

Pennsylvania

Regional Training Event

CU*ANSWERS
UNIVERSITY



Tuesday, May 9

Everence Federal Credit Union
2160 Lincoln Hwy E
Lancaster, PA 17602

Presenters

Keegan Daniel, CU*Answers VP of Professional Services/Earnings Edge

Kristian Daniel, CU*Answers Internet Retailer Support Center (IRSC) Account Executive

IRSC Overview (9:00 AM - 9:30 AM)

What are the goals of the IRSC? What can be accomplished by partnering your credit union with the IRSC? What exactly *IS* the IRSC? Come answer these questions and more with a discussion with the lead of the IRSC team, Kristian Daniel.

Mobile App 2.0 - RDC (Remote Deposit Capture) (9:30 AM – 10:30 AM)

CU*Answers is in the RDC (Remote Deposit Capture) business with the development of CU*Answers Mobile App 2.0. Learn more about single sign-on, where members use their It's Me 247 login to gain access to Mobile Check Deposit, Mobile Banking, Transfer Money, and much more.

MAP/MOP - Applying for Membership Online (10:45 AM – 11:45 AM)

Join Kristian Daniel as he explains MAP/MOP and how your credit union can get started with having members apply online.

Lunch, Courtesy of CU*Answers (11:45 AM - 1:00 PM)

17.05 Release Overview (1:00 - 2:30 PM)

Review highlights from the 17.05 release and how it will have an impact on your credit union. Are there new tools that should be considered? Or are there opportunities for us to re-visit?

CU*BASE Dashboards (2:45 PM - 4:00 PM)

The Earnings Edge team will demonstrate the most popular dashboards in CU*BASE and will discuss how they can have an impact at your credit union.

My CU Today/My CU Today Plus (4:15 PM - 5:00 PM)

Review the administration, architecture, and tools available within My CU Today and My CU Today Plus. Learn how to access your credit union data from anywhere a network connection exists.

<https://www.cuanswers.com/resources/edu/courses/syllabi/?course=RT.2>