REDUCED PRICING

CU*ANSWERS
A CREDIT UNION SERVICE ORGANIZATION

Use the PDF Export feature to wow your Board and Management Team with data, charts and graphs exported from CU*BASE Dashboards.

Raise the Bar on Your Board Reports

CU*BASE users can quickly export data, charts and graphs to Adobe's PDF file format. The PDF Export feature provides attractive single click data in a format that's ready to print and distribute to your credit union board and management staff.

In order for the PDF Export feature to work, your credit union must install a third-party software. You must purchase a one-time license. It's a great time to buy as new pricing is now available!
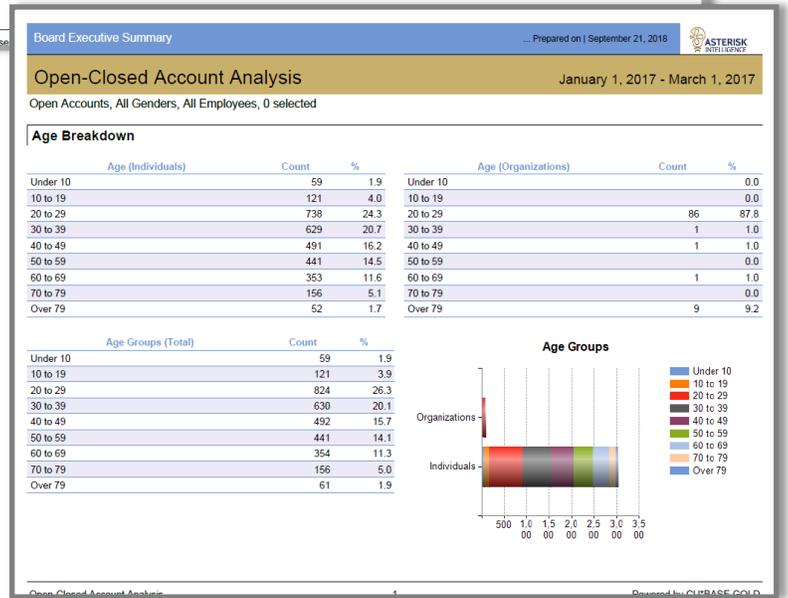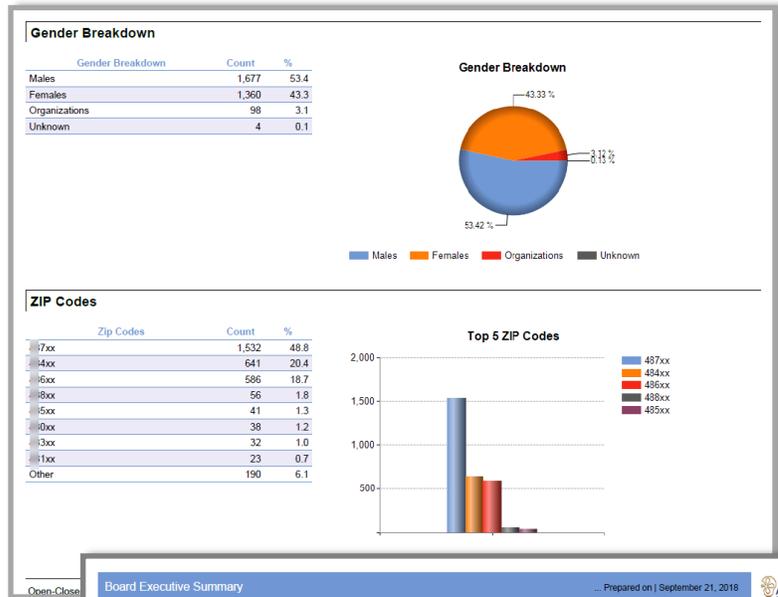
*CU*Answers has recently purchased a block of licenses and offers attractive pricing for the PDF export software. Check out the Frequently Asked Questions section on Pages 2 and 3 Our Authorization form is located on the back page.*

Look inside for more information

Frequently Asked Questions (FAQs)

I am interested in purchasing new licenses from CU*Answers.

This page covers ordering new licenses of the PDF export software from CU*Answers. See Page 3 for how to handle licenses of the software purchased previously from another vendor.

Q: **How do I generate the PDFs of the dashboard data?**

A: CU*BASE has great dashboards. On most dashboards is a PDF Export symbol. Once you click this icon, the PDF export software generates a PDF of the data, charts and graphics on the screen and saves it to a location on your computer. Then you can easily include the full-color PDFs as part of your reports to management or the board.

Q: **How do I order new licenses of the PDF Export software from CU*Answers?**

A: To order new licenses of the PDF export software fill out the form on Page 4 and fax it to the Client Services department. (The fax number is supplied on the form). A Client Service Representative will provide directions for installation.

Q: **How many licenses of the PDF export software do I need?**

A: This is a seat license so you will need one license per workstation. If you plan to install it on multiple workstations at the same time, you will need to purchase additional licenses.

Q: **How do I install the software on my workstation?**

A: You will just need to click on a link that will be provided to you. This will automatically download the software and install the files in the correct location on your computer.

Q: **How much does each license cost?**

A: CU*Answers purchased a block of licenses and can offer them at a reduced rate. Each PDF export software license purchased through CU*Answers costs only $60.00.

Q: **Will I need to upgrade my software?**

A: The license does not include maintenance fees, which previously were used to support software updates. CU*BASE uses the 5.0.6.0 version of the PDF Export software, and you will not need to upgrade to a newer version.

Q: **Can I transfer my license to another computer?**

A: This license is a seat license, which means it can only be installed on one computer at a time. You may transfer the license to a second computer, for example, if you upgrade your computer.

I already purchased my licenses before CU*Answers was a reseller. What do I do now?

This page covers how to handle third-party PDF export software licenses purchased before CU*Answers became a reseller. For information on purchasing additional licenses from CU*Answers, refer to Page 2.

Q: **I have already purchased my PDF export licenses before CU*Answers became a reseller. What is changing in regards to these existing licenses?**

A: You can continue to use your existing licenses since you have paid for them. You do not need to pay ongoing maintenance fees to your previous provider.

Q: **Will I need to upgrade my software?**

A: It is critical that you do not upgrade your PDF export software. CU*BASE uses the 5.0.6.0 version.

Q: **Can I transfer my license to another computer?**

A: Your license is a seat license, which means it can only be installed on one computer at a time. You may transfer the license to a second computer, for example, if you upgrade your computer.

Q: **How do I order new licenses of the PDF export software?**

A: If you need additional copies of the software, purchase them from CU*Answers. Refer to Page 2 for information.

Q: **Is there anything else I need to do?**

A: We would like to have an updated list of credit unions using the PDF Export feature. If you are already using the PDF Export feature, please contact a Client Service Representative with that information so we can keep our records up-to-date.

Yes! I am ready to purchase and install the PDF export software on my computer!

Please complete this purchase form and fax it to the Client Services Department at **616-285-7285**.

CU*Answers PDF Export Software Purchase Form

Please contact me to install the PDF export software at my credit union.

By signing and returning this form, I am requesting a copy/copies of the PDF export software. I understand this is a per-workstation (per-seat) license.

Credit Union Name: _____

Credit Union ID _____

Credit Union # _____

Name: _____

Phone: _____

# of licenses: _____

CEO Signature: _____

Date: _____

Fax this request to the Client Services department at 616-285-7285.

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