



# Writing Team: Tricks of the Trade

## December Top Picks: Payveris and December Releases

Issue 49

Be sure to attend the upcoming Tricks of the Trade webinar on December 15, 2015 from 3:30-4:00 PM ET. Watch for an invitation via email. Learn about “It’s Me 247” Bill Pay (Payveris) as well as features included in the CU\*BASE 15.3 release and the OBT 15.12.2 release.

### Pick #1: [Where can I find out more about the new “It’s Me 247” Bill Pay \(Payveris\) product and how it compares to my current bill pay solution?](#)

Interested in learning more about **It’s Me 247** (Payveris) and how it compares to your current bill pay solution? Look no further than the [It’s Me 247 Bill Pay web page](#), the new name for the previously named EasyPay solutions with Fiserv and iPay as well as the new solution with Payveris. If you click the link above, you will find a link to a comparison of all three bill pay offerings. The following section is devoted to Payveris information, which lists current incentives, webinar details, and related news.

To find the [new It’s Me 247 Bill Pay page](#), select “Products” in the top navigation of the CU\*Answers website. From there select “It’s Me 247 Bill Pay.” The [Bill Pay Features Comparison Guide](#) is right at the top of the page.

### Pick #2: [Where can I find answers to frequently asked questions \(FAQs\) for “It’s Me 247” Bill Pay \(Payveris\)?](#)

Want a quick way to learn more about **It’s Me 247** Bill Pay (Payveris)? Check out the new FAQ page with answers to many questions clients have about the product. And more is added every day. Click on a question, and it expands to show the answer. Questions are organized by topic and relate to bill pay enrollment, payments, and administration. It’s easy to find the [It’s Me 247 Bill Pay: Payveris FAQ page](#) by using the Search feature at the top of the CU\*Answers web page. Enter search keywords: Payveris FAQ. The FAQ page will appear in the top of your search results.

### Pick #3: [Where can I see videos on the new “It’s Me 247” Bill Pay \(Payveris\)?](#)

Check out how easy it is to use **It’s Me 247** Bill Pay (Payveris) by watching videos devoted to the product. We have created overview videos designed for credit unions and members. Then experience yourself how easy it is for a member to add a payee, pay a bill, and sign up for eBills with our tutorial videos on each topic. Find links to these videos on the [new It’s Me 247 Bill Pay page](#) covered in Pick 1 or the [Its Me 247 Online Banking channel in the OnDemand site](#).

### Pick #4: [Where can I find out more about new features in the CU\\*BASE 15.3 release and the OBT 15.12.2 release?](#)

The CU\*BASE 15.3 Release Summary is the best way to learn more about the new features included in the release. This document also covers the December Online Banking team’s release. Learn more about customizing your member’s online banking experience with the new Launch Points feature, allowing you to add custom links in popular areas of online banking. Find the [CU\\*BASE 15.3 Release Summary](#) on the [Release Summaries page](#).

### Pick #5: [Where can I find a copy of the new Online Banking Use Agreement?](#)

Find a copy of the current Online Banking Use Agreement in the Appendix of the [Controlling and Securing Member Access to It’s Me 247](#) booklet, located under “S” on the **It’s Me 247** Reference page.

[Refer to the Tricks of the Trade Newsletter Series page](#) to review previous *Tricks of the Trade* newsletters!

