
Online Credit Bureau Access and FUEL

User Guide

3



INTRODUCTION

Purpose

This booklet explains how to use the CU*BASE Online Credit Bureau Access system and FUEL features as you create loan requests, open new accounts, cross-sell products and services, and work day to day with members.

Lender*VP will assist your supervisors and auditors keep track of the performance of the FUEL model in your loan portfolio.

Audience

This booklet is intended for loan officers, member service personnel, and all other staff and supervisors who will be using the online credit bureau access and FUEL systems on a daily basis in serving members. It is also intended to serve as a guide to loan department managers who are responsible for monitoring underwriting policies and portfolio performance as well as dealing with requirements of auditors and examiners.

NOTE: This booklet assumes you have either implemented online credit bureau access and/or FUEL or are in the process of activating the service(s). Please refer to the Online Credit Bureau Access and FUEL: Introductory/Startup Guide for more information.

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For an updated copy of this booklet, check out the Reference Materials page of our website:
<https://www.cuanswers.com/resources/doc/cubase-reference/>
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OPTIONAL FEATURES TO CONSIDER

Following are optional features available to customize how the online credit bureau access system works for your credit union. These may or may not have been activated for you when you first implemented online credit bureau access.

PULLING CREDIT REPORTS AUTOMATICALLY

<i>Option</i>	<i>Description</i>	<i>To activate...</i>
For new loan requests	<p>With this option activated, CU*BASE will prompt an employee to pull a credit report automatically when creating a new loan request. In this case, the credit report request screens would appear automatically after choosing the Loan Request (LR) action code.</p> <p>This is required for credit unions that use risk-based pricing, to ensure that the new loan request is priced based on the most current credit score.</p>	<p>Contact Lender*VP if you wish to activate this flag.</p> <p>Self processing credit unions can activate the flag using the “Online Credit Bureau Config” (Tool #5408)</p>

FILLING IN DEBTS ON THE LOAN APPLICATION

With this option activated, CU*BASE will automatically complete the Debt section of the loan application with trade line data from the actual credit report. Data will populate the Debts sections of the application.

Some considerations if you choose to use this feature:

- Only **active trade lines** will be used from the credit report. “Active” is defined as those trade lines that have a balance, are not at a closed status, or have had activity in the last six months. These rules do not apply to open revolving lines of credit, however.
- Any debt information that is already in the member’s household database (or this new app) will be *completely cleared* before the new information is pulled from the credit report.
- The loan application database includes room for 297 trade lines.
- If you pull in information for both the primary and co-applicant, and they are spouses or are in the same household, the system will automatically flag any duplication of trade lines between the primary and co-borrower. The data will not be deleted; rather, any duplicates will be marked on the co-borrower record so that they do not get counted in the financial summary totals. The data is retained, however, so that the co-borrower’s household database record is complete. Be sure to review all debt information on the application for both applicants and make any additional adjustments as needed.

Contact Lender*VP if you wish to activate this flag. (Self processing credit unions can activate the flag using the “Online Credit Bureau Config” (Tool #5408))

CREDIT BUREAU FILES AND RETENTION SCHEDULE

After credit data has been pulled, it will remain available for online inquiry in CU*BASE as shown in the following table. In addition to the tools provided throughout CU*BASE, you can also use the CU*BASE Report Builder (Query) to build custom reports and/or inquiries with stored credit data.

<i>Data</i>	<i>Filename</i>	<i>Retention*</i>	<i>Description</i>
Detail	CRBRPT	60 days (or life of loan if linked to loan acct)	Member credit detail (the “human readable” formatted credit report with summary information and detail for up to 297 trade lines) Credit reports are retained for the entire life of the loan account on the system in you are an online CU*Answers CU*BASE credit union. (Self Processors and credit unions from CU*Northwest/CU*South retain credit reports according to their individual practices.)
Summary	CRBSUM	6 months	Scores, reason codes for the scores, totals for lines of credit available and used, number of inquiries in the last 6 months, current and previous addresses reported, number of past-due and current accounts, number of trade-lines, and a paper grade if the credit union has requested one
Decision	CRBDSN	6 months	Pre-approvals for services offered by the credit union based on credit data compared to the CU-defined approval matrix
Trades	CRBTRD	6 months (tied to the Decision retention schedule)	Trade lines for the credit report, used when auto-populating debt information into the CU*BASE loan application and household database; also used for relationship management and analysis tools such as “Where Your Members Borrow”
Scores	MEMBER5 / MEMBER6 and OPENDLF	Life of loan / membership	The risk and/or bankruptcy scores and paper grade (if applicable) are stored with MEMBERx loan record; The risk score and paper grade is also stored on the member’s generic Loan Contract/Risk Score file NOTE: Pertains to industry-standard risk and/or bankruptcy scores only, not custom or additional scores

**Retention periods are configurable; additional fees apply for longer retention times. Contact a CU*BASE representative for more information.*

REQUESTING A CREDIT REPORT

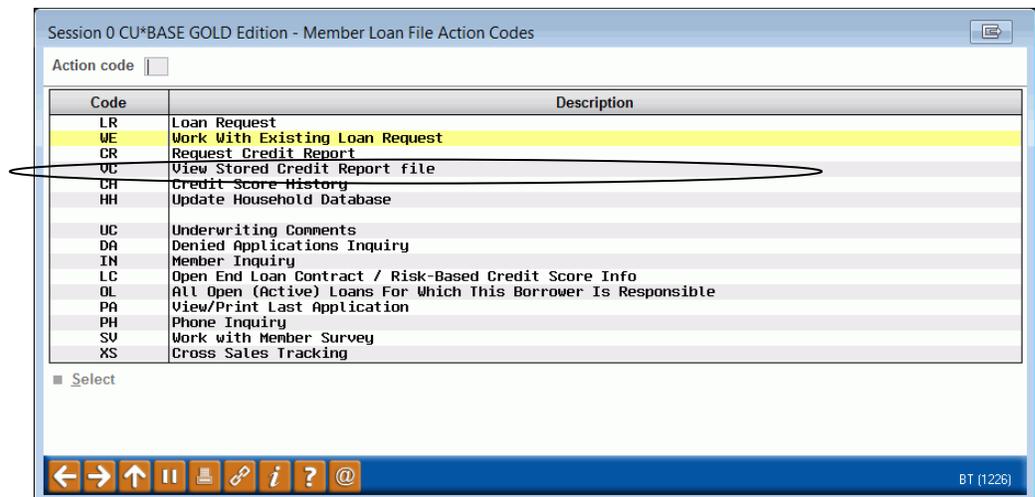
STEP 1: INITIATE THE REQUEST

There are several ways to initiate a request for a credit report. Some methods will happen automatically, if your credit union has activated the appropriate configuration flags (see Page 3). There is also a method for requesting a credit report manually at any time.

When setting up the loan application - When you begin completing the loan application screens, the Lending “Credit Report Evaluation” window (see the next page) will appear after you select a co-borrower. This window lets you decide to pull a fresh report for either borrower. It also allows you to fill in the debts section of the application (and the household database) with trade line data from the credit report, if desired.

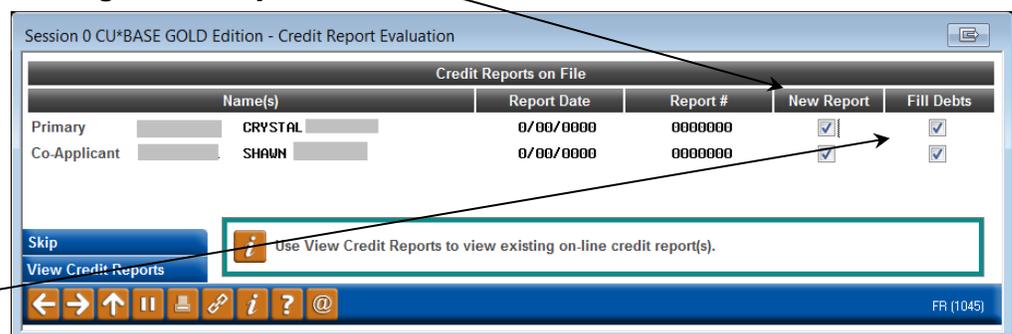
Running a Credit Report Manually

- ♦ If you need to manually run a credit report for any reason, use the *Request Credit Report* Action Code from Tool #53 *Process Member Applications*. When this action code is used, the “Generate Request” window (shown on the next page) will appear and let you request up to 4 reports at the same time.



Sample Credit Report Request Windows

Lending “Credit Report Evaluation” Window



Place a checkmark here to pull a new credit report for either of the borrowers on this loan application.

The box will be checked automatically unless there is a report already on file.

Place a checkmark here to pull a new credit report now. If one is already on file, you can view the report now using *View Credit Report* (F20).

Member Service “Credit Report Evaluation” Window

Check this to fill in debt information into the new member's household database record now. This is a great feature to use if your CU typically sets up a line of credit for new members.

Session 0 CU*BASE GOLD Edition - Credit Report Evaluation

Pull credit report for: MARY MEMBER

Fill debts

Existing report: Date 00000000 Number 00000000

Skip
View Credit Report

FR (1046)

“Generate Request” Window

NOTE: You may only run a credit report for a member and one co-borrower.

Session 0 CU*BASE GOLD Edition - Generate Request for Credit Report

Primary borrower SSN/TIN: JOHN G MEMBER

Co-borrower #1 SSN/TIN: 00000000

Co-borrower #2 SSN/TIN: 00000000

Co-borrower #3 SSN/TIN: 00000000

Skip
Continue

FR (1044)

Depending on where you are working, one of the windows shown above will appear to let you decide what credit reports you wish to pull now.

In the case of the *Generate Request* window used by the lending system and for manual pulls, the system will fill in the Social Security Number/Tax ID Number for both the primary borrower and, if coming from the loan application screen itself, one co-borrower. You can only enter two different SSN/TINs to be pulled at the same time (member and one co-borrower). When all needed SSNs have been entered, use Enter to confirm the member/non-member names, and then use Enter again to continue to the credit report request screen (see Page 9).

NOTE: At this point, the system is not actually “tying” the report you pull to any loan applications or member files, so you could actually pull two completely different SSNs if necessary. Also, if you have already pulled a report for the primary borrower and only need a report for a co-borrower, you may clear the Primary Borrower SSN/TIN field at this point.

NOTE: FUEL decisions are stored for both primary and co-applicant are stored under the primary borrower credit report summary. If a co-applicant is added after a FUEL decision is run, a new decision cannot be run for the co-applicant only. Refer to your credit union policy on pulling an updated decision for both primary and co-applicant.

