

FOCUS GROUPS 2015

WEDNESDAY, MARCH 25, 2015





TODAY'S AGENDA

Meet & Greet

1:00 - 1:30

Lightning-round introductions to reconnect as a peer group and get ready to collaborate!

What Have We Been Up To Lately?

1:30 - 3:30

Discuss recently implemented accounting projects, top ten project status and soon to be released projects

What's Next

3:30-4:00

What's next for accounting projects? Sharing our adjustments and new ideas for next year's Accounting Top Ten

Accounting Top Ten Focus Group

LET'S RECONNECT AS A PEER GROUP AND GET READY TO COLLABORATE

Meet & Greet

- Give your name, credit union name, city and state
- What is your role at the credit union?
- Have you attended this focus group before?
- What big things do you have on the horizon for your accounting team over the coming year?

So what have we been up to for the past year?



Projects in production in 2014

- Finishing touches on File Expansion Project (FEP)!
 - Although G/L files themselves weren't expanded, most daily G/L interface functions had to be adjusted for the balance changes
- Enhance security from GLHIST
 - Recording who, where and when for every G/L transaction
- TR Posting Database (breadcrumbs)
 - Supporting documentation for G/L History
- Additional Enhancements to Create/Post Journal Entries
 - Making it easier to manage your journal entry batches

Projects in production in 2014

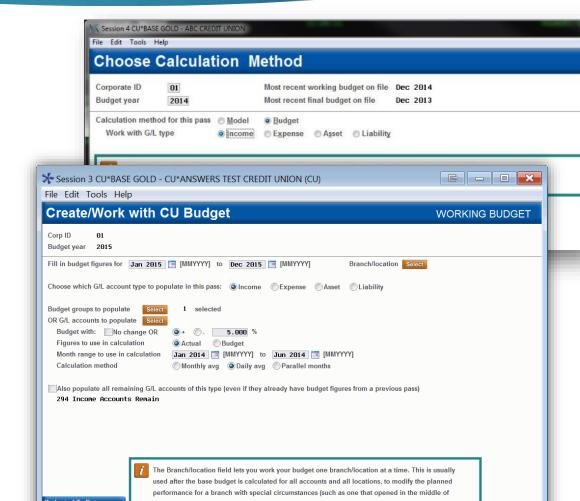
- Statement Reconciliation Dashboard
 - Comparing statement counts to billing figures
- ACH debits added to Where Your Members Shop
- GL Trial Balance by Date
 - Report can be run by a specific day range, not just monthly
- Employee ID Password Reset tool
 - Similar to the User ID reset
- Add ratio category and 7 new Call Report ratios
- NCUA edits added to 5300 software

And the star of the 2014 (& 2015...& 2016) show... Budget Rewrite



Budget Rewrite: Take 1

- Classic Budgeting
 - Monthly net change figures based on historical data



Budget Rewrite: Take 2

Coming soon...

- Modeling
 - Projecting income (or expense) amounts based on growth in associated assets (or liabilities)



What Else Have We Been Up To?

TOP TEN ACCOUNTING PROJECT STATUS UPDATE, AND OTHER MISCELLANEOUS ACCOUNTING PROJECTS



Accounts
Payable via
ACH

ALLOW VENDOR PAYMENTS TO BE MADE VIA ACH



Accounts Payable via ACH

- New configuration for Accounts Payable Workflow Controls
- Option for paying via check or ACH at the vendor level
- Process for paying invoices is re-vamped
- Allow sort of accounts payable checks by either vendor number or vendor name
- Payment method column added to A/P Vendor Inquiry
- These enhancements lay the groundwork for the complete overhaul of the Accounts Payable system

Status: In development

Overhaul Accounts Payable System

Accounts Payable Enhancements

Including the Dream Accounts Payable Check

Date 3/23/15 Spec Writer: Karen Systems Affected: ☑ CU*BASE

DRAFT

Project#__

There are three Accounting Top Ten projects relating to Accounts Payable:

- #5 Accounts Payable Payments via ACH including improved process for paying invoices (32390) IN PROCESS
- > #8 Accounts Payable Archived Invoices (FUTURE PROJECT)
- #9 Overhaul the Accounts Payable System (including dream accounts payable check) THIS PROJECT!

