

Digital Card Issuance (DCI) and Push Provisioning

SettleMINT^{EFT}
CU*ANSWERS Management Services

Digital Card Issuance (DCI) is the latest card technology that provides virtual access to a newly issued credit or debit card, allowing the member to have immediate access to funds. Members can request a new card online at any time, day or night. No more waiting for the new card to arrive in the mail before it can be used to make purchases.

Provisioning to Digital Wallet, or “push provisioning,” refers to the ability for members to “push” the newly issued card # to a mobile wallet provider, such as Apple Pay, Samsung Pay, and Google Pay, so it is available for immediate use.

Building a platform that supports both Digital Card Issuance and Push Provisioning will enhance the full card experience for members. **The two processes together allow the member to request a new card via online banking, then start to use their new card right away via the supported mobile wallet.**

6 Phases

In order to manage the development and deployment processes, we will be breaking up the development project into multiple, inter-dependent projects, tackling them in roughly this order. For more information, please visit the Kitchen page on the CU*Answers website.



What's Next?

We currently have projects in the queue to facilitate real-time card adds with CO-OP, MAP, FISERV, PSCU, JHA and Shazam. If you have a vendor not on this list, please reach out to your vendor and get them in contact with Heather French hfrench@cuanswers.com or Nicole Cooper Nicole.cooper@cuanswers.com.

We are working with each vendor on understanding their options to push the card to the wallets - more details on these projects will be coming soon.

How Do We Get in the Queue?

From the CU*Answers perspective, you will want to reach out to Heather French hfrench@cuanswers.com or Nicole Cooper Nicole.cooper@cuanswers.com. They will help open a project for you to enable Digital Issuance (which is the process of sending real-time card adds) and once we have the details worked out for Push Provisioning, you will need a project for that solution as well.

From your vendor's perspective, you will need to work with your account managers to open projects on their side. You will want to ensure that they activate a feature that tells them to allow for real-time card adds (typically an API connection), a digital issuance package, and possibly a push-to-wallet option. Please contact Heather French or Nicole Cooper if you would like more details on your specific vendor.