*NOTE: FUEL decisions are tied to a particular loan product, the loan product dictates what auto-decision workflow to run the decision request through. Ex. Product Code 001- Credit Card is tied to one decision workflow, and Product Code 002- New Auto is tied to another decision workflow. Distinguishing the product code to be used is required, and as such the option 31- Credit File w/ Decision is not presented until an application is created. **See Complete Loan Application workflow.***

*NOTE: FUEL decisions are tied to a particular loan product, the loan product dictates what auto-decision workflow to run the decision request through. Ex. Product Code 001- Credit Card is tied to one decision workflow, and Product Code 002- New Auto is tied to another decision workflow. Distinguishing the product code to be used is required, and as such the option 31- Credit File w/ Decision is not presented until an application is created. **See Complete Loan Application workflow.***

If any of the SSN/TIN numbers entered is not found in either your member or non-member records, the following window will appear to let you key in the name and address information:

Session 0 CU*BASE GOLD Edition - Pre-Membership Lending

Loan requested by

Address 1

Address 2

City

State

ZIP code

Home phone

Work phone

Cell phone

Birthdate [MMDDYYYY]

Dept/Sponsor #

Change to Org Account | Department/Sponsor # | Blocked Persons

FR (2570)

After completing the fields, use Enter to continue to the credit report request screen. The system will automatically create a new non-member record which will then be available for future use throughout CU*BASE.

STEP 2: DATA INPUT FOR REQUEST(S)

There are several types of reports that can be pulled. This will display your credit union's configured default and should generally not be changed here. See below for more information.

Be sure to complete the miscellaneous information such as income, number of years at current residence, and length of employment to help keep credit bureau files up to date.

There are strict rules about how address information should be entered, especially when it comes to punctuation and spacing. Refer to CU*BASE Online Help (click the  button) while working on this screen for more instructions.

This screen is used to generate up to four separate requests for credit reports. The system will automatically fill in any known information about the individuals whose SSN/TINs were entered on the previous window. Miscellaneous information such as birth date, length of employment, etc., are used to provide the credit bureau with any updated information that is found in your files.

If an SSN is not found in either CU*BASE Member or Non-Member files, the window shown on Page 8 will appear to record the name and address for future use within CU*BASE.

CU*TIP: Although a SSN/TIN is required to proceed on this screen, the credit report is actually pulled first by name, and the SSN/TIN is used as a secondary verification.

Understanding Inquiry Types

At the top of the screen is the *Inquiry type* field. The option used by your credit union is determined by your credit union's arrangement with the Credit Bureau itself. Be sure to use the correct code based on that agreement, or the request will be rejected.

NOTE: All requests other than "soft pull with full details" are considered a "hard" inquiry; the request will be recorded as an inquiry on the member's credit file.

Credit File (Credit file only – 30) - This inquiry type will request a formatted credit report along with general summary information, scores and profile summary data. No Decision results will be included. See page 16.

Credit File & Custom Decision (31) - This inquiry type will request a formatted credit report along with general summary information, scores, and profile summary data, as well as the *custom* Decision results per your arrangement with the credit bureau. (If your credit union has not arranged for a custom decision model, this inquiry type will behave exactly the same as inquiry type 10 described above.) See page 18.

Soft pull with full details - Currently available only to Transunion and Equifax subscribers only). Unlike a standard credit file only, this will not affect your members score and cannot be used to extend credit. Otherwise, it contains all of the components a standard credit file only pull. Contact Lender*VP for details and the special subscriber code.

What about combined reports?

Because this system ties directly to the national credit bureau database, it is not possible to pull a combined report. There are no local/regional credit bureau filters between your credit union and the national credit database, so each individual's data file is treated separately and priced as an individual report. This means that two separate credit files will be received rather than a combined "married couple" report.

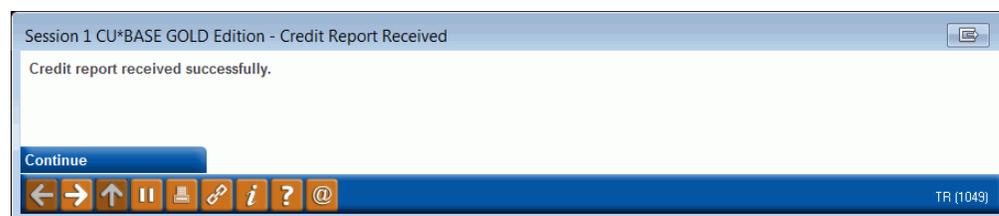
Choosing a Bureau

For each of the reports being requested, you must specify from which credit bureau the report should be generated using the *Credit Bureau* field. This will be filled in automatically with your credit union's default choice. Remember that although CU*BASE has access to all three bureaus, you can only receive reports from bureaus with which your credit union has a contract.

Submitting the Request(s)

When all fields have been completed, use Enter to save any changes to name and address fields on the request, then use **Send Request** (F5) to send all requests. This will take just a few moments, and status messages will appear to let you know the progress of your request.

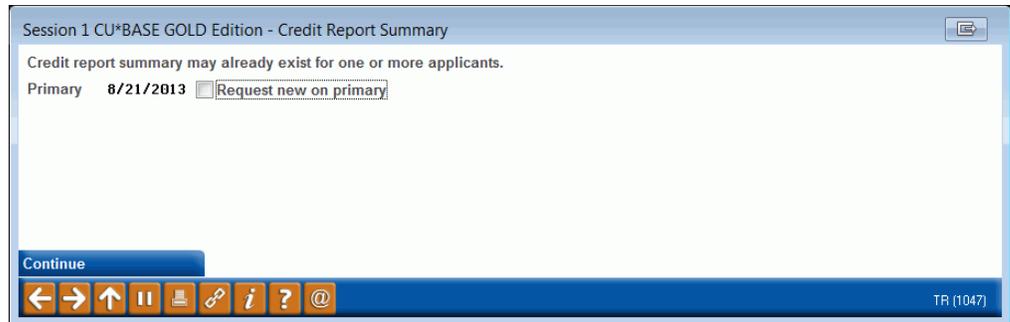
When the report has been received successfully, you will see the following message:



Use Enter to proceed with the next request. The messages will be repeated for "CB #1," "CB #2," etc., for all co-borrower requests that were submitted. Once the final report has been received, you will automatically be returned to your original starting point in CU*BASE.

What happens if a credit report was already requested?

When *Send Request* is used, the system will check existing credit report summary files for any existing reports for that SSN/TIN. If a record is found (remember that summary data is purged after 6 months, or according to your CU's retention period), the following window will appear before the request begins to process:



If this message appears, place a checkmark for any report that you still wish to request, and then use Enter to proceed with any remaining requests.

HANDLING ERROR MESSAGES

On occasion, you may attempt to request a credit report and, because of a temporary problem with the link between CU*BASE and our processor or the bureau, you may see an error message. In most cases, the problem is due to a temporary processing error and using Enter to try again will usually result in a successful transmission.

Following is a list of some of the messages you may occasionally receive, with some hints on how they should be handled:

Field Descriptions

<i>Message</i>	<i>Hints</i>
"Unable to Process Sync1 Request"	These messages appear when something has interrupted the flow of data between the credit union and our processor or the credit bureau. Try using Enter to submit the request again, or cancel and return later to resubmit the request.
"Unable to complete request due to Bureau error; Enter to continue." "Credit Bureau off-line; press Enter to continue."	These messages mean that something has happened at the credit bureau end of the transmission. This same generic error can mean several different things, including syntax errors on the name and address submitted in the request. Enter will return to your original CU*BASE access point; double-check that the name and address information is typed exactly as required (refer to online help for tips), then try resubmitting the request again, or try again at a later time.
"Fragmented file from Bureau for request; press Enter to continue."	This error usually indicates that more than one record was found at the bureau, resulting in a fragmented file. (This could be because of a

<i>Message</i>	<i>Hints</i>
	<p>combined file, such as Jr. and Sr. put on the same file, or even due to fraudulent activity.)</p> <p>After using Enter, the system will finish receiving the file, and you will see a notation on the Summary screen (see Page 16) that the file was received as fragmented.</p>

*For other errors or problems that persist, contact a CU*BASE Client Service Representative.*

VIEWING A CREDIT REPORT

UNDERSTANDING THE CREDIT REPORT INFORMATION SCREENS

When a credit report is pulled by the on-line system, the information can be viewed from many different access points within CU*BASE. (The various methods are described started on Page 13). Credit data is displayed using a series of summary and detail screens, as illustrated below:

- **Summary** - This is the first summary screen that is displayed once a credit report number is selected. From this screen you may proceed to any or all of the additional screens. This screen shows key credit history summarized from the full detailed report. One of the most valuable advantages of the on-line access system, this screen provides easy access to the credit data you need most—without always having to perform time-consuming research into the full report. (Stored online for six months.) *See Page 16 for a sample of this screen.*
- **Detail** - This screen shows the actual, formatted credit report, which can be used for further research into items you see on the Profile screen. (Stored online for sixty days.) *See Page 17 for a sample of this screen.*

*Retention periods are configurable; additional fees may apply for longer retention times. Contact a CU*BASE representative for more information.*

VIEWING A CREDIT REPORT: CU*BASE ACCESS POINTS

Method 1: From Process Member Applications

Process Member Applications (Tool #53) - Action Codes window

Code	Description
LR	Loan Request
WE	Work With Existing Loan Request
CR	Request Credit Report
UC	View Stored Credit Report file
CL	CLR Path Decision Advisor - Run
CU	CLR Path Decision Advisor - View Results
CH	Credit Score History
XS	Cross Sales Tracking
DA	Denied Applications Inquiry
HH	Household Database Update
OL	Loan Recap (Active Loans For Which Borrower Is Responsible)
IN	Member Inquiry
LC	Open End Loan Contract / Risk-Based Credit Score Info
PH	Phone Inquiry
PA	Print/View Last Application

The *View Stored Credit Report File* Action Code can be used to view a credit report that has already been pulled for the current member or non-member. The item will be highlighted if a credit report summary record already exists.

Method 2: Loan Application (Credit Report Screen)

Session 0 CU*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

Experian Credit Report Analysis

Name **ROBERT F** File received status **COMPLETE**
 SSN 3 Birth date Dec Requested **Feb 12, 2013** Report # **121945**

Address		Employer	
Current 6	MI 48	Current	NA
Reported	Nov 1991		
Previous 4	DR	Previous	AIR GAGE CO
Reported	Mar 1996		

# Inquiries	No Data	Last 6 months	No Data	Installment balance	78	Public records	No Data
Last inquiry	No Data			Scheduled/estimated payments	755	Past due amount	No Data
# Satisfactory accounts	5			Real estate estimated balance	No Data	Currently delq/derogatory	No Data Trades
# Trade lines	17 Trades			Real estate estimated payment	No Data		
# Paid off loans	No Data			Revolving line estimated balance	410		
Oldest trade line	Aug 01, 1966			Revolving line available	15,190		

FICO Score: 0808
Bankruptcy/MDS Score: 0000

00024	Lack of reported bal rev/op ac	00000	No Reason Codes Found
00009	# of accts opened lst 12 mths		
00005	Number of accounts w balances		

FR (155) 903/13

Use **Credit Report Detail** (F9) to look at credit reports for this borrower or any co-borrowers. (Access the co-borrower detail from a separate co-borrower credit report similar to the one shown above.) Read more about this screen on page 16.

