

Zelle®

A P2P Digital Payments Network

We are integrating the **It's Me 247** online banking platform (desktop/mobile and mobile app) with Zelle® to support fast and simple P2P payments.

What's Zelle?

Zelle is an increasingly popular digital payments network capable of transferring funds in real-time.

Members must enroll in Zelle to use this feature. Those who have already enrolled in Zelle through another financial institution can choose to transfer their existing token to your credit union. In order to receive the funds, recipients must enroll in Zelle.

Benefits

- Members need to know only the recipient's phone number or email address.
- Funds transfer within minutes between participants already enrolled in Zelle.
- Zelle supports split requests (one request for funds to be sent to multiple people).
- When accessed via mobile device, Zelle can connect to the member's contacts list.

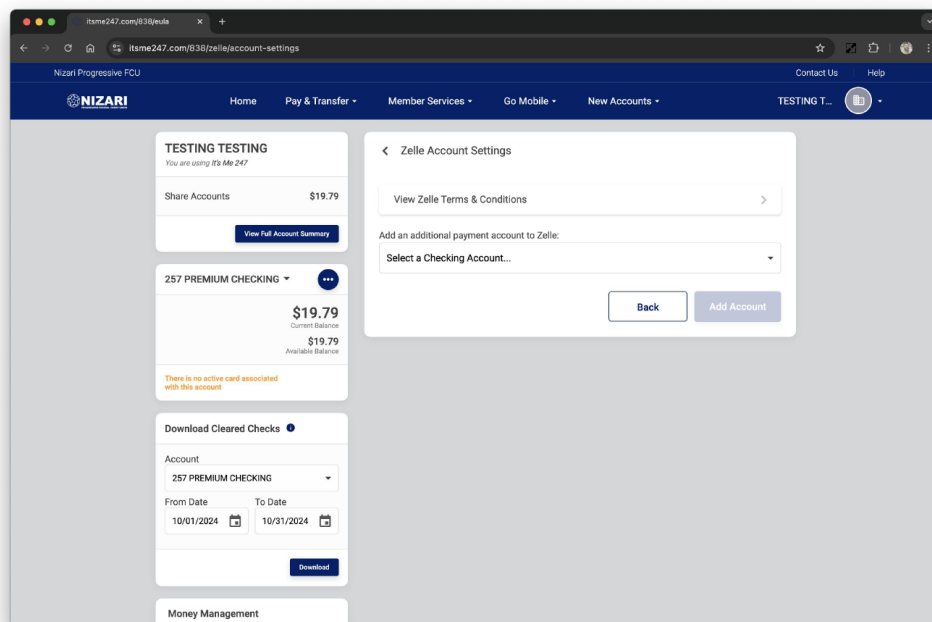
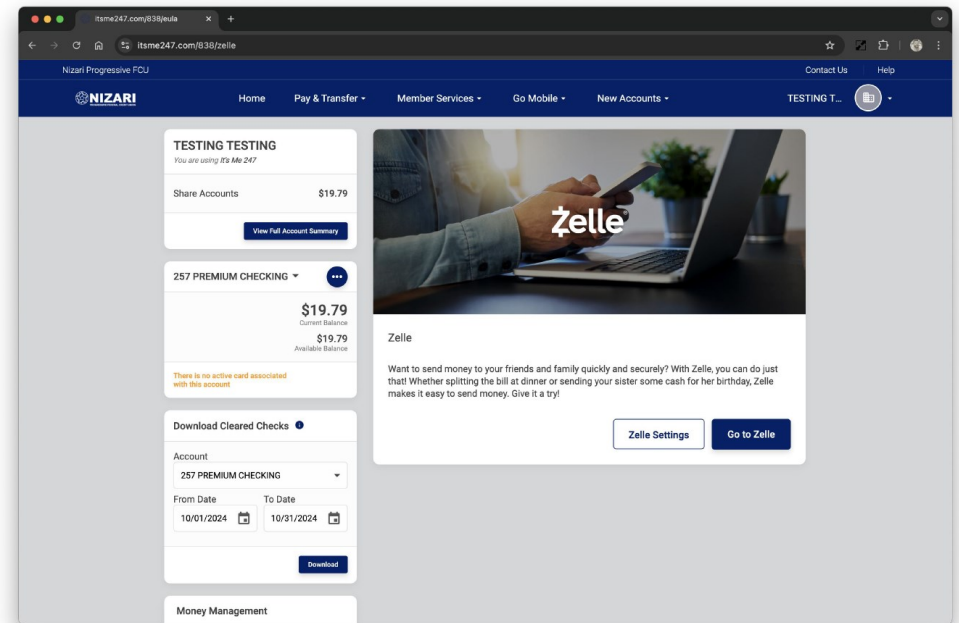
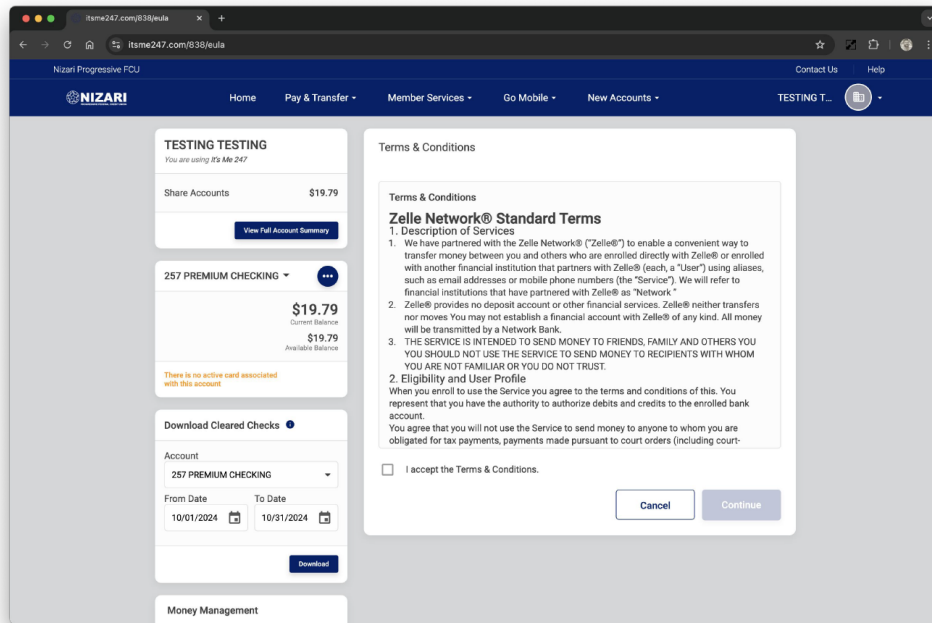
Our Zelle integration solution uses Velera (FKA CO-OP) shared branching rails and infrastructure; however, your credit union will not need to participate in Velera shared branching to use the Zelle integration.

How Do I Get Started?

If your credit union is ready to get started with Zelle P2P, please reach out to [Velera](#) - they will provide details on the first steps that are required to set up a Zelle integration on the CU*Answers side.

Zelle User Experience

A preview of how a Zelle integration will look with your Online Banking configuration.



Visit the [Zelle Kitchen page](#) to learn more.
If you have any questions, please contact [CU*Answers Cards & Payments](#).