LIBERIA	-0-
*** END OF REPORT ***						

The **Match Type** column will show the source of the match:

- Country** - Text in the City field in one of your files (see File Name column) matched a country entered on the report screen (see previous page).
- Name** (or PLC NAME) - Text in the Last Name and First Name fields in one of your files (see File Name column) matched the name shown on the SDN or Consolidated Sanctions lists.
- Alt Name** (or ALT PLC) - Text in the Last Name and First Name fields in one of your files (see the File Name column) matched an alternate or "a.k.a." name on the SDN or Consolidated Sanctions lists.

The **OFAC Program** column will show the specific list of the match. Program will begin "SDN:" for the SDN file or "NS:" for the non-SDN Consolidated Sanctions list.

**IMPORTANT:** All of the matches on this report must be investigated manually and, if necessary, reported according to current OFAC guidelines. Do not contact CU\*Answers for guidance on handling these matches; it is your credit union's responsibility to perform due diligence on any matches located by the search. Many will be "false positives" and must be evaluated individually. For more information and current regulations, refer to the following web site:

**<http://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign-Assets-Control.aspx>**

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# OFAC SCANS ON INDIVIDUAL ITEMS

## ACTIVATING AUTOMATIC OFAC SCANS OF NEW MEMBERSHIPS

The system can be instructed to automatically scan all new memberships before they are created. This feature helps you catch possible matches before they are entered into your membership rolls.

- **NOTE:** This section is used to describe how to automate the running of an OFAC scan while a membership is manually added to CU\*BASE. For memberships added via the online channel of Membership Opening Process (MOP), the first OFAC scan is run prior to the membership being added to CU\*BASE during that membership opening process.

**NOTE:** Unlike the manually run batch scan (page 5), the OFAC scan on individual items does not scan additionally against birth date. All possible matches to first name (FNAME) and last name (LNAME) will be provided.

*IMPORTANT: Activating this flag will **require** that you establish clear guidelines for your tellers and MSRs to follow if a suspected match is found. What steps must be taken to verify identity? Who will have authority to determine whether a match is valid or not, and what documentation is needed if the membership is created for a “false positive” match? What will the verbiage on your denial notice be for memberships that are denied because of a match? What “script” will you give your tellers and MSRs so they know how to react to a match when the member is standing in front of them? All of these types of issues must be considered carefully so that your staff is prepared.*

### [Do the OFAC scans scan for long last name?](#)

After your internal policies are in place, use **Tool #1004 Workflow Controls: Open Mbrships/Accts** to activate this flag. (See page 8 for screen shots of this type of scan.)



## Workflow Controls: Open Mbrships/Accts (Tool #1004)

The screenshot shows the 'Workflow Controls for Opening Memberships' window in CU\*BASE GOLD Edition. The window title is 'Session 0 CU\*BASE GOLD Edition - ABC CREDIT UNION'. The menu bar includes 'File', 'Edit', 'Tools', and 'Help'. The main header is 'Workflow Controls for Opening Memberships'. Below this, the 'Corp ID' is '01' and 'ABC CREDIT UNION', and the 'Branch #' is '01' and 'ABC CU - MAIN OFFICE'. The 'Defaults for Workflow' section contains several checkboxes: 'OFAC scan' (checked and circled), 'Master greeting setup', 'Credit report', 'ARU/Online banking setup', 'Email address reminder', 'Use [0000000000] when home phone not known', 'Request previous address if at current address less than [00] months', 'Check blocked persons file', 'Joint owner setup', 'Open sub-accounts', 'E-statement enrollment', 'Marketing clubs', 'Risk assessment', 'ID check', 'Beneficiary (POD) setup', 'Loan contract', 'Bill payment enrollment', and 'Photo ID reminder'. Below this is the 'Reg E opt in/out functionality' section with three radio buttons: 'Default all new members to opt in', 'Default all new members to opt out', and 'No default but selection is required'. The 'Required Fields' section includes checkboxes for 'Reason code', 'Department/sponsor', 'Driver's license # and state', 'Mother's maiden name', and 'Code word', along with default code and state fields. At the bottom, there are 'Save' and 'Copy to All Branches' buttons, a navigation bar with icons, and a status bar showing 'FR (2427) 12/30/13'.