Method 3: "Open End Loan Contract / Risk-Based Credit Score Info ("LC")

Session 0 CU*BASE GOLD - ABC CREDIT UNION

File Edit Tools Help

Open End Loan Contract

Member # Household # 1623 Member name TESTING A MEMBER Last maintained Apr 19, 2019 By RV

Risk-Based Credit Score Information

Last score **718** Last score date **Oct 03, 2019** [MMDDYYYY] By **EX** EXPERIAN
 Paper grade/CU risk level **1**

Score information is used by risk-based tiered rates for new loan requests

Open End Loan Contract

Contract/plan # Contract date **Feb 03, 2012** [MMDDYYYY] Authorized signer (F/ML) **GI** **S**

Add/Update	Coverage Options	Approved Credit Limits
Household Maint	SCL/SDP <input type="checkbox"/> ML <input type="checkbox"/>	Secured <input type="text"/>
Skip	JCL/JDP <input type="checkbox"/>	Signature <input type="text"/>
Comment History	Disability <input type="checkbox"/>	Credit card <input type="text"/>
Flag Loan Accts		Over draft <input type="text"/>
Credit Score History	Form type <input type="checkbox"/>	
Delete	Score type <input type="radio"/> Vantage <input checked="" type="radio"/> Other	
Employee Search		
View Last Credit Rpt		

FR (7006) 6/04/20 *

If a credit report exists for this member, **View Last Credit Rpt** (F20) will be highlighted on this screen.

Notice the *Last score*, *Last score date*, and *Paper grade/CU risk level* fields. These fields will always show the risk score, paper grade (if any), and date from the *last credit report pulled for this member*. If the score and grade

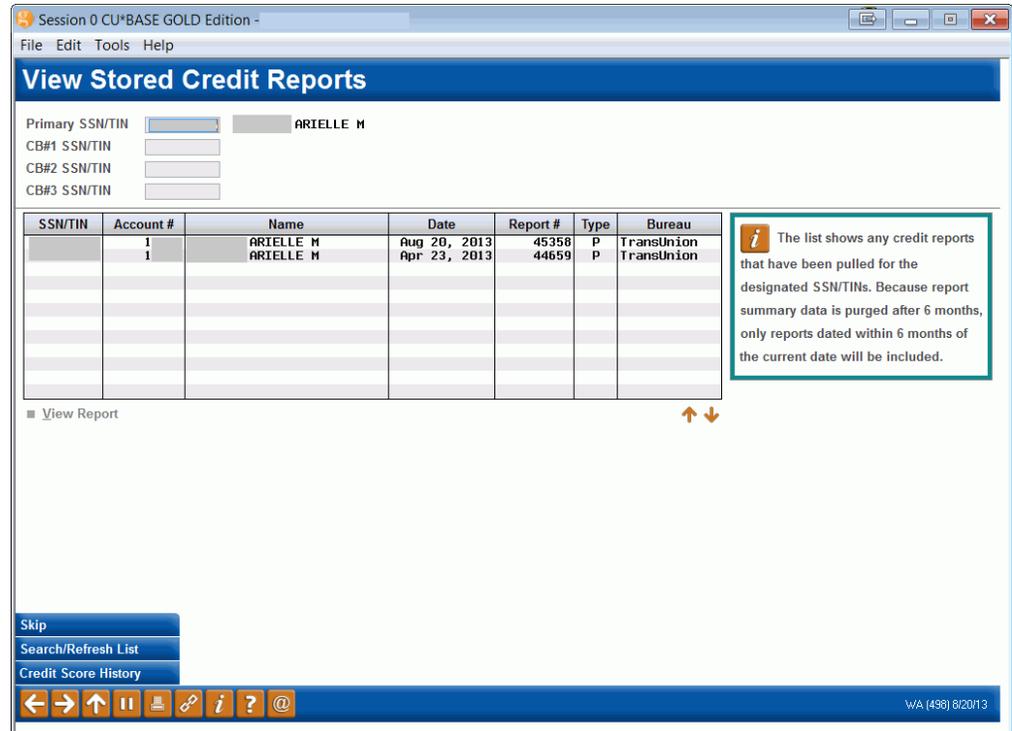
came from an online credit report, there will also be a notation showing the bureau name. For loan categories that are configured with risk-based default rates, this score is used by CU*BASE to determine the rate for a new loan request for this member.

Other Methods

The View Credit Report File feature will also be available on various inquiry and processing screens where credit report information may be needed.

SELECTING A STORED REPORT

When the *View Stored Credit Report File* Action Code or *View Credit Rpt* (F20) is used, the following screen will be displayed:



The top portion of the screen is used to indicate the SSN/TIN numbers for which you would like to see stored credit reports. If coming from the loan application screen, the system will automatically fill in a number for both the primary borrower and one co-borrower.

To list stored reports for other members or non-members, use the fields at the top to enter up to four SSN/TINs, then use Enter or “Search/Refresh List” (F10).

The list at the bottom of the screen shows any credit reports that have been pulled for the designated SSN/TINs. Because report summary data is purged after 6 months*, only reports dated within 6 months of the current date will be included. If more than one report was pulled for an individual during that time, all will be listed showing the date, time and credit bureau from which the reports were received.

**Retention periods are configurable; additional fees may apply for longer retention times. Contact a CU*BASE representative for more information.*

To view report details, select the report in the list and use Enter or View Report. The Summary screen shown on the following page will appear.

CREDIT REPORT SCREEN IN LOAN APPLICATION

Session 0 CU*BASE GOLD Edition - ABC TESTING CREDIT UNION

File Edit Tools Help

Experian Credit Report Analysis

Name **ROBERT F** File received status **COMPLETE**
 SSN **3** Birth date **Dec** Requested **Feb 12, 2013** Report # **121945**

Address		Employer	
Current 6		Current	NA
U	MI 48	Reported	Nov 1991
Previous 4	DR	Previous	AIR GAGE CO
N	MI 48	Reported	Mar 1996

# Inquiries	No Data	Last 6 months	No Data	Installment balance	78	Public records	No Data
Last inquiry	No Data			Scheduled/estimated payments	755	Past due amount	No Data
# Satisfactory accounts	5			Real estate estimated balance	No Data	Currently delq/derogatory	No Data Trades
# Trade lines	17 Trades			Real estate estimated payment	No Data		
# Paid off loans	No Data			Revolving line estimated balance	410		
Oldest trade line	Aug 01, 1966			Revolving line available	15,190		

Show Co-Applicant

FICO Score: 0808 Bankruptcy/MDS Score: 0000

00024	Lack of reported bal rev/op ac	00000	No Reason Codes Found
00009	# of accts opened lst 12 mths		
00005	Number of accounts w balances		

Show Co-Applicant !

Credit Report Detail

View Decision

Print Report Data

Loan Req & Personal Employers/Income Income Summary References Assets

Debts Credit Report Misc/Comments Summary Print

FR (155) 903113

This screen can be accessed via the Credit Report button in the loan application screens.

This screen shows general information summarized from the detail credit report, including address and employer information, as well as risk and/or bankruptcy scores and fraud summary comments. (The exact information you get depends on your contract with the credit bureau.)

Notice the *File Received Status* field, which may read “FRAGMENTED” if the bureau located more than one record for the same individual, resulting in a fragmented file. This could be because of a combined file (such as a Jr. and Sr. put on the same file), or even due to fraudulent activity.

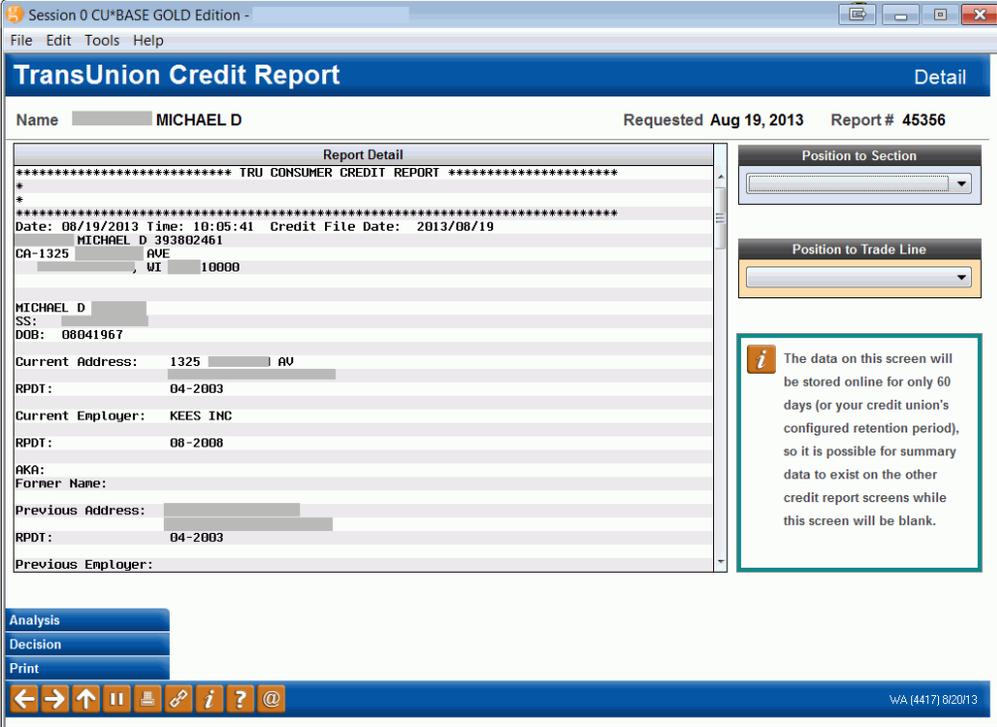
CU*TIP: If the score on the detail credit report and this summary screen are different, it is probably because of a fragmented file.

This screen also shows various profile data describing the individual’s credit history. As described below, this information is gleaned directly from the detailed report. Because it will be retained for 6 months (or your credit union’s defined retention period), this screen will continue to provide a key reference for this individual’s credit history even after the detailed report information is purged.

From this screen, you can proceed to other screens showing additional credit report information, depending on how the report was originally requested.

For field descriptions and other details, please refer to CU*BASE GOLD Online Help click  while working in these screens.

CREDIT REPORT - DETAIL



This screen displays the detailed credit information in a standard report format. CU*BASE simply displays the report exactly as it is received from the bureau, without any reformatting. The layout may look very much like the reports you receive now, but because you will be pulling a “wholesale” report direct from the national database, there will be some variations in layout and format. (Refer to your credit bureau’s reference material for instructions on how to read and interpret the report format.)

