

Online Credit Bureau Access Setup Form

Return completed form to CU*Answers Attn: Lender*VP, fax 616-285-0825 or lendervp@cuanswers.com. Please double-check all codes for accuracy; code numbers and passwords must be exact in order for credit bureau pulls to work properly. Interested in an auto decision model? Visit the [CU*Answers Store](#) or contact Lender*VP to get started.

Credit Union Name: _____ CU#: _____
Contact Name: _____ Phone: _____ Email: _____

Equifax **Contact: Equifax Customer Service, cust.serv@equifax.com or 1800-944-6000 #4**

Primary Bureau Backup Bureau N/A

Bureau Contact Name: _____ Contact Email: _____

Hard Pull:

Member Number: _____

Security Digits: _____

Score Model: _____

(e.g.: FICO 5, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

Soft Pull with Full Detail:

Member Number: _____

Security Digits: _____

Score Model: _____

(e.g.: FICO 5, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

TransUnion **Contact: Transunion Customer Service, 1-800-916-8800**

Primary Bureau Backup Bureau N/A

Bureau Contact Name: _____ Contact Email: _____

Hard Pull:

Subscriber Number: _____

Password: _____

Score Model: _____

(e.g.: FICO 4, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

Soft Pull with Full Detail:

Subscriber Number: _____

Password: _____

Score Model: _____

(e.g.: FICO 4, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

Experian **Contact: Todd Sebold, todd.sebold@experian.com or 224-698-8216**

Primary Bureau Backup Bureau N/A

Bureau Contact Name: _____ Contact Email: _____

NetConnect Username: _____

NetConnect Password: _____

Preamble: _____ *4 alphanumeric characters*

Subscriber Number: _____ *7 digits*

Password: _____ *3 alphanumeric characters*

Score Model: _____

(e.g.: FICO 2, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

Other Preferred Settings

Allow loan application debt records to be filled in from credit report trade line data.

Prompt for credit report pull upon creation of a new loan request.

Data Retention Preferences

Will use the standard periods for retaining credit report data online in CU*BASE

(Summary=6 months, Decision=6 months, Detail=2 months unless linked to loan account)

OR

Would prefer the following retention periods (we understand that additional charges will apply for longer retention periods):

Summary: _____ months

Decision: _____ months

Detail: _____ months

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