

# Online Credit Bureau Access Setup Form

Return completed form to CU\*Answers Attn: Lender\*VP, fax 616-285-0825 or [lendervp@cuanswers.com](mailto:lendervp@cuanswers.com). Please double-check all codes for accuracy; code numbers and passwords must be exact in order for credit bureau pulls to work properly.  
*Interested in an auto decision model? Visit the [CU\\*Answers Store](#) or contact Lender\*VP to get started.*

Credit Union Name: \_\_\_\_\_ CU#: \_\_\_\_\_  
Contact Name: \_\_\_\_\_ Phone: \_\_\_\_\_ Email: \_\_\_\_\_

## **Equifax** **Contact: Equifax Customer Service, [cust.serv@equifax.com](mailto:cust.serv@equifax.com) or 1800-944-6000 #4**

☐ Primary Bureau ☐ Backup Bureau ☐ N/A

Bureau Contact Name: \_\_\_\_\_ Contact Email: \_\_\_\_\_

### **Hard Pull:**

Member Number: \_\_\_\_\_

Security Digits: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 5, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

### **Soft Pull with Full Detail:**

Member Number: \_\_\_\_\_

Security Digits: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 5, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

## **TransUnion** **Contact: Transunion Customer Service, 1-800-916-8800**

☐ Primary Bureau ☐ Backup Bureau ☐ N/A

Bureau Contact Name: \_\_\_\_\_ Contact Email: \_\_\_\_\_

### **Hard Pull:**

Subscriber Number: \_\_\_\_\_

Password: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 4, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

### **Soft Pull with Full Detail:**

Subscriber Number: \_\_\_\_\_

Password: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 4, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

## **Experian** **Contact: Experian Client Support, 1-800-831-5614**

☐ Primary Bureau ☐ Backup Bureau ☐ N/A

Bureau Contact Name: \_\_\_\_\_ Contact Email: \_\_\_\_\_

NetConnect Username: \_\_\_\_\_ NetConnect Password: \_\_\_\_\_

### **Hard Pull:**

Preamble: \_\_\_\_\_

Subscriber Number: \_\_\_\_\_

Password: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 2, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

### **Soft Pull with Full Detail:**

Preamble: \_\_\_\_\_

Subscriber Number: \_\_\_\_\_

Password: \_\_\_\_\_

Score Model: \_\_\_\_\_  
(e.g.: FICO 2, FICO 8, FICO 9, VantageScore 3.0, VantageScore 4.0)

## **Other Preferred Settings**

☐ Allow loan application debt records to be filled in from credit report trade line data.

☐ Prompt for credit report pull upon creation of a new loan request.

## **Data Retention Preferences**

☐ Will use the standard periods for retaining credit report data online in CU\*BASE  
(Summary=6 months, Decision=6 months, Detail=2 months unless linked to loan account)

OR

☐ Would prefer the following retention periods (we understand that additional charges will apply for longer retention periods):  
Summary: \_\_\_\_\_ months      Decision: \_\_\_\_\_ months      Detail: \_\_\_\_\_ months