

Online Credit Bureau Access Setup Form



Revised: June 1, 2019

Credit Union Name: _____ CU#: _____ CU ID _____

Contact Name: _____ Phone: _____

Please double-check all codes for accuracy; code numbers and passwords must be exact in order for credit bureau pulls to work properly!

MLA active on credit report (*This applies to all bureaus*)

Equifax Contact: Equifax Customer Service, cust.serv@equifax.com or 1-800-944-6000 #4

System to System Member Number: _____

*(NOTE: Must be a unique number for the CU*BASE online system.)*

Security Digits: _____

TransUnion Contact: Transunion Customer Service, 1-800-916-8800

Bureau Market: _____ 2 numeric characters

Sub Bureau Market: _____ 2 numeric characters

Industry Code: _____ 1 alpha character

Member Code: _____ Max. 7 numeric characters

Password: _____ Max. 4 alphanumeric characters

Experian Contact: Todd Sebold, todd.sebold@experian.com or 224-698-8216

Preamble: _____ 4 alphanumeric characters

Subscriber Number: _____ 7 numeric characters

Password: _____ 3 alphanumeric characters

Other Preferred Settings

- Allow loan application debt records to be filled in from credit report trade line data
- Prompt for credit report pull upon creation of a new loan request

Data Retention Preferences

- Will use the standard periods for retaining credit report data online in CU*BASE
(Summary=6 months, Decision=6 months, Detail=2 months unless linked to loan account)

OR

- Would prefer the following retention periods (we understand that additional charges will apply for longer retention periods):

Summary: _____ months Decision: _____ months Detail: _____ months

Return the completed form to CU*Answers
Attn: Lender VP, Fax # 616-285-0825 or
lendervp@cuanswers.com

**Please complete the separate 247 Lender Startup Form if you wish to implement the 247 Lender decision model.*

***To be eligible for special pricing offered to CU*Answers clients, complete the separate "Application for Special Credit Report Pricing" form (TransUnion/CBC Innovis or Experian only).*