If you wish to activate this scan, be sure to check the *OFAC scan* option in your credit union's Workflow Controls configuration. (See Page 14 for details about the monthly fee that will begin being charged when this is activated.)

Remember that a batch OFAC scan will be run on your entire membership each weekend by Operations staff. See Page 5 for more details.

For the individual scan, the program looks at last name first. If the first name happens to be spelled incorrectly, the name will pass the scan. The first name is only checked if there is a hit on the last name.

The batch scan of your entire membership does a more thorough verification, checking last name and first name independently.

## RUNNING NEW MEMBER AND NON-MEMBER SCANS

If activated, scans will be run automatically:

- When a credit union employee opens a new membership in CU\*BASE (see Page 10).
- When approving a membership application submitted through online banking (see Page 12)
- When creating or modifying a non-member record for any reason, such as a joint owner, misc. owner, beneficiary, co-borrower, etc. (see Page 12).
- During pre-membership lending when non-member information is entered while determining if a member qualifies for a loan. (see Page 13).
- When a loan application comes in via indirect third-party. See page 14.

- When a membership is approved that is initiated via the Online Membership Application.

Tracking of these scans is covered in the last section of this booklet.

### Open/Maintain Memberships/Accounts (Tool #3)

If your OFAC report normally scans against a list of countries (see Page 5), check the *Foreign address* flag and enter the address including Country before running the scan.

Session 0 CU\*BASE GOLD Edition - ABC CREDIT UNION

File Edit Tools Help

## Open New Membership

Individual

Date opened Dec 30, 2013

Branch # 01 ABC CU - MAIN OFFICE

e-Document Strategies Scan e-Document View e-Document

☒ Joint owners ☒ Beneficiaries

### Required Information

Name TOM MEMBER SSN 999-85-2357 Name ID ME

Gender ☒ Male ☐ Female ☐ Unknown

Birth date Jan 01, 1970 [MMDDYYYY]

DBA name

☐ Foreign address ☐ Foreign citizen

Address #1 123 TEST ROAD Home phone 555 5555555

Address #2

City GRAND RAPIDS Work phone

State MI Cell phone

ZIP code 55555 0000 Fax

County

Date moved to [MMDDYYYY]

Home type ☐ Own ☐ Rent ☒ N/A

☐ Certify address

Driver's license A1123456789 State MI

Other ID Full middle name

ID Check Blocked Persons Credit Report

FR (2429) 12/30/13

If the OFAC scan has been activated in your workflow controls, after this initial membership information screen has been filled in the system will run the scan automatically when you press Enter (you can also use *OFAC Scan* (F18) in the Timeout window to run the scan at any time).

**If no match is found**, the following window will appear. Use Enter to continue and proceed to create the membership as usual.

Session 0 CU\*BASE GOLD Edition - OFAC Scan

Verification process complete; no hits found.

Continue

FR (368)

**If a suspected match is found**, the following screen will appear instead showing all of the matches found:

Session 0 CU\*BASE GOLD Edition - ABC CREDIT UNION

File Edit Tools Help

## Verify New Member Identity

Warning! A possible match has been found in the current OFAC List.  
Name entered: ANITA

Match(es) Found in the Current OFAC List					
Match Type	SDN Name	OFAC ID	SDN Type	OFAC Program	OFAC Remarks
Alt Name	, ANITA		indiv	CUBA	-0-

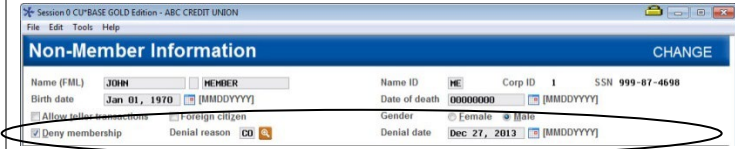
Record as Failed  
Override/Continue

Be sure to follow credit union policies regarding verifying identity.

FR (3866) 12/30/13

The data on this screen is the same as that shown on the OFAC report shown on Page 6.