CU*TIP: If you link this credit report to a loan account or additional signer record, the detailed report will be archived in CU*SPY for the entire life of the loan account on the CU*BASE system. See Pages 24 and 31 for details.

Use the Position to Section and Position to Trade Line to jump to that section of the credit report.

For details on reading the collections section of both TransUnion and Equifax credit reports, see Appendix C on Page 48.

CREDIT REPORT – DECISION

Decision Results:
Based on your credit union settings, decision results will be returned with a P for Pass or F for Fail

TRANSUNION Credit Report Decision

Name **ANDERSON CHARLES E**
 Risk score **0767** Risk level **X** Requested **Oct 15, 2020** Report # **1732**

Decision Information	Balance/Credit Limit
P - Currently Self Employed = None - value: 0.0	
P - Gross Income >= 1000.0 - value: 7667.0	
P - Loan Amount <= 75000.0 - value: 25139.0	
P - Months On Job >= 2.0 - value: 36.0	
P - Loan Term In Months <= 84.0 - value: 62.0	
P - Credit Score >= 450.0 - value: 754.0	
P - Loan Amount <= 90000.0 - value: 25139.0	

i Decision Information is static as of the time the credit report is pulled. The Current Account Balance/Credit Limit column is updated interactively every time the screen is displayed to show the member's current status.

Analysis Detail Print Cross Sales Decision Model Decision Codes
 Loans

BT (4418) 10/15/20

This screen shows the results of the decision model run on this member, if inquiry type 31 was selected. (see Page 9) was run when the credit report was pulled. With this inquiry type, the system will run through a series of steps to determine what will appear here:

1. First the system looks for a valid loan product to return a FUEL Decision. If the product selected is run through the model, but not tied to a decision workflow, no decision will be returned.

Decision Information

Product not configured for FUEL Decision Model

2. If the product selected is configured with an auto approval workflow the model will run and return a Pass (P) or Fail (F) for any requirements.
3. A fail on a given attribute may not be a hard stop in the model. As an example, a member may fail a credit tier requirement for A paper but pass the next tier at B paper. The final decision will be available from the decision status in the loan queue.
4. If all of the decision requirements are passed, CU*BASE will amortize the loan based on the rate assigned from the FUEL Model.

Decision information is static as of the time the credit report is pulled. In order for an updated decision to be run, a new credit report and decision would need to be pulled. Follow your credit union policy on how to handle situations where an automated decision could not be returned.

VIEWING A CREDIT SCORE

Front line staff, loan officers and loan underwriters use the scores visible on screens throughout CU*BASE to analyze and promote loan opportunities. Following are some places that these employees can find the member's credit score.

CREDIT SCORE HISTORY SCREEN

Your loan officer has easy access to the Credit Score History screen while filling out a loan application for a member. This screen lists list up to the twelve most recent credit scores for a member, including the percentage of change from the previous score. In addition to the scores and trending information, the Credit Score History screen also shows whether the score was the result of a full pull, a soft pull, or a manual update.

Credit Score History Screen

Date Requested	Credit Score	% Change	# Month	Paper Grade/Risk Level	Method	Burea	Emp ID	Employee Name
Aug 15, 2012	693	8.45-	7		SOFT PULL	Trans Union	72	BETH
Jan 31, 2012	757	0.00	0	X	MANUAL	None	23	SHEILA
Jan 31, 2012	757	7.99	11	X	FULL PULL	Trans Union	23	SHEILA
Mar 16, 2011	701	12.70-	22	X	MANUAL	None	23	SHEILA

To view the Credit Score History screen, use the "Credit Score History" action code.

OUTSTANDING LOAN RECAP SCREEN

The analysis screen accessed from the Outstanding Loan Recap gives your loan underwriter a quick snapshot of the risk of the member when evaluating him or her for a loan.

The data on this dashboard is pulled by Social Security number, so it includes data on all the member's loans, including those on which he or she is not primary. It also lists the number and dollar amount of the member's deposits at your credit union. Up to the last twelve credit scores pulled (along with the date of the credit score) are listed at the bottom left of the dashboard. Click the *Graph* button on this screen to show these scores graphically.

Outstanding Loan Recap Screen

The screenshot shows a web application window titled "Session 0 - ABC CREDIT UNION" with a menu bar (File, Edit, Tools, Help). The main header reads "Account Analysis for SSN/TIN ***-**-**** JOHN G MEMBER". The interface includes several data tables and sections:

- Summary:**
 - Total loan balance: **140,191**
 - Ownership: Credit union balance **68,634** (49% of total); Investor balance **71,556** (51% of total)
 - Security: Secured **450,300** (321% of total); Unsecured
 - Delinquency: <= 30 Days **0** (0% of total); > 30 Days **0** (0% of total)
 - Weighted average rate: **4.246**
 - Overdraft accounts: **0**
- Contingent Liability:**
 - Share draft accts with neg bal: Type C **0**
 - Line of credit loans: Type L **0**
 - Open-credit loans: Type O **0**
 - Credit card loans: Type V **0**
 - Total: **0**
- Loans:**

Role	Mbrships	Loans	Amount
Primary on	1	3	140,191
Co-Applicant on	0	0	0
Spouse on	0	0	0
Guarantor on	0	0	0
Totals	1	3	140,191
- Last 12 Scores - 89 Months:**

Sep 11, 2023	750	Oct 01, 2018	766	Mar 06, 2017	753
Oct 03, 2019	718	May 01, 2018	808	Oct 12, 2016	763
Apr 30, 2019	792	Oct 06, 2017	779	Oct 08, 2016	763
Apr 19, 2019	793	Apr 25, 2017	771	Apr 27, 2016	744
- Deposits:**

Role	Mbrships	Loans	Amount
Primary on	1	2	1,656
Joint owner on	0	0	0
Beneficiary on	0	0	0
Other	0	0	0
Totals	1	2	1,656
- Credit Scores:**
 - Last non-zero: **750**; Non-zero average: **760**
 - High: **808**; Low: **718**

The bottom of the screen features a navigation bar with icons for back, forward, home, print, search, and help, along with the text "FR (4272) 9/21/23".

When reviewing a loan application, simply select the "All Open (Active) Loans for Which this Borrower is Responsible" action code. The resulting screen lists the member's loans. From here select "Analysis" (F9).

MEMBER SEE THE DECISION

There are several locations in CU*BASE where you can view the decision.

WHAT THE MEMBER SEES IN “IT’S ME 247”

The member will see that they are approved when they apply for a loan online and FUEL loan processing is activated.

Submitted Loan Application (FUEL Approval not activated)

Bedrock Training CU - Loan Application LOGOUT

It's Me 247
Online Banking

Online Loan Application

Start Your Loan About You Your Co-Applicant Your Finances Authorization Request Quote Selection **Confirmation**

Loan Application Confirmation

✓ Your loan application has been submitted! Your loan application number is **006704**.

! Please remember that the following amounts are estimates only. A credit union representative will contact you regarding the exact terms and conditions of your loan application.

Loan Amount:	Date of Disbursement:
\$15000.00	8/21/2013
Payment Amount:	Annual Percentage Rate:
\$277.97	04.250%
Loan Type:	Total Finance Charges:
Used Autos up to 12 Months	\$1677.74
Purpose:	Total Insurance Charges:
USED AUTO	\$0.00
Number of Payments:	Total Amount of Payments:
60	\$16677.74
First Payment Date:	Final Payment Amount:

With this loan application, the member is simply told that his or her application has been submitted.

Loan Application Approved With FUEL Activated

LOGOUT

It's Me247
Online Banking

Online Loan Application

Start Your Loan About You Your Co-Applicant Your Finances Authorization Request Quote Selection **Confirmation**

Loan Application Confirmation

✓ Your loan application has been pre-approved! Your loan application number is **084546**.

! Please remember that the following amounts are estimates only. A credit union representative will contact you regarding the exact terms and conditions of your loan application.

Loan Amount: \$7000.00	Date of Disbursement: 10/11/2013
Payment Amount: \$113.54	Annual Percentage Rate: 09.250%
Loan Type: Boats and Trailers	Total Finance Charges: \$2536.35
Purpose: RECREATIONAL VEHICLE	Total Insurance Charges: \$0.00
Number of Payments: 84	Total Amount of Payments: \$9536.35
First Payment Date: 11/11/2013	Final Payment Amount: \$112.53
Maturity Date: 10/11/2020	

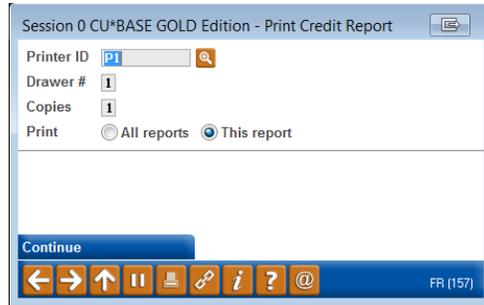
Close

Copyright © 2013 CU*Answers

With this application, the member is told that he or she has received pre-approval for the loan.

PRINTING CREDIT REPORT DATA

On any of the four credit report information screens shown starting on Page 16, you may choose to print a hard copy of the data on that screen by using **Print Report Data** (F14). The window below will appear:



Enter the *Printer ID*, number of *Copies*, and paper tray designation. In addition, you may choose to print just the report you are currently viewing *This report* (T) or all four reports at the same time *All reports* (A). When ready, use Enter to begin printing.

Following are samples of reports from all four screens, taken from a credit report file pulled from TransUnion:

Summary

8/03/06		Credit Report - Summary		Page 1
-----				DAWNM
Name: SAMPLE, PERSON A		Bureau: TransUnion		
SSN.: 999-45-1234		Date Report Pulled: 1/31/2006		
Current Address:		Report Number: 0070188		
1234 NE TESTING ST				
MINNEAPOLIS MN 55418-0000				

EMPIRICA	Score.....: 0732			
	Secondary Reason Codes:00010	Bal to cr limits to high (rev)		
	00005	Too many accts w balances		
	00011	Amt owed on rev accts to high		
	00008	Too many inquires last 12 mths		
Bnkrpty/MDS Score.....: 0682				
	Secondary Reason Codes:00010	bal to cr lmt high bnk/oth rev		
	00014	Length of time accts establish		
	00011	Amt owed on rev accts too high		
	00080	Too many rct opnd bnk/natl rev		

Profile

8/03/06		Credit Report - Profile		Page 1

Name: SAMPLE, PERSON A		Bureau: TransUnion		
SSN.: 999-45-1234		Date Report Pulled: 1/31/2006		
Current Address:		Report Number: 0070188		
1234 NE TESTING ST				
MINNEAPOLIS MN 55418-0000				

No. of Inquiries: 3	Date Last Inquiry: 1/31/2006	Inquiries Last 6 Mos: 3		
Satisfactory Accts: 21	No. of Trade Lines: 43	Paid Off Loans: 17		
Oldest Trade Line.: 2/08/1991				
Installment Balance.....: 15261	Scheduled/Estimated Payments: 2275			
Real Estate Estimated Bal: 186054	Real Estate Est. Payment.....: 1417			
Revolving Line Est. Bal.: 16437				
Revolving Line Available.: 63363				
Public Records.....: **				
Past Due Amount.....: *****				
Currently Delq/Derogatory: 2				
Past Delq/Derogatory.....: ***				
NO DATA available for fields that have **** in them.				

