

System Upgrade on the Horizon!



April 1, 2025

It's *Me* 247



Online Banking

- Enrollment starts April 1
- Improved Loan Applications
- Open & Rename Shares/Savings
- Purchase New Certificates of Deposit
- Place Stop Payment on a Check
- Set up Scheduled Transfers



Text Banking

- Text a Command to Receive Text Message Replies Regarding the Balance of Your Savings, Checking, Certificates and Loans
- Stay Informed with Real-Time Text Alerts



Mobile App

- All the Great Features of Online Banking in the Palm of Your Hand!
- Mobile Deposit



SavvyMoney

- View Credit Score
- Credit Score Analysis
- Education & Tools
- Monitoring & Alerts



Bill Pay

- Built into Online Banking
- Payment Notifications
- Set up One-Time and/or Recurring Payments

These are just some of the exciting changes that will enhance your experience at M-O FCU!



System Upgrade on the Horizon

Friday, March 28

- **e*Statements:** save any necessary documents before Friday, March 28 as prior e*Statements will not be carried over to the new system.
- Services going offline at Noon: mobile deposit & bill pay.
- The credit union lobby & drive-up will **close** at 5:00pm.
- Services going offline at 5:00pm include online banking & mobile banking.
- Credit cards and checks will NOT be affected. ATM/Debit cards will have reduced limits during the system upgrade.

Saturday, March 29

- The credit union will be **closed**.

Monday, March 31

- The credit union will be **closed**.

Tuesday, April 1

- The credit union lobby and drive-up will **re-open** for regular business hours.
- It'sMe247 Online Banking will be available.
- **Call Center** – our credit union phone number (605) 353-9977 will be answered by a call center as we expect an increased call volume in the initial days after the system upgrade. The call center can assist you with establishing your new online and mobile banking sign-on, relay your account balances, transfer money, etc. The call center will be available from 8:00am to 5:00pm Monday-Friday until Monday, April 14.

Week of April 1

- **New Mobile Apps** will be available within the first week of the system upgrade pending app store certification by Apple and Google.

All times listed are Central Standard Time.

BILL PAY USERS

No payee information or bill payment history will be carried over. Please save and/or print your active payee information including details such as payee name, address, account number, etc., as well as any payment history you may need.

- You will have access to the current bill pay system until Friday, March 28 at noon. Payments scheduled after March 28 in the current bill pay system will **not** be processed.
- The new It'sMe247 Bill Pay will be available on Tuesday, April 1.



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return service requested