This spec includes the Accounts Payable enhancements per PROJ32390 A2A for Accounts Payable (Spec originally submitted August 2012, put on hold for FEP/ING, spec revised Sept. 2014 and assigned to Jim Brinkman). The assumption is that it will be complete prior to the enhancements per this project.

The work flow of the Accounts Payable system will be totally re-vamped and appropriate screens will be revised to a dashboard format. See below for CREDIT UNION COMMENTS.

This project also incorporates designing the ideal Accounts Payable check and includes:



Overhaul Accounts Payable System

- Optional approval process for accounts payable invoices
- Ability to print checks to another printer besides the default check printer
- Re-vamp the screens used for adding/editing and deleting invoices (dashboard format)
- Multiple users can post checks at the same time
- Ability to print customer number on the check stub
- Option to print single invoice number on the check
- Misc. report enhancements

Investment Enhancements

Investment Enhancements

Date 2/16/15 Spec Writer: Karen Systems Affected: ☑ CU*BASE

This project re-vamps the investment system in CU+BASE including:

- · Create a new Investments Dashboard from which investment records can be added, changed, viewed, closed, deleted or adjusted
- · When working with investments on the dashboard, default to viewing only open investments
- · Break out FDIC and CUSIP into two separate fields
- Improve the flow of the investment screens and consolidate screens
- Add a field for "Current par" (Original par less any principal paydowns)
- · Add an investment calculation type for a 366 day year
- · Re-vamp the work file processing so that you can create, view or post the work file from the same menu option
- Add a Misc. G/L account line on debit/credit entries to the investment adjustments screen
- · Investment transactions display in descending order so that current history is at the top
- Develop a payment screen for processing investor interest payments · Add ability to assign call dates and coupon reset dates to investments
- · Filter criteria added to the Investment Market Price screen
- · Misc. improvements to investment reports
- · Screens/reports brought up to standards

Note from Jerry Wise Greensboro Municipal

Accounting Priorities

Investment Enhancements

- New Investments dashboard from which records can be added, changed, viewed, deleted or closed
- Default to working with open investments only
- Improve the flow of investment screens and consolidate screens
- Add a field for current par
- Re-vamp the work file processing so that you can create, view or post work file from the same menu option
- New payment screen for processing investor payments
- Filter criteria added to Investment Market Price screen
- Misc. improvements to investment reports

Status: Specs submitted, awaiting development

Subsidiary Enhancements



Subsidiary Enhancements

- Rework subsidiary screens and workflow
- New subsidiary type for accrued income
- Consolidate monthly processing so that fixed assets, prepaid expenses and accrued expenses can be processed at the same time
- Display subsidiary history in descending order
- Misc. report enhancements