### Command Keys

Field Name	Description
Denial Notice (F10)	<p>Use this to proceed to the initial “Denied Application Processing” screen to create a denial notice and cancel the membership creation process. The system will automatically create a non-member record.</p> <p>If a membership notice is actually <i>printed</i>, CU*BASE will also mark the <i>Deny membership</i> flag on the non-member record, along with the Denial Type code used (as the reason for the denial), and the date.</p>  <p>If this same person attempts to open a membership in the future, the system will provide a warning message showing that membership was denied, so that additional research can be done.</p>
Override/ Continue (F20)	<p>Use this to override the results of the scan and proceed to create the membership.</p> <p>Follow your credit union’s established procedures for documenting a membership that is created after a suspected OFAC match was found.</p>

**IMPORTANT:** Matches must be investigated manually and, if necessary, reported according to current OFAC guidelines. **Follow your credit union’s**

**<http://www.treasury.gov/about/organizational-structure/offices/Pages/Office-of-Foreign-Assets-Control.aspx>**

[illegible]

The edit will also be run on joint owners, if any, attached to this application. Additionally any names that are attached via an A2A relationship (in the A2AMBR) file will be re-scanned.

## Work with Non-Member Database (Tool #997)

The OFAC scan will be run whenever you use this screen to create or update a non-member record. Non-member records are created through various CU\*BASE processes, such as creating joint owners, misc. owners, beneficiaries, loan co-borrowers, IRA beneficiaries, etc.

The scan will be run automatically when Enter is used to save changes, or you can initiate the scan by clicking the “Check” button next to the name (or *Verify Name* (F15)). If a match is found, the Verify New Member Identity information screen shown on Page 11 will appear.

## Pre-Membership Lending

Additionally, when non-member information is entered during pre-membership lending, this non-member will be run through an OFAC scan. After the name and birth date are entered in the screen below, the person is run through scans just as with other non-members entered into the system.

[When is an OFAC scan run on a membership that is initiated online? Where can I find a record of the OFAC scan? When is an OFAC scan recorded on the OFAC tracker of the membership?](#)

[Do the OFAC scans scan for long last name?](#)

## ADDITIONAL ITEMS WITH AUTOMATIC SCANS

In addition to running an OFAC scan on all items in your database, OFAC scans are run when certain action are made to accounts, followed by the item that is scanned:

- Non-Members – added as Joint Owners, Misc. Owners, or Beneficiaries, for example
  - NOTE: Non-members are only scanned if they constitute a newly-added record to the non-member (MSNOMBR) file. An existing non-member record (for example someone who is already joint on an account) is not scanned again by the automatic scan when added as a secondary name on an additional account.
- Outgoing wires (Payee, Financial Institution and Financial Institution Name, if entered.) NOTE: OFAC scans are not run on wires sent to International addresses.
- Incoming International ACH Transactions (IAT) (All addendum items)
  - NOTE: Refer to the *ACH Exceptions Screen help topic in CU\*BASE Online help for more information about handling IAT that fail the OFAC scan.*
  - NOTE: This OFAC scan also scans against country code.
- Existing A2A Account Relationships (Name and Financial Institution)
- Money Orders (Payee) (created via **Phone Operator** or **Teller**)
- Corporate Checks (Payee) (created via Phone Operator, Teller or during the loan disbursement process via **Tool #50 Disburse Member Loan Funds**)
- Redeeming a Certificate via check (dispersed via **Tool #22 Close Membership/Accounts**. (Note: If the member elects to redeem a check in online banking, an OFAC scan is run when the check is printed by the credit union.

(This kind of scan will use the same OFAC screens used when you run a manual scan. See following section.)

## INDIRECT THIRD-PARTY LOAN APPLICATIONS

When a loan application comes into the loan queue from an indirect third party with a co-applicant and the SSN does not match a current member, it creates a non-member loan request. When the user takes the 'create' option, they are brought into the Open Membership process.

The system however does not do the following:

- Will not automatically run an OFAC scan on any co-applicant. This must be done in a separate step prior to adding the person to the membership.
- Will not automatically add the co-applicant to the membership process.

- Will not bring in the SSN or data for the co-applicant on the loan into the membership open process. Co-applicants must be separately added as joint owners on the membership.
- Will not automatically run an OFAC scan on the co-applicant of the loan if the co-applicant is not added to the membership.

