## EXHIBIT A: LICENSED SERVICES AND PRODUCT FEES

**Effective Date: 8/1/2021**

|  |  |  |
| --- | --- | --- |
| **Setup Fees  (One Time)** | **Fee** | **Comments** |
| FI Setup Fee | Waived | Includes setting FI up on the Payveris platform, and testing of application and connectivity. |
| Conversion Fee | $1,030.00  (plus quote provided for CU\*Answers programming fees | Per FI. Includes the conversion of all payee data, historical payment info up to 18 months, external transfer accounts and future scheduled payments and transfers. It includes a mock conversion of data and final production conversion. |
| Client Deactivation Fee | $515.00 | Remove access and cancel any scheduled transactions |
| Client Deconversion Fee | $5,150 (minimum) – includes up to 1,000 subscribers; $5.15 per subscriber over 1,000 $7,725 (maximum total) | Provides 2 sets of deconversion files including subscribers, Payees, 18 months of history, and scheduled payments |

**Transaction Fees \***

|  |  |  |
| --- | --- | --- |
| Consumer Per User Fee | Waived | Monthly Active/Inactive users |
| Per Bill Payment | $0.623 | Per transaction |
| Per e-Bill Presentment | $0.258 | Per active e-Bill per month |
| P2P Transfers | Setup Fee = $128.75 (setup fee only applies to P2P only clients)  $0.623 per transaction *($103.00 monthly minimum for P2P-only clients)* | Per person-to-person (P2P) transfer. |
| PayWatch (fraud detection) | No Charge | Per transaction (*Applies to all monitored bill pay transactions)* |

**\*** *See then-current Pricing Guide for current rates*

**Additional Optional Services**

|  |  |  |
| --- | --- | --- |
| Tier One Support | CU\*Answers *(included)* | General questions – nonpayment related issues; directed to CU\*Answers |
| Tier Two Support | Payveris *(included)* | Technical support and general questions; directed from CU\*Answers to Payveris |
| PASS Monthly User fee | $10.30 (*optional)* | Per Seat *(up to 10 seats provided gratis – based upon CU size specifications)* |
| Electronic Returns/Rejects | $5.15 | Per reject/return if not Payveris error *(e.g. incorrect vendor acct. number)* |
| Postal Return Handling | $10.30 | Per piece if not Payveris error *(e.g. incorrect vendor mailing address)* |
| Late File Transmission | $103.00 | Per incident *(In-House CU\*BASE credit unions only)* |
| Manual Return Processing | $25.75 | Per incident |
| R06 Request | $50.00 | Per transaction |
| Settlement NSFs | $51.50 | Per incident |
| Professional Services | $257.50 | Per hour; 1 hour minimum |
| Research Request | $25.75 | Per claim request worked by Payveris. Payveris to handle all payment issues until resolved. |

**Notes:**

Pricing does not include any 3rd party fees (i.e. deconversion), or misc. fees which may be required.

Prices subject to periodic change. See applicable CU\*Answers Pricing Guide or store.cuanswers.com for current pricing.