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|  | Related image |

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| 5/23-5/24 | NETWORK SERVICES BOOTCAMP |

# 5/23

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| Day 1 | Core Product and Troubleshooting |
| 9:00-9:15 | Staff introductions & Course Outline |
| 9:15-10:00  10:00-10:45 | CU\*Base and Pro Doc -With Andrew Hinson  Core Product Support: Updates and Common Issues - With Andrew Hinson |
| 10:45-11:00  11:00-11:30  11:30-12:30  12:30-1:30  1:30-1:45  1:45-2:15  2:15-2:30  2:30-4:30  4:30-5:00  5:30 | Break  Imaging Solutions -With John Beauchamp  Business Continuity -With Jim Lawrence  Lunch  What’s New and What’s Ending - With Andrew Hinson  Communications Overview -With Brian Dean  Break  Security Roundtable Discussion - With Brian Dean  Wrap-up  Refreshments at the Double Tree Hilton |

# 5/24

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| Day 2 | Network and System Management Practices |
| 9:00-9:15  9:15-10:00  10:00-10:30  10:30-10:45  10:45-11:15  11:15-11:45  11:45-12:45  12:45-1:15  1:15-2:15  2:15-2:30  2:30-4:15  4:15- | Staff introductions & Course Outline  Office 365 -With Patrick Kuras  Cisco Umbrella - With Patrick Kuras  Break  ZIX and email Best Practices - With Patrick Kuras  Cloud Services round table - With Patrick Kuras  Lunch  Backup Strategies -With Jim Pellerito  RMM Deep Dive - With Jim Pellerito  Break  Reports Deep Dive - With Jim Pellerito  Q&A Wrap-up and Tour |