## RUNNING AN OFAC SCAN ON DEMAND

You may however, want a way to run an OFAC scan on any data at any time. A standalone OFAC scan feature can be accessed via two locations: the CU\*BASE Time-Out window or via **Tool #778 Scan a Single Name Through OFAC**. This feature allows you to run a quick OFAC scan on a single item on demand, such as incoming wires, vendor names, other miscellaneous corporate checks, etc. While an employee must enter an employee ID and password to access it from the Time Out window, no additional security has been placed on this option. (The Employee ID is used when documenting a failed scan on a member account.)

This feature is used for stand-alone items that do not have an OFAC scan run on them, such as:

- Accounts Payable Vendors
- Incoming Wires
- Miscellaneous expense checks or A/P checks
- Other miscellaneous names or countries that need to be verified during day-to-day work

### **Scan a Single Name Through OFAC (Tool #778) Or “OFAC Scan” (F18) from the Time Out Window**

#### **OFAC Scan – Individual**

Session 0 CU\*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

### OFAC Name Breakdown

Entered name **JOHN Q PUBLIC**

First name

Middle initial

Last name

Countries on Suspect List	
Country ID	Country Name
	BALKANS
	DARFUR
BY	BELARUS
CD	DEMOCRATIC REPUBLIC OF THE CONGO
CI	COTE D'IVOIRE
CU	CUBA
IQ	IRAQ
IR	IRAN

↑ ↓

Organization Account

Continue

*To properly perform the OFAC scan, please break the entered name down into first name, middle initial (if applicable), and last name. The first and last name fields are required.*

← → ↑ ↓ ⏏ ⌨ ? @

FR (3865) 5/02/13

## OFAC Scan - Organizational

Session 0 CU\*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

### OFAC Name Breakdown

Entered name **JOHN Q PUBLIC**

Organization name **JOHN Q PUBLIC**

Country ID	Country Name
BY	BALKANS
CD	DARFUR
CI	BELARUS
CU	DEMOCRATIC REPUBLIC OF THE CONGO
IQ	COTE D'IVOIRE
IR	CUBA
	IRAQ
	IRAN

↑ ↓

**Organization Account**

**Continue**

*To properly perform the OFAC scan, please break the entered name down into first name, middle initial (if applicable), and last name. The first and last name fields are required.*

← → ↑ ↓ ⏏ 🔗 ⓘ ? @ FR (3865) 5102113

- The window will default to the individual screen. Use *Organization Account* (F9) to move to the Organizational screen.
- You may be asked to enter your Employee ID and password (to be recorded on the Audit Tracker Record – see following section). The Account base (optional) will also be used to record an Audit Tracker.
- NOTE: (Trackers are only recorded for membership accounts – non-members will not receive an Audit Tracker record.)

Enter the name or use *Organization Account* (F9) to enter an organization name.

Press Enter to run the scan on the item. The scan will either result in a Pass or Suspect. A Suspect must either be marked as Failed by using *Record as Failed* (F10) or be overridden by using *Override/Continue* (F20).

### Successful Scan

Session 0 CU\*BASE GOLD Edition - OFAC Scan

Verification process complete; no hits found.

**Continue**

← → ↑ ↓ ⏏ 🔗 ⓘ ? @ FR (388)



Session 0 CU\*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

## Verify New Member Identity


Warning! A possible match has been found in the current OFAC List.

Name entered A ALLY

Match(es) Found in the Current OFAC List					
Match Type	SDN Name	OFAC ID	SDN Type	OFAC Program	OFAC Remarks
Alt Name	ALLY, AHMED	06930	indiv	SDGT	DOB 9 Apr 1969; alt.
Alt Name	ALLY, FAHID MOHAMMED	06929	indiv	SDGT	DOB 19 Feb 1976; POB

Record as Failed

Override/Continue

 Be sure to follow credit union policies regarding verifying identity.

Navigation icons: Back, Forward, Stop, Print, Link, Info, Help, Email

FR (3666) 9/30/13

If the scan results in a “Suspect”, you must either use F10-Record as Failed or F20- Override/Continue.

This will take you to the Tracker Entry screen where you can record the reason for the override. This conversation will be added to the member's Audit Tracker.

For the individual scan, the program looks at last name first. If the first name happens to be spelled incorrectly, the name will pass the scan. The first name is only checked if there is a hit on the last name.

