## EXHIBIT A: LICENSED SERVICES AND PRODUCT FEES

**Effective Date: 7/1/2022**

|  |  |  |
| --- | --- | --- |
| **Setup Fees (One Time)** | **Fee** | **Comments** |
| FI Setup Fee  | Waived | Includes setting FI up on the Payveris platform and testing of application and connectivity.  |
| Conversion Fee  | $1,061.00 (plus quote provided for CU\*Answers programming fees) | Per FI. Includes the conversion of all payee data, historical payment info up to 18 months, external transfer accounts and future scheduled payments and transfers. It includes a mock conversion of data and final production conversion.  |
| Client Deactivation Fee  | $531.00 | Remove access and cancel any scheduled transactions  |
| Client Deconversion Fee  | $5,305.00 (minimum) – includes up to 1,000 subscribers; $5.15 per subscriber over 1,000 $7,725 (maximum total) | Provides 2 sets of deconversion files including subscribers, Payees, 18 months of history, and scheduled payments  |

**Transaction Fees \***

|  |  |  |
| --- | --- | --- |
| Consumer Per User Fee  |  Waived  | Monthly Active/Inactive users  |
| Per Bill Payment  | $0.642  | Per transaction |
| Per e-Bill Presentment  | $0.266  | Per active e-Bill per month |
| P2P Transfers  | Setup Fee = $133.00 (setup fee only applies to P2P only clients)$0.642 per transaction *($107.00 monthly minimum for P2P-only clients)* | Per person-to-person (P2P) transfer.  |
| PayWatch (fraud detection) | No Charge | Per transaction (*Applies to all monitored bill pay transactions)* |

**\*** *See then-current Pricing Guide for current rates*

**Additional Optional Services**

|  |  |  |
| --- | --- | --- |
| Tier One Support  | CU\*Answers *(included)* | General questions – nonpayment related issues; directed to CU\*Answers  |
| Tier Two Support  |  Payveris *(included)* | Technical support and general questions; directed from CU\*Answers to Payveris  |
| PASS Monthly User fee  | $10.61 (*optional)* | Per Seat *(up to 10 seats provided gratis – based upon CU size specifications)* |
| Electronic Returns/Rejects  | $5.31 | Per reject/return if not Payveris error *(e.g. incorrect vendor acct. number)*  |
| Postal Return Handling  | $10.61  | Per piece if not Payveris error *(e.g. incorrect vendor mailing address)*  |
| Late File Transmission | $107.00  | Per incident *(In-House CU\*BASE credit unions only)* |
| Manual Return Processing | $26.53 | Per incident |
| R06 Request | $50.00 | Per transaction |
| Settlement NSFs | $53.04 | Per incident |
| Professional Services | $265.23 | Per hour; 1 hour minimum |
| Research Request  | $26.53 | Per claim request worked by Payveris. Payveris to handle all payment issues until resolved.  |

**Notes:**

Pricing does not include any 3rd party fees (i.e. deconversion), or misc. fees which may be required.

Prices subject to periodic change. See applicable CU\*Answers Pricing Guide or store.cuanswers.com for current pricing.