

Charlie Dean

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LOS Coordinator:

While CU*Answers offers its own loan origination solution through GOLD, there are credit unions who have begun looking outside of the core for other solutions. The role of LOS Coordinator was created to oversee those integration requests from outside of CU*BASE. As the LOS Coordinator, Charlie with our Integrations Team to handle any requests to integrate with our existing vendors, as well as laying the foundation for any new integrations. Charlie will be your main point of contact through out the integration process and the go to for any questions related to a third party LOS.

Outside of handling new request for integrations, the LOS Coordinator works with clients to support those integrations.

About:

Charlie started at CU*Answers in 2017 as a Client Service and Education Team member. As a Client Service Rep he learned worked with clients daily to assist with questions about CU*BASE, developing a well round knowledge of the system. After two years with the Client Service Team, Charlie sought out a new opportunity with the Lender*VP Team to become the LOS Coordinator.