Detail

```

8/03/06                Credit Report - Detail                Page 1
Report No: 0070188      Date Report Pulled: 1/31/2006        DAWNMM
-----
***** TRU CONSUMER CREDIT REPORT *****
*
*
*****
Date: 01/31/2006 Time: 10:01:38
SAMPLE, PERSON A      999451234 CA- 1234 NE TESTING ST
MINNEAPOLIS, MN 554180000

PERSON A SAMPLE      SS: 999-45-1234      Current Employer
1234 NE TESTING ST   YOB: 1973           ABC COMPANY INC
MINNEAPOLIS MN 55418                                RPTD: 07-1999
RPDT: -
AKA: TESTING, PERSON, A
Former Name:

Previous Address      Previous Employer
1234 NE TESTING ST
MINNEAPOLIS MN 55418                                RPTD: -
RPDT: -

----- CONSUMER STATEMENT -----
----- FRAUD SUMMARY -----
Fraud Victim Indicator: NO

----- SCORE SUMMARY -----
EMPIRICA SCORE = 732      Score Factors: 00010/00005/00011/00008
BANKRUPTCY SCORE = 682   Score Factors: 00010/00014/00011/00080

----- PUBLIC RECORDS -----

----- TRADES -----
SUBSCRIBER          BALDT   LIMIT   HIGHCRD
SUB#                KOB TYP TRM ECOA OPEN  BALANCE PYMT LVL  MOS REV
ACCOUNT #           LSTPD   MONTH PAY PAST DUE  MAXIMUM
PYMT STATUS        PYMT HIST BY MONTH

CHASE - CC
H 0247V018 H R01 C 01-2006 $000004500 $000002356
999300316299 10-1996 $000000000 11-1996 (48)
999300316299 11-1996 $000000000 $
PAID AS AGREED 11111111111111111111111111111111 00/00/00
Comment: CBC- Account closed by consumer

USAA SAVINGS
B 03112001 B R01 MIN C 01-2006 $000015000 $000009102
999630000799 02-1991 $000004224 - (48)
999630000799 12-2005 $000000084 $000000000 $
PAID AS AGREED 11111111111111111111111111111111 00/00/00
Comment:

BANKAMERICA
B 0363Q0EQ B R01 MIN I 01-2006 $000011000 $000008000
999860313599 07-2005 $000007304 - (05)
999860313599 12-2005 $000000073 $000000000 $
PAID AS AGREED 11111 00/00/00
    
```

LINKING CREDIT REPORTS TO LOANS AND CO-BORROWERS

There are several different places where the credit report information can be recorded for future reference, either as part of a member's account record, or for inquiry purposes on a denial notice or additional signer record. In each case, the report number and other information provide a record of the credit report that was used to make the decision on approving or denying the member request.

If a credit report is linked to a member loan and/or co-borrower record, that report will automatically be copied to long-term archival storage in CU*SPY. The report will be retained for the entire life of the loan record on the CU*BASE system. The report can be viewed via a command key on the Loan Account Inquiry Delinquency window as well as from the Additional Signer Detail screen. See Page 29 for more information.

LINKING CREDIT REPORTS...

...When Creating a Loan Account

On the loan creation screen, you may record the credit report pulled for the primary borrower.

“Create Loan Account” via *Process Member Applications (Tool #53)*

Session 1 - ABC CREDIT UNION
File Edit Tools Help

Loan Creation

Loan account # 123456 TEST TESTERMAN
Loan category 14 NEW VEHICLES
Application # 483296
Co-borrower
Open date Sep 02, 2022
Account open reason code

Printer P1
Drawer 1

Note Information

Assign account type 606 Low 605 High 609
 Include in open-end loan contract

Approval ID Collector ID XX Interviewer ID 92
File verification date Nov 01, 2022 [MMDDYYYY] Credit report # (Primary borrower) CU risk level

i If a recent credit report exists for this member, the Credit report # and CU risk level fields will be filled in automatically, using the most recent report on file for the primary borrower. This links the report to this loan so that it will be archived and available for viewing throughout the life of the loan. Any additional signers on this loan will also be linked to the most recent credit report in their name, if one exists in the file.

Additional Information

Collateral Link to dealer Additional signers Variable rate loan Account nickname
 Automatic transfer Participation loan Payment matrix Credit card maintenance Custom fields
 Payroll deduction Disburse funds Pledged shares ACH maintenance

Selected forms:

Unlock Fields View Credit Report

← → ↑ ↓ ⏸ ⏪ ⏩ ⓘ ? @

FR (2346) 9/02/22

The number of the most recent credit report on file will be entered automatically. Use *View Credit Report (F20)* to look up a different report number, if needed.

Once the loan account is created, CU*BASE will automatically record the following information as part of this loan account record:

- Credit Report Number and Date
- Bureau Code
- RISK Score
- MDS Score

In addition, the credit report detail will automatically be copied to long-term archival storage in CU*SPY.

...When Denying a Loan Request

If a loan is denied, you may record the credit report for the primary borrower on the denial notice for future reference.

“Deny Loan”, via *Process Member Applications (Tool #53)*

The screenshot shows a web application window titled "Session 0 CU*BASE GOLD Edition - ABC TESTING CREDIT UNION". The main heading is "Statement of Denial, Termination, or Change" with an "UPDATE" button. The applicant name is "MARY MEMBER". A section titled "Disclosure of Use of Information Obtained From an Outside Source (Check one only)" contains a checked checkbox for "Our credit decision was based in whole or part on information obtained in a report from the consumer agency listed below:". The selected agency is "Experian" with contact information: "PO Box 2002, ALLEN TX 75013, WWW.EXPERIAN.COM". Scores range from a low of 549 to a high of 730. There is also an unchecked checkbox for "Decision based on an outside source". The Federal Agency administering this CU for EOA compliance is listed as "Federal Trade Commission, Cleveland Regional Office, Ste 520A, Atrium Bldg, 668 Euclid, Cleveland OH 44114". The denial date is "Aug 16, 2013" and the last modified date is also "Aug 16, 2013". The primary borrower credit report number is "0000000", the CU risk level is empty, and the number of copies is "1". At the bottom, there are buttons for "Save", "Print Denial Notice", and "View Credit Report", along with a navigation bar and the text "FR (4362) 8/16/13".

Enter the credit report number used to make the decision on this loan (use *View Credit Report* (F20) to look up a report number). Credit report details will not appear on the printed denial notice form.

This information can also be viewed in the future through the normal denied loan inquiry screens (Action Code “DA”).

CU*TIP: If the credit report was received online from Equifax, following is the address that should be used for this screen:

Equifax
P.O. Box 740123
Atlanta, GA 30374
800-685-1111

This represents the contact for inquiries about credit reports pulled from the national database (this can be configured for future use using **Tool #463 Loan Denial Notices Agency Config.**)

...When Recording Additional Signers

If a credit report was pulled for a co-applicant on a loan request, you may record the report number used for that applicant on the Additional Signer record for future reference.

Miscellaneous Loan Maintenance (Tool #51) > Additional Signers

Session 0 CU*BASE GOLD Edition -

File Edit Tools Help

Additional Signer Maintenance CHANGE

Loan account 180 TIFFANY Primary SSN
Loan category 01 CONSUMER LOANS Application #

Additional Signer Information

Name JAMES Additional signer SSN
Address PO BOX 463 Account base
City/State/ZIP code WI -463 Type CO-APPLICANT
Phone -8918

Additional signer sequence 001
Send notice when loan reaches delinquency Level 1 Report to credit bureau
Credit report # 0045344 CU risk level

Report date Aug 16, 2013 Bureau TransUnion
RISK score 663 MDS score
Consumer info indicator ECOA code 2

Warning: Clearing a Consumer Information Indicator does not remove it. Use specific codes to accomplish removal of indicator.

Delete

WA (1621) 8/20/13

Enter the credit report number used to make the decision on this co-borrower. When the record is saved CU*BASE will pull in the credit report date, bureau, RISK score and MDS score to be stored as part of the additional signer information.

UPDATING CREDIT REPORT LINKS

After a loan account has been created, you may use the Update Miscellaneous Loan Information feature to enter a credit report number, or modify an existing number.

Miscellaneous Loan Maintenance (Tool #51)

Use *Additional signers* to record or change the link on any additional signer records.

Use *Credit bureau link* to update the link on the primary borrower's record (see below).

Session 0 CU*BASE GOLD Edition - ABC TESTING CREDIT UNION
File Edit Tools Help

Additional Loan Information Selection

Loan account 715 CRAIG R MEMBER
Loan category 09 CL END HOME EQU

Additional Information

- Additional signers
- Assign employees (approving loan officer, interview/processor, collections officer)
- Automatic transfer
- Club benefits (update accrued and YTD paid benefit amounts)
- Collateral
- Credit bureau link
- Credit card maintenance (card maintenance, status, and rate info for online credit cards)
- Insurance payment account
- Link to dealer/indirect lender
- Open-end loan contract maintenance
- Participation loan
- Payment changes (log a manual payment change record)
- Payment matrix
- Payroll deduction
- Pledged shares
- Variable rate loan (account must already have variable rate code: applies to Update, Contract, or Mini-Contract Group types only)

FR (2356) 8/16/13

Initial screen:

Session 0 - Link On-Line Credit Report to Loan

Loan account 708 BORROWER MARY
Loan category 08 MORTGAGE

Credit report # 1234567 (Use 0000000 if not on-line report)
CU risk level 8
Bureau TransUnion
Report date Oct 14, 2020 [MMDDYYYY]

RISK score 0800
MDS score 0000

Update
View Credit Report
Continue

FR (1835)

Enter the credit report number (use *View Credit Report* (F20)) to look up an existing report number). The system pulls in the date, bureau, and scores from the online report and displays them on the bottom half of the screen. You may enter a different report number now, or use **Update (F5)** to save all of the fields as part of the loan account record.

If you are entering information from an old, paper credit report, or one that was not pulled through the online system, leave the Credit report # field blank and use Enter to fill in the remaining fields manually.

VIEWING CREDIT REPORT LINKS AND ARCHIVED REPORTS

After the links on the loan account are in place, credit report information can be viewed at any time using the Member Account Inquiry feature.

Inquiry, Loan Account Inquiry

Use **Delinquent (F23)** to view the delinquency pop-up window and any credit report information for the primary borrower on the account.

Use **Additional Signers (F17)** to look at credit report information for any co-borrowers recorded on this account.