Accounts
Payable
Archived
Invoices

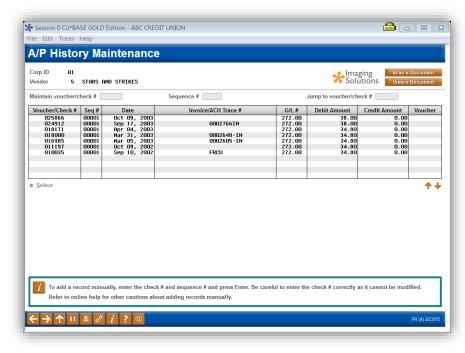


Scan e-Document
View e-Document



Accounts Payable Archived Invoices

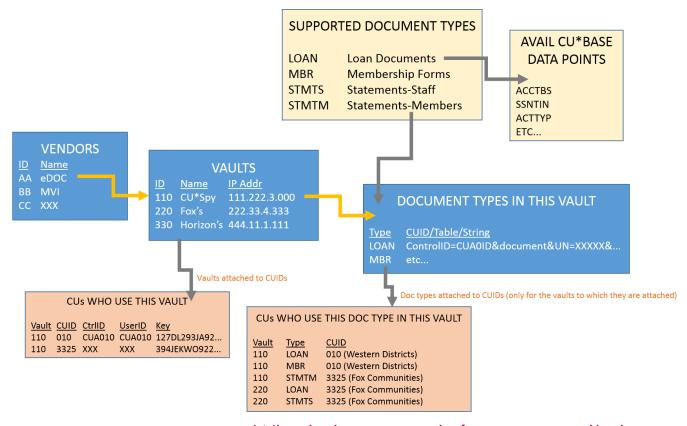
- Store invoices in your images vault and link to the A/P vendor record in CU*BASE
 - In-house vaults
 - ► CU*Spy, too
- New "smart" links from CU*BASE invoice creation and A/P vendors – no matter how your vault stores those images
- Requires the completion of a new infrastructure and configuration, currently in development



Status: In specifications phase

Smart Links from CU*BASE to Imaging Solutions

In development now, and a key foundation for many future accounting projects



What documents in your vault do you need to access from a CU*BASE screen?

Improvements
to ACH
Exceptions
and Returns
Processing



Improvements to ACH Exceptions & Returns Processing

- Improve the process for reviewing ACH exceptions
- Include return reason codes in the exception file
- Add member number to return origination file
- Phone Operator show negative balance limit
- Display ACH amount on ACH distribution screen
- Don't allow prior day reversals without an override
- Add Trace # to the ACH Exceptions Report

Miscellaneous

OTHER THINGS WE THINK YOU'LL LIKE

Continuing to expand the Report & Query Scheduler

- In the 15.0 release in April:
 - ▶ 14 more reports being added to Report Scheduler
- In process and coming this fall:
 - Run monthly on your chosen day
 - Create multiple occurrences to run more than once per month





M-Up is the next big database upgrade

The follow-up to FEP, this is a project with our clients to rethink data about members as people

It's not just about what to store or how big the fields should be, it's also about incorporating new concepts about data management from our programming teams



The next big thing in PDFs

Coming later this year!