OFAC Data Match 17

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# TRACKING OF OFAC SCANS

## AUDIT TRACKER RECORDS SCANS ON MEMBERSHIPS

The OFAC scan can be run interactively one account at a time or on demand on the entire database. Each time an OFAC scan is run on a membership (new or existing) or on an item connected to a membership (such as an Account-to-Account (A2A) relationship), an Audit Tracker conversation is added to the member's Audit Tracker.

If a member passes the scan, the conversation will be appended to his or her Audit Tracker with a Memo Type of *OP* (Passed) reading, "OFAC scan run on mm/dd/yyyy. No suspected match." If a member fails this scan, the pop up window will appear allowing the employee to deny membership or override the scan. Selecting *Denial* (F10) does not create an Audit Tracker record because the person does not become a member and non-members currently do not have Audit Trackers. Selecting *Override* (F20) will, however, create a Tracker with a Memo Type of *OO* (Overridden) and the message text "Possible OFAC match found on mm/dd/yyyy Override performed by: XX," with XX being the employee ID.

Although member and non-members are run through the database, at this time trackers are only created for member accounts. You can use the Denial Notices and "Deny Membership" flag to mark non-member accounts when you deny membership of a member because of a hit on the initial OFAC scan.

When this report is run manually by the credit union, members with possible matches receive a conversation appended to their AT Tracker with a Memo Type of *OF* (possible match found) with a message reading, "OFAC scan was run on mm/dd/yyyy. Possible match found." If a member passed the scan he or she receives a new conversation appended to his or her AT Tracker with the Memo Type of *OP* (Passed) with a message reading, "OFAC scan run on mm/dd/yyyy. No suspected match."

## AUDIT MEMBERSHIPS INITIATED ONLINE

[When is an OFAC scan run on a membership that is initiated online? Where can I find a record of the OFAC scan? When is an OFAC scan recorded on the OFAC tracker of the membership?](#)

## REVIEWING A TRACKER AT A LATER DATE

- Later if you want to review a member's account you simply review his or her Audit Tracker. You can access member trackers through Inquiry or Phone Inquiry. Select the member's base account and use *Tracker Review* (F21) to view the Member Tracker Review.
  - NOTE:** *If your credit union has made the business decision to hide the base account on this membership, select another sub account instead at this step. On the Member Tracker Review screen you will see on the next page, enter 000 in the Account Type field and press Enter to view the Trackers for the membership.*

### Member Account Inquiry (Use "Tracker Review" (F21))

Session 0 CU\*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

### Member Account Inquiry

MSR	Account #	JOHN G MEMBER		Date opened	Dec 12, 1964
ATM ID	Joint Owners		Beneficiaries		G/L account
# ATM W/D	Account type	000	REGULAR SAVINGS		
# ATM overdrafts	Div appl	SH	REGULAR SAVINGS		
# Withdrawals	Outstanding accrued club benefits 0.00				
# Transfers					
Frozen	Current balance	2,736.29	Annual b/u withholding	0.00	
Passbook	- par value	5.00	Period average balance	3,565.87	
AFT	- secured	0.00	Period minimum balance	3,536.29	
Payroll	- uncollected	0.00	YTD club benefits	0.00	
	= Net available	2,731.29			
	1st date negative	00000000			

New Account  
New Account Type  
Dividend Calculator  
NSF  
Uncollected Funds  
Secured Funds  
OTB/Cards  
IRA/HSA  
Payroll  
Tracker Review  
Overdraft Protection

Dividend Information			
Quarter 1	0.18	Total	0.18
2	0.00	Accrued	0.13
3	0.00		
4	0.00		

Transaction inquiry date Aug 15, 2013 [MMDDYY]

FR (3758) 9/12/13

- Here you will view a list of the member's trackers (they might have a Collections (XX) or Sales (ST) Trackers as well) and you will see the Audit Tracker in the list. Select to view this tracker to view the Audit Tracker Conversations.

