



Writing Team: Tricks of the Trade

November Top Picks: 17.10 Release Documentation

Issue 69

Be sure to attend the upcoming Tricks of the Trade webinar on November 15 from 3:30-4:00 PM ET. Watch for an invitation via email. Learn more about 17.10 release documentation.

Pick #1: [Where can I find details of the new enhancements with the CU*BASE 17.10 release?](#)

The best way to learn about a release is to read the release summary. Learn more about new Reg D warnings for members in online banking, improvements to same-day check reversals, enhancements to Currently Serving that allow you to select which members must enter a wrap up code, and more in the [17.10 CU*BASE Release Summary](#). Find the summary on the [Release Summaries page](#). Enter “release summary” in the CU*Answers website Google search to find that page.

Pick #2: [Where can I find a booklet that explains the relationship between teller check holds, RCD deposits, the “Member in Good Standing” feature, and Electronic Deposits holds?](#)

Interested in learning in more detail how the various ways that uncollected holds are processed and how they work together. Check out the new [Automated Deposit Holds booklet](#). While the change with this release includes the ability to configure RCD and “Direct/Mail Post” deposits, this booklet devotes time to all hold options and how they work together. Enter “Automated Deposit Holds” in the in the CU*Answers website Google search to find the booklet.

Pick #3: [Where is there a quick guide that covers how check holds work?](#)

The [How Checks Holds Work brochure](#) includes a matrix that covers when and how long CU*BASE places holds on funds on teller deposits, National Shared Branching deposits, Direct/Mail Post deposits, RDC deposits, and ATM deposits. Check out this helpful tool! Enter “How Check Holds Work” in the in the CU*Answers website Google search to find the booklet.

Pick #4: [Where can I learn about the new Compromised Card Feature?](#)

We all dread it, and we all know it could happen any time – fraud, security breaches, and compromised member plastics. With the processes and tools contained in the [CU*BASE and Compromised Cards booklet](#), you can quickly turn a CAMS file into a useable document, able to be plugged into Member Connect or used however you need. Enter “Compromised Card” in the in the CU*Answers website Google search to find the booklet.

Pick #5: [How can I learn more about Red Flag Warnings in “It’s Me 247?”](#)

Check out the updated [Red Flag Warnings Message Overview topic](#) in CU*BASE Online help to learn more about this new online banking feature. Enter “Red Flag” in the Search field.

[Refer to the Tricks of the Trade Newsletter Series page](#) to review previous issues in the *Tricks of the Trade*.