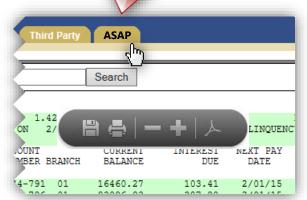
√ Job queue

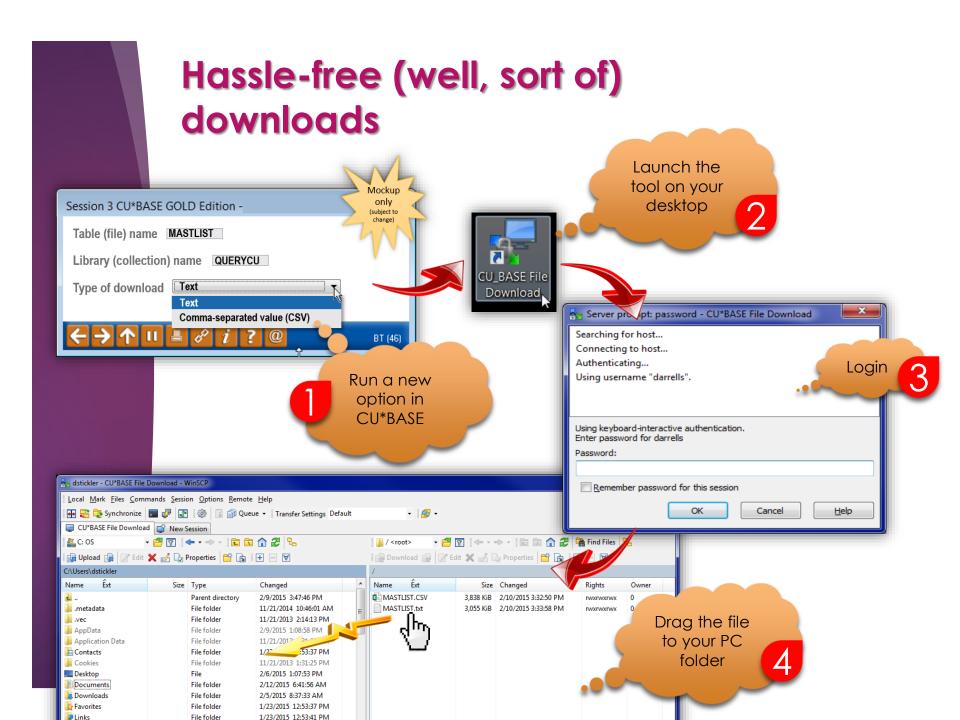
Printer ASAPXX

Copies 1

- Any report you can print* can be sent to the new ASAPxx printer queue (like HOLDxx)
 - *Except for forms with overlay, checks, receipts
- A new program monitors these queues for incoming files and moves them quickly to CU*Spy, ready to view or print



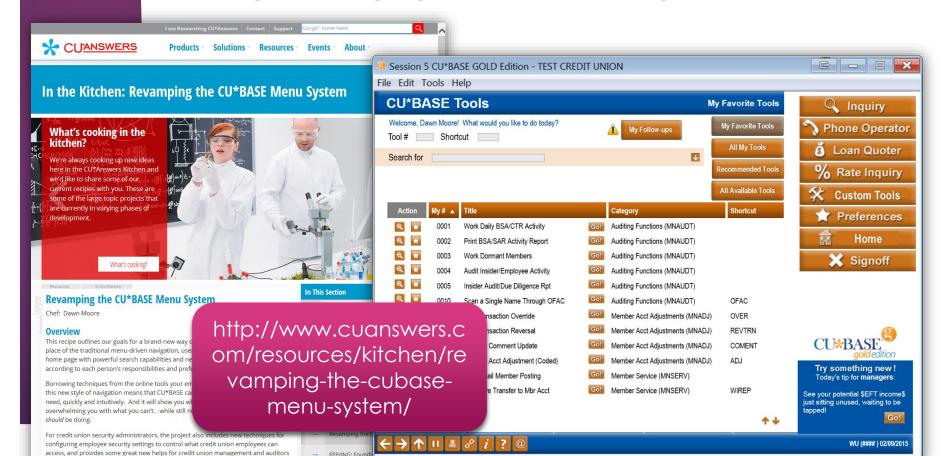




Coming in 2016: No more menus in CU*BASE?!?

Say goodbye to "menus" and say hello to a new way to search for CU*BASE tools

Serving the Google generation: Searching is the new norm



Coming in the 15.0 Release

Accounting Projects in 15.0 Release

- Report Enhancements for the 5300
 - Investment Maturity Report
 - Default month ranges needed for Call Report
 - Add investment rate to report
 - NCUA Share Insurance Report
 - Separates business and government accounts
 - Masks SSN
 - Loan Maturity Report
 - More options for calculating length of time to maturity

- 14 new reports added to Report Scheduler
- Fee Income/Waiver/ Refund Dashboard



Accounting Projects in 15.0 Release

- Enhanced Tools for Written Off Loans
 - New history file stores loan information at the time of write off/charge off
 - ▶ Automates the process for writing/charging off a loan

New Loan Write-off/Charge-off History dashboard will help lending management monitor these loans



