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|  | Related image |

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| 5/23-5/24 | NETWORK SERVICES BOOTCAMP |

# 5/23

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| Day 1 | Core Product and Troubleshooting |
| 9:00-9:15 | Staff introductions & Course Outline |
| 9:15-10:0010:00-10:45 | CU\*Base and Pro Doc -With Andrew HinsonCore Product Support: Updates and Common Issues - With Andrew Hinson |
| 10:45-11:0011:00-11:3011:30-12:3012:30-1:301:30-1:451:45-2:152:15-2:302:30-4:304:30-5:005:30 | BreakImaging Solutions -With John BeauchampBusiness Continuity -With Jim LawrenceLunchWhat’s New and What’s Ending - With Andrew HinsonCommunications Overview -With Brian DeanBreakSecurity Roundtable Discussion - With Brian DeanWrap-upRefreshments at the Double Tree Hilton |

# 5/24

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| Day 2 | Network and System Management Practices |
| 9:00-9:159:15-10:0010:00-10:3010:30-10:4510:45-11:1511:15-11:4511:45-12:4512:45-1:151:15-2:152:15-2:302:30-4:154:15- | Staff introductions & Course OutlineOffice 365 -With Patrick KurasCisco Umbrella - With Patrick Kuras BreakZIX and email Best Practices - With Patrick KurasCloud Services round table - With Patrick KurasLunchBackup Strategies -With Jim PelleritoRMM Deep Dive - With Jim PelleritoBreakReports Deep Dive - With Jim PelleritoQ&A Wrap-up and Tour |