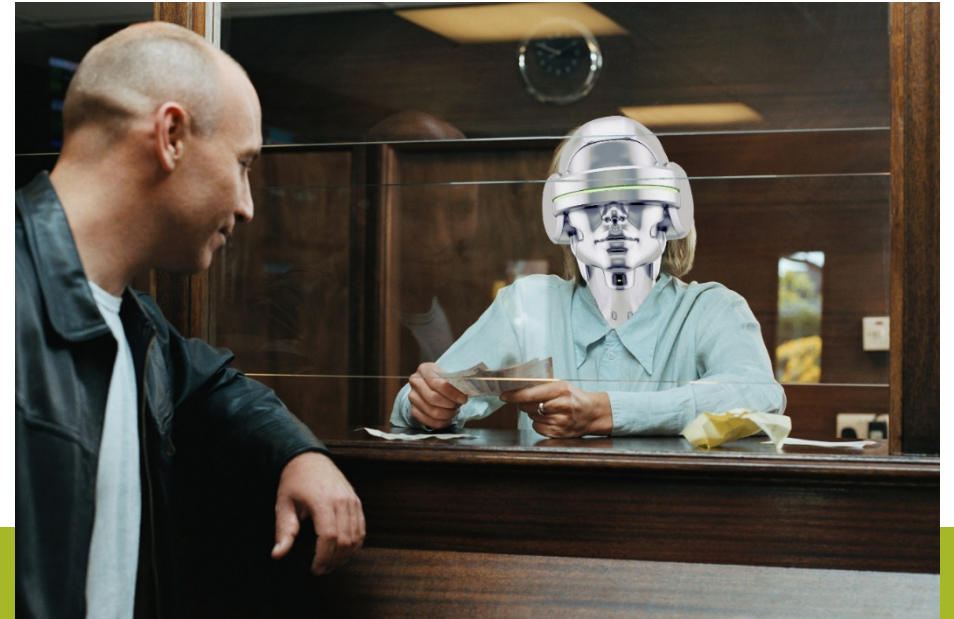


WELCOME
TO THE
DESIGNING TELLER
PLATFORMS FOR OUR
FUTURE (TELLER 3P)
TASK FORCE

May 29-30, 2019



ROUND ROBIN INTRODUCTIONS

Let's go around the room to get acquainted! Tell us:

- Your name
- Your credit union name and city/state
- Your job and how long you've worked at the CU
- What you hope to be able to contribute to the Task Force

WHY A TELLER TASK FORCE?

- The business challenges that led to the development of this as an ongoing business plan initiative
- What we've already committed to doing to address those challenges

- The 3 parts of the Teller 3P initiative, how they fit together and how they will diverge:
 - Soup-to-nuts
 - Basic (KISS)
 - Floating