Session 0 CU*BASE GOLD Edition -

File Edit Tools Help

Member Account Inquiry

Account # [REDACTED] TIFFANY [REDACTED] Date opened Aug 19, 2013
G/L account 701.00-02

Account 180 CONSUMER LOAN
Category 01 CONSUMER LOANS
Purpose 01 SECURED BY VEHICLE TITLE
Security 02 USED AUTO - CAR, TRU
Proc type E CONSUMER LOAN/CLOSED

Current balance	2,428.34	Interest rate	3.495	Club benefits	
+ Interest	0.23	Daily accrual	0 .23	Accrued	0.00
+ Delinquent fine	0.00	YTD interest	0.00	YTD	0.00
- Insurance rebate	0.00				
= Loan payoff	2,428.57	Amort/maturity date	Aug 19, 2016		
		Review date	Aug 16, 2016		

Disbursement limit	2,428.34	Secured funds	0.00	Available funds	0.00
Interest accrued through	Aug 20, 2013	Total disbursed	2,428.34	First payment	Sep 19, 2013
Last disbursed balance	2,428.34	Last disbursed	Aug 19, 2013		
Last payment	0.00	Last payment	0/00/00	ECOA code	2
Regular payment	71.16	Next payment	19 Sep 19, 2013	Escrow	
Amount due	0.00	# pmts remaining	36 of 36	Escrow payment	0.00
Partial pay	0.00	Frequency	MONTHLY	# of refinances	0

Transaction inquiry date Aug 19, 2013 [MMDDYY]

WA (3762) 8/20/13

“Additional Signers” Inquiry

Session 0 CU*BASE GOLD Edition -

File Edit Tools Help

Additional Signer Maintenance VIEW

Loan account **180 TIFFANY** Primary SSN **[REDACTED]**
 Loan category **01 CONSUMER LOANS** Application # **[REDACTED]**

Additional Signer Information

Name **JAMES** Additional signer SSN **[REDACTED]**
 Address **PO BOX 463** Account base **[REDACTED]**
 City/State/ZIP code **[REDACTED] UI [REDACTED]** Type **CO-APPLICANT**
 Phone **[REDACTED]**

Additional signer sequence **001**
 Send notice when loan reaches delinquency **Level 1** Report to credit bureau
 Credit report # **0045344** CU risk level **X**

Report date **Aug 16, 2013** Bureau **TransUnion**
 RISK score **663** MDS score **[REDACTED]**
 Consumer info indicator **[REDACTED]** ECOA code **2**

i Warning: Clearing a Consumer Information Indicator does not remove it. Use specific codes to accomplish removal of indicator.

View Credit File

← → ↑ ↓ ⏸ ⏹ ⏶ ⏷ ⓘ ? @ WA (1621) 8/20/13

Use **View Credit File** (F1) to view the detailed credit report using CU*SPY.

When viewing additional signer information on a loan account, you will see the credit report number, bureau name and score details linked to that co-borrower.

Delinquency Window (lookup next to “Delinquent” (F23) on the Inquiry screen

Session 0 CU*BASE GOLD Edition - Payment Information

Summary **Escrow detail**

Use the Reporting History feature to see a history of credit bureau reporting for this loan, showing each time the loan was reported to the bureau(s).

Delinquency Details				Credit Report Information	
Fine ID	3	\$30 LATE FEE CONS/CLASSIC LOC		Credit report #	0000000
Control			0/00/00	Report date	0/00/00
Notice level	0	Fines paid	0.00	Bureau	
Delinquent interest due			0.00	Risk score	0000
Actual # of days delinquent			45	MDS score	0000
Months	1	Days	5	# times	1
1st date delinquent	Sep 10, 2013	# pmts	2	CU risk level	

Amount Due		Regular Payment Information	
Amount delinquent	652.08	Regular payment	651.04
Fine amount	0.00	Escrow transfer	0.00
Amount due	652.08	Total payment	651.04
Partial payment	650.00	Next payment day	19 Date Aug 19, 2013

View Credit File
Payment Change
Reporting History
CPI History

← → ↑ ↓ ⏸ ⏹ ⏶ ⏷ ⓘ ? @ FR (182)

Use **View Credit File** (F1) to view the detailed credit report using CU*SPY.

Because credit report information is most valuable when working with collections issues, the delinquency pop-up window displays the credit report information recorded on the loan account. (If the loan is not delinquent, use the lookup next to *Delinquent* on the loan account inquiry screen to display this window.)

CU*SPY ARCHIVED CREDIT REPORT SAMPLE

Following is a sample of the CU*SPY report that will appear in a browser window when *View Credit File* (F1) is used:

```

&
                                Credit Report - Summary/Profile
                                Date Archived: 02/21/2011
-----
Name : CHERYL [REDACTED]                               Bureau: TransUnion
SSN  : [REDACTED]                                       Date Report Pulled: 02/16/2011
Birth Date: 01/01/1953                                   Report Number: [REDACTED]
Current Address: 2514 [REDACTED] RD                      Rptd:
                  [REDACTED] IL, [REDACTED] 3-0000      03/96
-----
Previous Address: 1208 [REDACTED] AV                     Rptd:
                  [REDACTED] IL, [REDACTED] 3-0000      11/79
Current Employer...:                                     00/00
Previous Employer.:                                     00/00
File Received Sts.:COMPLETE
EMPIRICA Score.....: 0856 Reason Codes: 00011 Amt owed on rev accts to high
                                           00003 ln bal to ln amt too high
                                           00014 Time accts established
Bankruptcy/MDS Score 0000 Reason Codes:      No Reason Codes Found
Fraud Summary.....:
*****
No. of Inqs: 01      Date Last Inquiry: 02/16/2011      Inqs Last 6 Mos: 01
Satisfactory Accts: 008      No. Trades Lines: 018      Paid Off Loans: 002
Oldest Trade Line: 02/12/1975
Installment Balance.....: 006035      Scheduled/Estimated Payments: 000652
Real Estate Estimated Bal: *****      Real Estate Est. Payment....: *****
Revolving Line Est. Bal..: 003450
Revolving Line Available.: 035050
Public Records.....: **
Past Due Amount.....: *****
Currently Delq/Derogatory: **
Past Delq/Derogatory....: ***
NO DATA available for fields
that have **** in them.
&
                                Credit Report - Decision

```

MONITORING FUEL DECISIONS: MAKING YOUR AUDITORS HAPPY

After you implement FUEL Model, it is critical that you begin to monitor the effect of the decision model on your loan portfolio.

How many times did you say Yes when the model said No? Did you still say No even when the model said Yes? Are loans being passed through the filters that shouldn't be? Or are your filters so restrictive that you're not getting enough loans run through the model to test its effectiveness?

Accessed from new **Tool #1028 FUEL Decision Performance Report**, the report breaks down decision results over a specified period, giving you the following insights about your loan application queue (and allowing you to export the data for further analysis.)

- How many applications were auto approved vs. manually reviewed?
- Of those, how many resulted in a new loan?

Fuel Decision Performance Report (Tool #1028)

The screenshot shows a web application window titled "Session 1 CU*BASE GOLD - ABC CREDIT UNION". The main heading is "FUEL Decision Performance Report". The interface is divided into two main sections: "Report Options" and "Response".

Report Options:

- Request date range: Aug 01, 2023 to Aug 31, 2023 [MMDDYYYY]
- Decision code: All Pass Review No decision
- Include in report: Applications Loans Both
- List non-members separately
- Export to file

Response:

- Job queue
- Copies: 1
- Printer: P1

At the bottom, there are buttons for "Retrieve Settings" and "Save Settings", and a navigation bar with icons for back, forward, up, down, print, search, help, and refresh. The footer text is "FR LFUELDPR-01 9/21/23".

Report Sample

Report sample on following page.

8/03/23 16:37:37		ABC CREDIT UNION		LFUELDPROP		PAGE	
RUN ON 8/03/23		FUEL Decision Performance Report				USER	
7/01/2023 to 7/31/2023							
DECISION CODE EP ER EF							
LOAN APPLICATION							
ACCOUNT	LOAN	CREDIT	DECISION INFORMATION		DECISION	CREDIT	REQUEST
BASE	APP #	REPORT #			CODE	SCORE	DATE
	492659	487559			ER	576	7/05/2023
	525494	487814	P - Number of Public Records >= None - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of 30 Day Late Payments <= None - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of 60 Day Late Payments <= 1 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of 90 Day Late Payments <= 1 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of Foreclosures <= 1 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of Repossessions <= 1 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of Bankruptcies <= 1 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of Inquiries <= 6 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Number of Past Due and Open Tradelines <= 6 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Charge off Balance <= 100 - value: 0 0		EP	756	7/06/2023
	525494	487814	P - Months on Bureau >= 12 - value: 83 315		EP	756	7/06/2023

End of report

RUN ON 8/03/23		FUEL Decision Performance Report				USER	
7/01/2023 to 7/31/2023							
DECISION CODE EP ER EF							
LOAN APPLICATION							
ACCOUNT	LOAN	CREDIT	DECISION INFORMATION		DECISION	CREDIT	REQUEST
BASE	APP #	REPORT #			CODE	SCORE	DATE
	525699	487408	P - Unsecured Balance Dti <= 30 - value: 0		ER	781	7/03/2023
	525699	487408	P - Debt to Income <= 46 - value: 5.516		ER	781	7/03/2023
	525699	487408	P - Loan to Income <= 75 - value: 17.483		ER	781	7/03/2023
	525699	487408	P - Credit Score >= 580 - value: 781		ER	781	7/03/2023
# OF LOANS		20					
# OF APPLICATIONS		123					
TOTAL # OF LOANS AND APPLICATIONS		143					
*** END OF REPORT ***							

You can also export the data to a file for use with Report Builder (Query). Check *Export to file* from the entry screen and use Enter. A screen will appear allowing you to enter your filename. Use Enter to complete. *The table (file) will be saved to your QueryXX library where XX is your credit union CUID.*

APPENDIX A: RISK SCORE REASON CODES

IMPORTANT NOTE: The scores listed in this section are based on the bureau's industry standard risk scoring models.