CU*BASE® Software Upgrade Online CUs Site-Four Self Processing CUs **15.0** April 19, 2015 April 19, 2015 May 11-12, 2015 Updated booklets &a mentioned in this summary will be available on our website no later than April 17, 2014, unless otherwise noted. Access the CUT-ASCR Reference page by selecting 1 am a Citent from high/www.cuanswers.com, Docs & information, then CUT-ASCR Reference. Access the if is Me 24T Reference page by selecting 1 am a Citent from this/livws.cuanswers.com, Docs & information, then 11s Me 24T Reference. Documentation will also be available through the "What's New" topic in online help when you get the release. Updated online help 4", including the "What's New" summary list of all changes, will be included when you receive the release. Important: If you are using the Automated Reports & Queries feature to automate Queries each month you'll need to keep a close eye on file changes each time there's a release and update any files used in your automated Queries so they run properly. Refer to the File Changes document attached to the announcement for this release for details. Changes automatically take place on the day the release is implemented; no additional configuration is required Your credit union must make a decision either to activate it or modify configuration parameters. This sometimes require There may be a fee involved to implement this feature for your credit union, such as a one-time setup and/or a monthly maintenance fee, or related charges from a third-party vendor. Show Members Their Credit Score in Online Banking. Online Banking Reminds Members When They Have Not Changed their Password in the Last 30 Days......2 Members Access eStatements via a Relabeled "My Documents" Button......

What questions would you like this new data to answer for you?

Imagine it's three years from now and you have a database chock full of write-off and charge-off activity – what do you want to know?

File Edit Tools Help		
Written Off Loan History		
Loan account # 615	Interviewer BB BRANDI	Approved by 01 LOAN REVIEW
Collector XX CU*ANSWERS COLLECTIONS	Write off by -4	Charge off by
Branch 17 Corp ID 01	Loan cat at write off 16	Business unit Loan purpose 77
Loan security 22	Dealer ID	
Write off date 03/03/2015	Charge off date	WO/CO status W
Date opened 01/25/2012	Last payment date 12/10/2014	Scheduled payment amount 184.22
Original loan amount 5,500.00	# of payments left 5	# of refinances 0
Disbursement limit 5,500.00	Maturity date 05/10/2015	# additional signers 0
Loan bal at write off 1,003.71	Loan balance at charge off 0.00	
Est recovered amount 0.00	Tiered Services score 100	Tiered Services level 1
Delinq fines at write off 0.00	Delinquency balance at write off 124.22	2
Delinquent months 0 Delinq days 10	Delinquency fines at charge off 0.00	9
Original credit score primary borrower 584	Credit score at write off 573	
Risk score grade level X	Insurance Y	
WO approved by AR AMY REIN	CO approved by	
WO reason code ABC Bankruptcy Chapter	13 CO reason code	
Approved at board meeting on		
Bankruptcy date Bankruptcy type	Judgement date	
Loan seasoning at WO 37 months	Loan seasoning at CO 0 months	
Collateral type V	Collateral liquidated date	
Est value of collateral at WO 5,890.00	Est value of collateral at CO 9.9	0
LTV at write off 17.0	LTV at charge off 0.0	

What's Next?

SHARING OUR ADJUSTMENTS AND NEW IDEAS FOR NEXT YEAR'S ACCOUNTING TOP 10

Future Accounting Projects

What's your top priority?

ACH Posting Controls

- Choosing when to post debits and credits
- Adding a mid-day receive and post
- ► Effective-date overrides for select company IDs

ALM Concepts

- ► How long will accounts last = duration
- Take short term money and lend it long term
- ► How fast money moves to pricing = elasticity
- What is the hardest thing for you to calculate?

Future Accounting Projects

What's your top priority?

- 5300 Ratios add policy Limits
 - Additional ratios added and store goal and policy limits for each ratio
- Financial Report Enhancements
 - Allow PDF of print format
 - Expand # of columns for the download
- What else?????
 - ŠŠŠŠŠŠ

Staying On Top of Our Progress

Please continue to post your comments on the Accounting Top Ten page on the CU*Answers website



http://www.cuanswers.com/solutions/accounting/accounting-top-10

Please take a few minutes to review the project summaries and provide comments. If you do not see your favorite accounting project on this list, email these project ideas to Karen Sprensen.

Online CUs 15.0 Apr. 19, 2015 CU* Partners 15.0 Apr. 19, 2015

Banking

→ CU*Answers

University

University

→FEP/ING Project



THANKS FOR THE AFTERNOON!