



TEAM KCFCU! SUPERBOWL

GAME PLAN STRATEGY

Monday, February 3rd

- All team members are scheduled to report to their branches by 8:30 a.m. for an all staff conference call. Please arrive 5 minutes early to ensure you are ready.
- We understand most schedules have been written; if you have a question about your schedule, please see your manager.
- Monday is a Super Bowl Monday for TEAM KCFCU! Please feel free to wear jeans with your favorite sports team jersey or shirt
- Lunch will be provided by CU Answers. Join us for a tail gate lunch at each branch location – TOUCH DOWN!!!

Who will support me at my branch on Monday?

*A staff member from CU*Answers!
Your CU*Expert!*

What will we be doing on Monday?

- *Training/learning
- *Verifying information
- *Role plays/practicing
- *It's Me 247
- *Teller Transactions
- *Logging on to CU Base, Printers and resetting our 2 digit ID passwords

EVERYDAY: SMILE, BE
PLEASANT, BE PATIENT AND
WORK TOGETHER AS A TEAM!



Tuesday, February 4th

- KCFCU intends to provide refreshments to members to thank them for their patience during our system upgrade!
- Donuts and coffee will be served in the morning to members.
- Cookies and coffee will be served in the afternoon to members.
- Some branches will have a host/ hostess to greet members and offer refreshments.

Wednesday, February 5th

- All branches will remove the construction-themed marketing.

Thursday, February 6th

- Dress Down Day – Super Bowl Football Theme repeated.

Friday, February 7th

- Normal dress down day.

Go TEAM KCFCU!!