EXPERIAN FICO SCORE REASON CODES

<i>Code</i>	<i>Description</i>
00001	Current balances on accounts
00002	Delinquency reported on accounts
00003	Too few bank revolving accounts
00004	Too many bank revolving accounts
00005	Number of accounts with balances
00006	Number of finance company accounts
00007	Unable to evaluate recent payment history
00008	Number of recent inquiries
00009	Number of accounts opened within the last 12 months
00010	Proportion of balance to high credit on bank revolving or all revolving accounts
00011	Current balances on revolving accounts
00012	Length of revolving account history
00013	Length of time (or unknown time) since account delinquent
00014	Length of time accounts have been established
00015	Insufficient or lack of bank revolving account information
00016	Insufficient or lack of revolving account information
00017	No recent (non-mortgage) account balance information
00018	Number of accounts delinquent
00019	Too few accounts rated "current"
00020	Length of time since legal item filed or collection item reported
00021	Amount past due to accounts
00022	Account(s) not paid as agreed and/or legal item filed
00024	Lack of recently reported balances on revolving/open accounts
00025	Length of installment loan history
00026	Number of revolving accounts
00028	Number of accounts established
00030	Length of time since most recent account established
00031	Too few accounts with recent payment information
00032	No recent installment loan information

<i>Code</i>	<i>Description</i>
00033	Proportion of current loan balance to original loan amount
00036	Length of time open installment loans have been established
00037	Number of finance company accounts established relative to length of finance history
00038	Serious delinquency and public record or collection filed
00039	Serious delinquency
00040	Derogatory public record or collection filed
00098	Lack of recent information on auto loan or lack of auto loans
00099	Lack of recent information on finance accounts or lack of finance accounts.

EQUIFAX BEACON SCORE REASON CODES

<i>Code</i>	<i>Description</i>
00001	Amount owed on accounts is too high
00002	Level of delinquency on accounts
00003	Too few bank revolving accounts
00004	Too many bank or national revolving accounts
00005	Too many accounts with balances
00006	Too many consumer finance company accounts
00007	Account payment history is too new to rate
00008	Too many inquiries last 12 months
00009	Too many accounts recently opened
00010	Proportion of balances to credit limits is too high on bank or revolving or other revolving accounts
00011	Amount owed on revolving account is too high
00012	Length of time revolving accounts have been established
00013	Time since delinquency is too recent or unknown
00014	Length of time accounts have been established
00015	Lack of recent bank revolving information
00016	Lack of recent revolving account information
00017	No recent non-mortgage balance information
00018	Number of accounts with delinquency
00019	Too few accounts currently paid as agreed
00020	Length of time since derogatory public record or collection is too short
00021	Amount past due on accounts
00023	Number of bank or national revolving accounts with balances
00024	No recent revolving balances
00025	Length of time installment loans have been established (industry options only)
00026	Number of revolving accounts (industry options only)

<i>Code</i>	<i>Description</i>
00028	Number of established accounts
00030	Time since most recent account opening is too short
00031	Too few accounts with recent payment information
00032	Lack of recent installment loan information
00033	Proportion of loan balances to loan amounts is too high
00034	Amount owed on delinquent accounts
00038	Serious delinquency, and derogatory public record or collection filed
00039	Serious delinquency
00040	Derogatory public record or collection filed
00098	Lack of recent auto finance loan information (industry options only)
00099	Lack of recent consumer finance company account information (industry options only)

TRANSUNION EMPIRICA SCORE REASON CODES

<i>Code</i>	<i>Description</i>
00000	No adverse factor
00001	Amount owed on accounts too high
00002	Level of delinquency on accounts
00003	Proportion of loan balances to loan amounts is too high
00004	Lack of recent installment loan information
00005	Too many accounts with balances
00006	Too many consumer finance company accounts
00007	Account payment history is too new to rate
00008	Too many inquiries last 12 months
00009	Too many accounts recently opened
00010	Proportion of balances to credit limits is too high on bank revolving or other revolving accounts
00011	Amount owed on revolving accounts is too high
00012	Length of time revolving accounts have been established
00013	Time since delinquency is too recent or unknown
00014	Length of time accounts have been established
00015	Lack of recent bank revolving information
00016	Lack of recent revolving account information
00017	No recent non-mortgage balance information
00018	Number of accounts with delinquency
00019	Date of last inquiry too recent
00020	Length of time since derogatory public record or collection is too short
00021	Amount past due on accounts

<i>Code</i>	<i>Description</i>
00022	Serious delinquency
00023	Number of bank or national revolving accounts with balances
00024	No recent revolving balances
00026	Number of bank revolving or other revolving accounts
00027	Too few accounts currently paid as agreed
00028	Number of established accounts
00029	No recent bankcard balances
00030	Time since most recent account opening is too short
00031	Amount owed on delinquent accounts
00036	Payments due on accounts
00038	Serious delinquency, and public record or collection filed
00039	Serious delinquency
00040	Derogatory public record or collection filed
00041	No recent retail balances
00042	Length of time since most recent consumer finance company account established

APPENDIX B: BANKRUPTCY/MDS

SCORE REASON CODES

IMPORTANT NOTE: The scores listed in this section are based on the bureau's industry standard bankruptcy scoring models.

EXPERIAN MDS BANKRUPTCY II SCORE REASON CODES

<i>Code</i>	<i>Description</i>
A	Too few accounts with satisfactory ratings
B	Presence of delinquent accounts
C	Presence of derogatory accounts
D	Accounts with past-due balances
E	Too many credit obligations
F	Insufficient credit history on new accounts
G	Age of oldest reported account
H	Recently active or lack of bank, retail or finance accounts
I	Ratio of balances to total credit limit on all accounts
J	Too few satisfactory ratings for bank revolving accounts
K	Ratio of bank revolving balances to credit limits or lack of bank revolving account information
L	New bank revolving accounts
M	Presence of bank installment loans
N	Insufficient credit history of lack of bank or finance accounts
O	Too few satisfactory ratings on retail accounts or lack of retail account information
P	Ratio of retail revolving balances to credit limits
Q	Too few satisfactory ratings on finance accounts
R	Insufficient credit history on finance accounts
S	Presence of finance accounts
T	Insufficient credit history on newest auto finance account
U	Presence of auto finance account
V	Lack of mortgage or real estate accounts with satisfactory ratings
W	Lack of or insufficient credit history on mortgage or real estate accounts
X	Presence of recent inquiries
Y	No adverse action (displays only if no other score factor code is generated)

EQUIFAX DELINQUENCY ALERT SYSTEM (DAS) SCORE REASON CODES

<i>Code</i>	<i>Description</i>
01011	Subject's age
02025	Number of personal loan finance company inquiries - last 2 years
02057	Number of inquiries - last 18 months
02058	Number of months since last inquiry
02059	Number of finance industry inquiries - last 2 years
02060	Number of oil and national card inquiries - last 12 months
02061	Number of inquiries - last 12 months
02077	Number of inquiries - last 6 months
02078	Number of finance company inquiries - last 2 years
02079	Number of months since most recent bank inquiry
03017	Number of accounts
03189	Number of accounts showing a past due balance
03191	Number of accounts opened - last 2 years
03192	Number of accounts too new to rate or approved but not used
03193	Number of accounts showing 30/60 day late payment
03194	Number of accounts showing payment late by 90 days or more
03195	Number of months since most recent late payment
03200	Number of revolving bank accounts paid as agreed
03201	Number of installment bank accounts opened - last 2 years
03208	Number of department store accounts paid as agreed
03211	Number of accounts always paid as agreed
03212	Number of months since most recent late payment on installment bank accounts
03213	Number of installment bank accounts always paid as agreed
03214	Number of finance company auto accounts always paid as agreed
03216	Number of non: bank, finance company, clothing, department, furniture, jewelry, auto, oil and national accounts opened last 2 years
03219	Number of finance company auto accounts opened - last 2 years
03220	Number of months since oldest account has been opened
03221	Number of months since most recently opened account
03222	Number of revolving bank accounts opened - last 2 years
03223	Number of finance company - sales/personal loan accounts opened - last 2 years
03224	Number of accounts opened - last 6 months
03313	Number of accounts always paid as agreed
03314	Number of accounts showing 30/60 day late payments
03319	Number of months since most recently opened bank revolving account
03322	Number of consumer finance company personal loan accounts

<i>Code</i>	<i>Description</i>
03323	Number of non: bank, auto sales, mortgage, SL&, credit union, misc. finance accounts
03326	Number of department store accounts always paid as agreed
08021	Utilization of available credit on all accounts
08022	Number of accounts reported within last 6 months compared to total number of accounts
08023	Number of accounts showing payment late by 90 days or more/public record items
08031	Utilization of available credit on all non-mortgage accounts
08042	Utilization of available credit on revolving bank accounts
08043	Utilization of available credit on installment bank accounts
08044	Utilization of available credit on finance company sales and personal loan accounts
08045	Utilization of available credit on department store accounts
08046	Utilization of available credit on oil and national credit cards
08047	Utilization of available credit on all clothing, department, furniture, jewelry, auto accounts
08048	Number of public record, collection, or financial responsibility items
08052	Utilization of available credit on bank revolving, oil and national credit
91011	Lack of subject's age information
93208	Lack of department store accounts
93220	Lack of date opened info - unable to determine when oldest account opened
93221	Lack of date opened info - unable to determine when most recent account opened
93326	Lack of department store accounts
98022	Lack of, or insufficient information on, accounts reported within last 6 months
98042	Lack of, or insufficient information on, revolving bank accounts
98045	Lack of, or insufficient information on, department store accounts
98052	Lack of, or insufficient information on, bank revolving, oil and national accounts

EQUIFAX ENHANCED DELINQUENCY ALERT SYSTEM (EDAS) REASON CODES

<i>Code</i>	<i>Description</i>
05037	Number of inquiries from banks - last 6 months
05038	Number of finance industry inquiries - last 6 months
05039	Number of personal loan finance inquiries - last 24 months
06551	Number of accounts showing payment late by 30 days
06552	Number of accounts showing payment late by 30 days
06560	Number of mortgage company and S/L with high credit greater than \$35,000 always paid as agreed
06561	Number of bank installment accounts under \$35,000 always paid as agreed
06563	Number of department store installment accounts reported - last 6 months
06564	Number of retail finance accounts reported - last 6 months
06565	Number of bank revolving accounts reported - last 9 months
06566	Number of department store revolving accounts reported - last 9 months
06567	Number of personal loan company revolving accounts active - last 9 months
06570	Total number of accounts opened - last 12 months
06574	Number of personal loan company installment accounts
06575	Number of sales financing/finance company accounts
06576	Number of national credit card accounts
08045	Utilization of available credit on department store revolving accounts
93211	Lack of, or insufficient information on, accounts paid as agreed
93319	No date opened on bank revolving accounts - unable to determine most recent opening
96560	Lack of, or insufficient information on, mortgage accounts greater than \$35,000 paid as agreed
96561	Lack of, or insufficient information on, bank installment accounts less than \$35,000 paid as agreed
96565	No bank revolving accounts reported - last 9 months
96566	No revolving department store accounts reported - last 9 months
96576	Lack of, or insufficient information on, national credit card accounts
98021	Lack of, or insufficient information on accounts
98045	Lack of, or insufficient information on, revolving department store accounts
99999	Number of established accounts/length of time accounts have been established

