



Writing Team: Tricks of the Trade

July Top Picks: July Release Documentation

Issue 73

Be sure to attend the upcoming Tricks of the Trade webinar on July 18 from 3:30-4:00 PM ET. Watch for an invitation via email. Learn more about the CU*BASE and Online Banking releases in July.

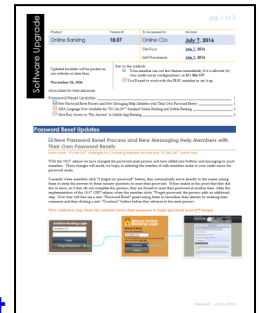
Pick #1: [What was included in the 18.07 CU*BASE release summary?](#)

The best way to learn about a release is to read the release summary. Learn more about new Card Activity Rebates (CAR), new phone number fields, card activation controls, and more in the 18.07 CU*BASE Release Summary. Find the summary on the [Release Summaries page](#). Enter “release summary” in the CU*Answers website Google search to find that page.



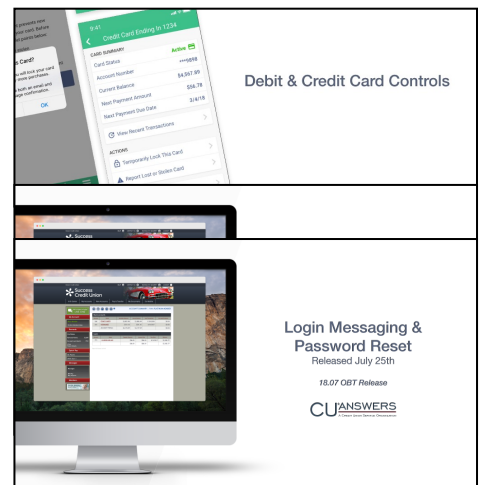
Pick #2: [What is included in the 18.07 Online Banking release summary?](#)

In the 18.07 OBT release summary are details about new messaging members will see when use the “I forgot my password feature or login incorrectly. Also learn more about the new “call us” disclaimer footer and how members can more easily access “Pay Anyone” (P2P transfers with Payveris) in Mobile App.



Pick #3: [I hear members can turn on and off their cards via Mobile App with this release \(card controls\). Where can I learn more and see what the member sees?](#)

Learn more about the beginning of the card controls implementation in the Mobile App Banking booklet. Check out the Card Controls brochure to see what the member sees. Find the booklet and brochure on the CU*BASE Reference page.

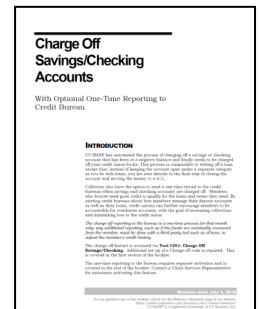


Pick #4: [Where can I see the new “I forgot my password” flow and new messages members will see when they log in to online banking? \(Coming July 25 with the OTB release.\)](#)

In addition to the 18.07 OBT release summary, the Release Summary page includes a helpful document with close-up pictures of the new messaging members will see in online banking.

Pick #5: [In the CU*BASE release there is a new feature where you can report one time to the bureau when you charge off a savings or checking account. How does that work?](#)

Find more about this exciting new collections feature on the CU*BASE Reference page. Learn more about activation and how the charge off process changes.



[Refer to the Tricks of the Trade Newsletter Series page](#) to review previous issues in the Tricks of the Trade.