## Member Tracker Review (1)

Session 0 CUPBASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

### Member Tracker Review

Member  JOHN G MEMBER

Selection Options

Date  [MMDDYYYY] Time

Account type  000 Tracker type

Reference

Date	Time	Account Type	Reference	Speaking With	Type	ID
6/20/2013	13:42:17	000	SALES TRACKER	JOHN G MEMBER	SALE	92
8/06/2013	11:18:27	000	Member	JOHN G MEMBER	MERS	92
8/27/2013	14:20:57	000	Audit Tracker	JOHN G. MEMBER	AUDT	92

View Update

Consolidate  
Work Follow Ups  
Tracker Entry  
Cross Sales Tasks

FR (469) 8/29/13

- NOTE: If your credit union has made the business decision to hide the base account on this membership, enter 000 in the Account Type field and press Enter to view the Trackers for the membership.
3. Once you select to view the Audit Tracker, you will see a conversation about the activity on the account. Here we see a record of the OFAC scan.

## Member Tracker Review (2)

Session 0 CUPBASE GOLD Edition - Member Tracker Review

File Edit Tools Help

### Member Tracker Review

Account  MARY G MEMBER

Conversations 456

Position to date  Dec. 10, 2014 [MMDDYYYY]

Contact - Date: 12/10/2014 Time: 15:57:49 By Emp: \*A  
Name: MARY G MEMBER Memo Type: OP OFAC/PLC Pass  
OFAC scan run on 12/10/2014. No suspected match.

Contact - Date: 12/10/2014 Time: 13:46:10 By Emp: 92  
Name: MARY G. MEMBER Memo Type: OP OFAC/PLC Pass  
OFAC scan run on 12/10/2014 No suspected match.  
Scan run for name: MARY G. MEMBER  
For check creation

Contact - Date: 12/10/2014 Time: 11:57:01 By Emp: \*A  
Name: MARY G MEMBER Memo Type: OP OFAC/PLC Pass  
OFAC scan run on 12/10/2014. No suspected match.

Contact - Date: 12/09/2014 Time: 15:40:31 By Emp: 92  
Name: MARY G MEMBER Memo Type: 00 OFAC/PLC Overrd  
Possible OFAC match found on 12/09/2014 Override performed by: 92  
No text entered  
Scan run for name: ACECHILLY

Sort Contact Date

FR (4573) 1/07/15

## AUDITING OFAC SCANS ON NON-MEMBERS

The dashboard accessed via **Tool #559 OFAC Non-Member Scan History** shows scans run on non-members for the last eighteen months, the range most commonly asked for by auditors, although you can choose any range you like. You can also look for anything contained in a name, a SSN, or scan status that appears in the Scan Result field. These items must be in the order they appear on the screen and you can use the % sign as a wildcard to separate different pieces of data.

For example, if you enter this in the *Look for a name or SSN or scan status containing* field, you would find failed OFAC scans for John Member or Mary Johnson:

Look for a name or SSN or scan status containing

JOHN%FAILED

- NOTE: This history dashboard runs includes a lot of data, so be patient as the list populates!

Enter a date range and any filter information and press Enter to view the results.

### OFAC Non-Member Scan History (Tool #559)

Session 0 CU\*BASE GOLD - ABC CREDIT UNION

File Edit Tools Help

### View OFAC Scan Results

For OFAC scans run between Jan 16, 2014 and Sep 16, 2015 [MMDDYYYY]

Look for a name or SSN or scan status containing

Scan Description	Scan Date	Scan Result
OPEN NEW MEMBERSHI	8/19/2015	OFAC scan run for for SSN 123478956 Passed
OPEN NEW MEMBERSHI	8/19/2015	OFAC scan run for for SSN 123478956 Passed
NON-MEMBER MAINT	8/17/2015	OFAC scan run for SUE for SSN Passed
OPEN NEW MEMBERSHI	8/06/2015	OFAC scan run for JOHN O. PUBLIC for SSN Passed
OPEN NEW MEMBERSHI	7/28/2015	OFAC scan run for BILL E. for SSN Passed
OPEN NEW MEMBERSHI	6/11/2015	OFAC scan run for HAROLD for SSN Passed
OPEN NEW MEMBERSHI	6/11/2015	OFAC scan run for for SSN Match found
OPEN NEW MEMBERSHI	6/11/2015	OFAC scan run for for SSN 776 Match found
OPEN NEW MEMBERSHI	6/11/2015	OFAC scan run for MARILYN for SSN 56 Passed
NON-MEMBER MAINT	6/10/2015	OFAC scan run for CHARLES J. MILLER for SSN 000000001 Passed
OPEN NEW MEMBERSHI	5/21/2015	OFAC scan run for JEFFERY for SSN 77 Passed
NON-MEMBER MAINT	5/21/2015	OFAC scan run for LISA for SSN 0 Passed
NON-MEMBER MAINT	5/21/2015	OFAC scan run for for SSN Passed
OPEN NEW MEMBERSHI	5/21/2015	OFAC scan run for ILL for SSN 9 Passed
OPEN NEW MEMBERSHI	5/21/2015	OFAC scan run for for SSN 7 Passed
OPEN NEW MEMBERSHI	5/21/2015	OFAC scan run for for SSN 31 Passed
NON-MEMBER MAINT	5/21/2015	OFAC scan run for for SSN Passed
NON-MEMBER MAINT	5/21/2015	OFAC scan run for ANTHONY for SSN 01 Passed
NON-MEMBER MAINT	5/21/2015	OFAC scan run for SUSAN for SSN 25 Passed
OPEN NEW MEMBERSHI	5/21/2015	OFAC scan run for CHARLES for SSN 95 Passed

