

## The CU\*Answers Production Center Announces Enhanced Member Notice Printing...

### Printing Member Notices Has Never Been Easier!

The CU\*Answers Production Team is excited to partner with Sage Direct, Inc. to offer you a new and improved service to handle the production of your daily member notices. Sage Direct, Inc. is the same trusted partner we've worked with for years for statement processing and tax form production.

Now, our Production Center will create and securely transmit a data file of your daily member notices to Sage Direct, Inc. who will professionally print, sort, and mail them the same day. Instead of printing, inserting, and posting notices, your credit union staff will be free of this time consuming task and have more time to focus on members!

### Highlights

The benefits of this great new notice print service include:

- Professionally produced and printed notices (*the notices won't look like they were just run off an office printer*)
- Save postage!
  - The best available bulk postage rate discount will be applied (economy of scale) – your notices are bundled with all other client notices and sorted for maximum postage rate discount.
  - Notices to same member are combined, reducing number of pieces mailed  
Notices can now print front and back, reducing number of sheets, when applicable
  - If a member notice requires multiple sheets, the first page is \$0.20 and additional pages are only \$0.025
- Notices are branded with your credit union logo
- Guaranteed same day mailing
- You select which notices are produced and mailed
- Professional printing and shipping services for only \$0.20 per notice
- Optional features available for minimal costs including:
  - Multi-page forms
  - Inserts are available at a cost of \$.005/insert

### Get started today!

Send an email with the subject line 'Start Enhanced Member Notice Printing' to [jgessner@cuanswers.com](mailto:jgessner@cuanswers.com). If you have specific questions, include them in your email.

# Less time on notices, more time with members!

## Getting Started

If you would like to start professional notice printing through Sage, the process is simple:

1. Go to <http://open.cuanswers.com/Member-Notice> to fill out the Member Notice Printing form
2. Save the form to your computer and open in Acrobat
3. After the form is filled out click "I'm ready to send my request" at the bottom of the form

OR

Send an e-mail request to [csr@cuanswers.com](mailto:csr@cuanswers.com) with the subject line, 'Start Enhanced Member Notice Printing' and we will send you a form to fill out.

If you have questions or need additional information, call Julie Gessner at 800-327-3478 x131 or send an email with your questions to [jgessner@cuanswers.com](mailto:jgessner@cuanswers.com).

## Cost

\$0.20 per notice

\$0.00 per envelope

\$0.20 per notice (plus postage)

**NO ADDITIONAL MAILING FEES**

**FOR MULTIPLE NOTICES TO SAME MEMBER**

*All notices for a member are mailed together.*

## Your Statements Are a Reflection of Your Credit Union... So Are Your Notices!

COUNTY CREDIT UNION  
11 FIELD RD  
GRAND, MI 49505  
888-888-8888  
WWW.CCU.COM

CATHY  
100 GRAND  
GRAND RAPIDS, MI 49505

REGULAR  
NOTICE  
PRINTING

11/26/14 COMAT

**Certificate Maturity Notice**

The following activity has been recorded on your credit union certificate account(s).

**TERM SHARE CERTIFICATE MATURITY - FULL RENEWAL** COMAT1

Account Number: 8888	Certificate Type: 40MCO IBA SHARE CERT
Maturity Date: 12/16/14	Current Balance: \$0,644.89
New Maturity Date: 12/16/19	

Your term share certificate will mature on the maturity date noted above. You may transfer or withdraw funds within 10 days after maturity, or your account will automatically renew for an additional term.

The renewal dividend rate and annual percentage yield will be available on the maturity date. Please call us for current renewal rate information.

0001

Your Credit Union Name  
123 Your CU's Address  
Yours town, USA  
www.cuwebaddress.com

PROFESSIONALLY  
PRINTED  
NOTICES!

10/1/14 ATMOAT

**ATM or Debit Card Overdraft Notice**

Notice of Automatic Share Withdrawal - Debit Card ATMOOD

Account Number: 99990-111	Transaction Date: 06/21/14
Transfer Amount: \$5.00	ATM/Merchant: PEARLS NEW ORLE
Withdrawal Account #: 99990-111	Fee Amount: \$3.00
Account Number: 99990-111	Transaction Date: 06/21/14
Transfer Amount: \$27.50	ATM/Merchant: CRACKER BARREL
Withdrawal Account #: 99990-111	Fee Amount: \$3.00
Account Number: 99990-111	Transaction Date: 06/23/14
Transfer Amount: \$12.00	ATM/Merchant: ARSONNE SUPPER
Withdrawal Account #: 99990-111	Fee Amount: \$3.00
Account Number: 99990-111	Transaction Date: 06/24/14
Transfer Amount: \$5.00	ATM/Merchant: TORCH LAKE CAFE
Withdrawal Account #: 99990-111	Fee Amount: \$3.00

The above referenced amount was automatically transferred from your authorized overdraft protection account, and deposited in the appropriate account to cover ATM transactions presented against it. Please adjust your records accordingly.

**Overdraft Protection - Share Transfer and/or LOC Advance** OODSL

Account Number: 99990-111	Transaction Date: 06/24/14
Fee Amount: \$3.00	Transfer Amount: \$340.07
	Withdrawal Account #: 99990-111

On the above date, check(s) were presented for payment. In accordance with your share or line of credit agreement, we advanced funds to your checking account for payment. Please note any fee listed above for this service.

W170101000818000 483 P D I A 000204 CM 000204 AAAA \*\*

## Features of New Notice

- ✓ Professional Design
- ✓ Credit Union Logo Option
- ✓ Inserts Option
- ✓ Same-Day Mailing
- ✓ Bulk Postage Rate
- ✓ Single Printout and Mailing

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