

Innovation in Vegas: A Quarterly Update

February
2023 Edition



The Latest from Las Vegas

On Monday, February 20th and Tuesday, February 21st, we will be hosting a **CUSO Technology Users Group**, designed for technology support professionals supporting credit unions, who have a desire to improve their craft by sharing experiences and collaborating on technical matters. Learn from your peers to execute technology-related goals in a more timely and cost-effective manner!

If you haven't had the opportunity to visit our office space at the Innovation Center in-person, we encourage you to check out a video tour via the link below. This video highlights the various spaces utilized by our team members and features some of the Innovation Center staff who help keep our operations running smoothly day to day!

View the tour video: <https://www.youtube.com/watch?v=gjfOMUyQXi0&t=1s>

Additionally, we are in the process of completing renovations at the Innovation Center. These remodeling efforts will provide us with additional opportunities to fill positions in our Las Vegas office. We're looking forward to showing off the renovated space to visitors and clients!

Meet Nick Olchowski

Hello, I'm Nick Olchowski, Account Executive with Lender*VP!

I first joined the cuasterisk.com network by working for the Xtend Call Center in 2013. Then I became a Client Services Representative for CU*Answers, gaining valuable knowledge of CU*BASE software and network partners while assisting clients. In 2015, I took on a more specialized role on the Lender*VP team, coordinating custom forms programming projects. This involves consultation and execution of lending and operational document strategies for our clients. I still assist with document solutions but my role has expanded into general lending support, training, servicing loan protection programs, and onboarding for a variety of lending products and services.

In November of 2020, my wife and I made the drive from Grand Rapids, MI to Las Vegas, NV to help open the Innovation Center. This happened shortly after the birth of our first child and combining the milestones of parenthood with the excitement of exploring a fun new place to live made it a truly special experience.

The Las Vegas area really offers something for everyone. The year-round pleasant weather and 360 degrees of mountain-lined horizons help too!

I love being a part of the Innovation Center team! If you have any questions, feel free to reach out to me via email at: nick.olchowski@cuanswers.com.



What Types of Events Can be Hosted at the Innovation Center?

We have several options for facility use depending on your needs, goals and group size. The Innovation Center is a great fit for a variety of events including:

- Board Meetings
- Strategic Management Sessions
- Staff Training
- Workshops
- And more!

All room rentals have optional technology add-ons, support and catering selections if you need it.

For more information on the available spaces at the Las Vegas Innovation Center, visit our website at: <https://wecanbeyourwildcard.com/>



Interested in utilizing the Innovation Center for your next meeting or event?
Visit us online at wecanbeyourwildcard.com/reservations/ or call us at 800-327-3478