FR (5011) 3/16/15

## EASILY VIEW A SINGLE NON-MEMBER'S OFAC SCAN FROM COMMONLY-USED NON-MEMBER SCREENS

Additionally, while the person remains a non-member, the OFAC scans for this single member can be found on the Non-Member OFAC Notes screen. This screen is accessed by the OFAC Notes button on the Non-Member Notes screen. The Non-Member Notes screen is a handy tool that allows credit union personnel the opportunity to write notes on non-members from screens commonly used with non-members such as the Non-Member Update screen (Tool #997), the Underwriter Comment screen (for pre-membership loan applications), and the online banking membership requests screen (Tool #13).

The screenshot shows the 'Non-Member OFAC Notes' window in the CU\*BASE GOLD application. The window title is 'Session 0 CU\*BASE GOLD - SUCCESS CREDIT UNION'. The menu bar includes 'File', 'Edit', 'Tools', and 'Help'. The main header is 'Non-Member OFAC Notes'. Below the header, there is a section for 'SSN 99 JON C MEMBER' with a 'Notes 2' indicator. A 'Position to date' field is present with a calendar icon and a date format '[MMDDYYYY]'. The main area displays two OFAC scan results:

Date	Time	By	Emp	Result
04/17/18	13:15:05			Passed
OFAC scan run for JON C. MEMBER for SSN 999 Passed				
04/16/18	09:55:17			Passed
OFAC scan run for JON C. MEMBER for SSN 999 Passed				

At the bottom, there is a 'Sort Contact Date' button and a navigation bar with icons for back, forward, up, down, print, link, info, help, and search. The status bar at the bottom right shows 'F6 (6615) 4/20/18'.

Once this non-member becomes a member, these OFAC scans are still available via Tool #559.

This dashboard is based on the CU\*BASE OFACNOTE file that records all OFAC non-member scans (and scans that cannot be attached to a MASTER record). Following is an example of the contents of the file:

Scan Reason	Scan Program	Scan Date	Scan Time	Scan User	Scan Info
OFAC FINCEN	Description	CCYYMMDD	HHMMSS		
000001 OFAC	SCAN for check creat	20,100,830	140,918	-9	OFAC scan run for DENNIS E. MEMBER for SSN 000000000 Passed
000002 OFAC	OPEN NEW MEMBERSHIP	20,100,903	94,219	-9	OFAC scan run for GERLINDE MEMBER for SSN 111111111 Passed
000004 OFAC	SCAN A SINGLE NAME	20,100,908	91,500	-9	OFAC scan run for MARY M. SMITH for SSN 000000000 Passed
000005 OFAC	OPEN NEW MEMBERSHIP	20,100,908	91,930	-7	OFAC scan run for TESTARCH2 TESTARCH2 for SSN 100000002 Pass
000006 OFAC	SCAN A SINGLE NAME	20,100,908	93,559	-9	OFAC scan run for MARY M. SMITH for SSN 000001234 Passed
000008 OFAC	NON-MEMBER MAINT	20,100,908	173,011	-9	OFAC scan run for MY HEIR for SSN 111111111 Passed

NOTE: An “OPEN NEW MEMBERSHIP” scan is included in the sample above. This is because at the time the scan was run, there was no MASTER record. Once the membership is created, an Audit Tracker record is recorded for the membership.