TRANSUNION DELPHI SCORE REASON CODES

<i>Code</i>	<i>Description</i>
00000	No adverse factor.
00001	Insufficient number of satisfactory accounts
00002	Delinquency
00003	Serious delinquency, derogatory public record, or collection
00004	Delinquency date too recent
00005	Past due balances
00006	Near total credit limits, or lacks credit accounts or lacks recent credit activity
00007	Insufficient time since most recent account established
00008	Insufficient length of credit history
00009	Too many new accounts
00010	Too many recent active accounts
00011	Too many active accounts
00012	Insufficient satisfactory history on revolving accounts
00013	Too many recent revolving accounts or lacks revolving accounts
00014	Bankcard - near credit limits or lacks credit accounts or lacks recent credit activity
00015	Insufficient length of installment accounts, or lacks installment accounts
00016	Too many accounts
00017	Near check credit limits
00018	Insufficient satisfactory history for mortgage accounts or lacks mortgage accounts
00019	Delinquency on mortgage accounts or lacks mortgage accounts
00020	Insufficient satisfactory history on retail revolving accounts
00021	Near retail credit limit or lacks retail credit accounts or lacks recent retail credit activity
00022	Travel and entertainment - near revolving credit limit or lacks revolving accounts
00023	Too many consumer finance accounts
00024	Too many recent consumer finance accounts
00025	Serious delinquency, derogatory public record or collection with a balance
00026	Bankruptcy
00027	Too many recent bank or travel and entertainment credit checks
00028	Too many recent consumer finance credit checks
00029	Too many recent credit checks

VANTAGESCORE 3.0 REASON CODES



04	The balances on your accounts are too high compared to loan amounts
05	Too many of the delinquencies on your accounts are recent
06	You have too many accounts that were opened recently
07	You have too many delinquent or derogatory accounts
08	You have either very few loans or too many loans with recent delinquencies
09	The worst payment status on your accounts is delinquent or derogatory
10	You have either very few loans or too many loans with delinquencies
11	The total of your delinquent or derogatory account balances is too high
12	The date that you opened your oldest account is too recent
13	Your most recently opened account is too new
14	Lack of sufficient credit history
15	Newest delinquent or derogatory payment status on your accounts is too recent
16	The total of all balances on your open accounts is too high
17	Balances on previously delinquent accounts are too high compared to loan amts
18	Total of balances on accounts never late is too high compared to loan amounts
20	<This code is not currently being used>
21	No open accounts in your credit file
22	No recently reported account information
23	Lack of sufficient relevant account information
29	Too many of your open bankcard or revolving accounts have a balance
30	Too few of your bankcard or other revolving accounts have high limits
31	Too many bankcard or other revolving accounts were opened recently
32	Balances on bankcard or revolving accounts too high compared to credit limits
33	Your worst bankcard or revolving account status is delinquent or derogatory
34	Total of all balances on bankcard or revolving accounts is too high
35	Your highest bankcard or revolving account balance is too high
36	Your largest credit limit on open bankcard or revolving accounts is too low
39	Available credit on your open bankcard or revolving accounts is too low
40	The date you opened your oldest bankcard or revolving account is too recent
42	The date you opened your newest bankcard or revolving account is too recent
43	Lack of sufficient credit history on bankcard or revolving accounts
44	Too many bankcard or revolving accounts with delinquent or derogatory status
45	Total balances too high on delinquent/derogatory bankcard or revolving acct

46	<This code is not currently being used>
47	No open bankcard or revolving accounts in your credit file
48	No bankcard or revolving recently reported account information
49	Lack of sufficient relevant bankcard or revolving account information
53	The worst status on your real estate accounts is delinquent or derogatory
54	The amount of balance paid down on your open real estate accounts is too low
55	Open real estate account balances are too high compared to their loan amounts
56	<This code is not currently being used>
57	Too many real estate accounts with delinquent or derogatory payment status
58	The total of all balances on your open real estate accounts is too high
59	<This code is not currently being used>
60	<This code is not currently being used>
61	No open real estate accounts in your credit file
62	No recently reported real estate account information
63	Lack of sufficient relevant real estate account information
64	No open first mortgage accounts in your credit file
65	Lack of sufficient relevant first mortgage account information
66	Your open auto account balances are too high compared to their loan amounts
67	<This code is not currently being used>
68	No open auto accounts in your credit file
69	Lack of sufficient relevant auto account information
71	You have either very few installment loans or too many with delinquencies
72	Too many installment accounts with a delinquent or derogatory payment status
73	The worst status on your installment accounts is delinquent or derogatory
74	The balance amount paid down on your open installment accounts is too low
75	The installment account that you opened most recently is too new
76	You have insufficient credit history on installment loans
77	Newest delinquent or derogatory status on installment accounts is too recent
78	Balances on installment accounts are too high compared to their loan amounts
79	Too many of the delinquencies on your installment accounts are recent
80	<This code is not currently being used>
81	No open installment accounts in your credit file
82	<This code is not currently being used>
83	Lack of sufficient relevant installment account information
84	The number of inquiries was also a factor, but effect was not significant
85	You have too many inquiries on your credit report.
86	Your credit report contains too many derogatory public records
87	Your credit report contains too many unsatisfied public records
88	One or more derogatory public records in your credit file is too recent

90	Too few discharged bankruptcies
93	The worst status on your student loan accounts is delinquent or derogatory
94	The balance amount paid down on your open student loan accounts is too low
95	You have too many collection agency accounts that are unpaid
96	The total you owe on collection agency accounts is high
97	You have too few credit accounts
98	There is a bankruptcy on your credit report

VANTAGESCORE 4.0 REASON CODES



03	Average time since accounts opened is too recent
04	Balances on accts too high compared to credit limits and loan amounts
05	Too many recent delinquencies
06	Too many accounts recently opened
07	Too many delinquent or derogatory accounts
08	Too few accounts recently paid as agreed
09	Delinquent or derogatory account
10	Too few accounts paid as agreed
11	Oldest account was opened too recently
12	Delinquent or derogatory status on accounts is too recent
13	Balances on delinquent or derogatory accounts are too high
14	Too high proportion of accounts recently opened
15	Lack of recently reported accounts
16	Total of credit limits and loan amounts is too low
17	No open accounts in your credit file
18	Lack of account information
19	No negative reason code
20	Delinquent or derogatory bankcard
21	Too many bankcards with a high balance
22	Too few bankcards with high credit limit
23	Too high proportion of bankcards recently opened
24	Too many bankcards with high balance compared to credit limit
25	Too high proportion of balances from bankcards
26	Balances on bankcards are too high
27	Delinquent or derogatory status on revolving accounts is too recent
28	Average credit limit on open bankcards is too low
29	Balances on bankcards are too high compared with credit limits
30	Too few open revolving accounts

31	Not enough available credit on revolving accounts
32	Oldest bankcard was opened too recently
33	Not enough balance paid down over time on bankcards
34	Most recently opened revolving account is too new
35	Lack of revolving account information
36	Lack of recently reported revolving accounts
37	No open bankcards in your credit file
38	Lack of bankcard account information
39	Balances on delinquent or derogatory bankcards are too high
40	Too many delinquent or derogatory revolving accounts
41	Average time since revolving accounts opened is too recent
42	Total credit limits on open revolving accounts are too low
43	Too many revolving accounts with high balance compared to credit limit
44	Balances on revolving accts are too high compared with credit limits
45	Not enough balance paid down over time on retail accounts
46	Oldest revolving account was opened too recently
47	No open retail accounts in your credit file
48	Lack of retail account information
49	Not enough balance paid down over time on revolving accounts
50	Balances on personal installment accts too high compared to loan amts
51	Too few installment accounts recently paid as agreed
52	Delinquent or derogatory installment account
53	Not enough balance paid down over time on installment accounts
54	Delinquent or derogatory status on installment accounts is too recent
55	Lack of recently reported auto accounts
56	Lack of recently reported installment accounts
57	No open installment accounts in your credit file
58	Lack of installment account information
59	Balances on retail cards are too high compared with credit limits
60	Total delinquent or derogatory balances on real estate loans too high
61	No open first mortgage accounts in your credit file
62	Lack of first mortgage account information
63	Delinquent or derogatory real estate secured loan
64	Not enough balance paid down over time on real estate secured loans
65	Oldest real estate secured loan was opened too recently
66	Delinquent or derogatory status on real estate loans is too recent
67	No open real estate secured loans in your credit file
68	Lack of real estate secured loan information
69	Too high proportion of balances from loans not secured by real estate

70	Too high proportion of auto accounts are delinquent or derogatory
71	Not enough balance paid down over time on auto accounts
72	Too few auto accounts paid as agreed
73	Delinquent or derogatory auto account
74	Balances on auto accounts are too high compared with loan amounts
75	Payments on auto accounts less than scheduled amount
76	Delinquent or derogatory status on auto accounts is too recent
77	No open auto accounts in your credit file
78	Lack of auto account information
79	<No negative reason code>
80	Delinquent or derogatory student loan
81	Not enough balance paid down over time on student loans
82	Lack of recently reported student loans
83	<No negative reason code>
84	Number of inquiries was a factor in determining the score
85	Too many inquiries
86	Derogatory public records
87	Unpaid collections
88	Bankruptcy
89	<No negative reason code>
90	No open revolving accounts in your credit file
91	Balances on delinquent or derogatory revolving accounts are too high
92	Delinquent or derogatory first mortgage
93	Not enough balance paid down over time on first mortgage accounts
94	<No negative reason code>
95	<No negative reason code>
96	Too few open accounts
97	Too few accounts

APPENDIX C: READING COLLECTIONS REPORT DETAIL

TRANSUNION COLLECTIONS REPORT SECTION

```

Col Agncy: CB TRAVERSE           Industry: Y
Creditor: MUNSON MEDICAL CEnter   Balance: $000000060 Status: A
Amt: $000000060 Rpt Dte: 02/01/1999 Dte_Pd. / /
Col Agncy: CB TRAVERSE           Industry: Y
Creditor: KALKASKA MEMORIAL HEALTH CENTE Balance: $000000132 Status: A
Amt: $000000031 Rpt Dte: 08/01/1997 Dte_Pd. / /
Col Agncy: CB TRAVERSE           Industry: Y
Creditor: KALKASKA MEMORIAL HEALTH CENTE Balance: $000000084 Status: A
Amt: $000000084 Rpt Dte: 04/01/1996 Dte_Pd. / /
Col Agncy: CB TRAVERSE           Industry: Y
Creditor: KALKASKA MEMORIAL HEALTH CENTE Balance: $000000136 Status: A
Amt: $000000136 Rpt Dte: 03/01/1996 Dte_Pd. / /

```

<i>Field Name</i>	<i>Description</i>
Col Agncy	The name of the collections agency.
Industry	The industry code: Y = Collections.
Creditor	The creditor name.
Balance	The original balance of the account.
Status	Verification Indicator: A Automated Account R Refused D Decline S Slow Answering E Earnings Verified T Account Disputed I Indirect V Manual Account M Manual Account X No Replay That Has Been Frozen N No Record
Amt	The current balance of the account.
Rpt Dte	The date the collections record was inserted into the file.
Dte_Pd.	The date the account was paid off.

