

CARDHOLDER TRAVEL FORM-

With increased scrutinty and security with card transactions, more members are being inconveinced while traveling. Allowing a more fluid and automated way to notify the credit union their travel dates will avoid these mishaps, while allowing them to see value in our fraud monitoring process.

It's Me 247 Online Banking	🖹 HELP 👔 MANAGE MY SECURITY 👔 LOGOUT 🛞	
HONO		
Info Center My Accoun	nts New Accounts Pay Bills My Documents Personal Finance Go Mobile Contact Us	
My Account	TRAVEL FORM I'M A PLATINUM MEMBER	
Debra K Slavens Switch Memberships	Cardholder Travel Form	
Rewards	If you're traveling, be sure to fill out this Cardholder Travel Form to ensure your trip goes off with uninterrupted service and to provide protection from fraud.	
PLATINUM	For a list of travel tips, that include blocked countries and other information, be sure to visit our <u>Tips</u>	
Reward Points 11,725	for Traveling <https: debit-and-atm-cards="" personal="" tips-for-traveling="" www.honorcu.com=""> page with up to the minute travel information.</https:>	
Earned Last Month 1,050	For high risk transactions, if the cardholder cannot be reached, the Alternate Contact may be contacted	
View Point Details	and asked to assist us in locating the cardholder. No information about the transaction or the case may be divulged to this person, nor may this person speak on behalf of the cardholder. This is only provided as an additional resource for facilitating contact with the cardholder. (This per EF unds-PIN	
Messages	transactions)	
Messages 10	Travel Dates From: Transportation Type:	
Members	Travel Dates To: Review Blocked	
	Country List	
News	State/Country Exclusion Needed?:	
YOU DON'T NEED TO HID		
	Members Traveling: Pick List of Owners Alternate Contact Name:	
	Debit/ATM Card(s) Pick List of Active Alternate Contact Relationship:	
	Credit Card(s) Being Used: Pick List of Active Alternate Contact Number:	
	Submit	

- Upon submission, CU*BASE would auto create a comment on the membership that includes the information entered. Comment would have an expiration date of Travel Dates To +1 day.
- Submission would also generate an email to specified email address
 <<u>cardservices@honorcu.com></u> with information entered. (Ideally API to Vantiv to automate
 update)



Additional Loan Functions

Account Summary page for loan (by clicking the loan account from the My Accounts \rightarrow Account Summary page)

ACCOUNT SUMMARY I'M A PLATINUM MEMI		
771 - NEW AUTO LOAN		
Loan Details		
Delinquent?:	No	
Due Date:	8/19/2015	
Amount Due:	\$365.70	
Regular Payment:	\$365.70	
Payoff Balance:	\$9,584.42	
Disbursement Limit:	\$14,034.67	
Available Amount:	\$0.00	
Maturity Date:	12/19/2017	
Annual Percentage Rate:	2.250%	
Payment Frequency:	Monthly	
Account Detail Pay Now Payoff Quote Vehic	Skip-A-Pay Print Loan Coupons le Value Start Loan App	

- Payoff quote will generate a 10-day payoff for the loan
- Vehicle Value is available when looking at an auto loan, passes collateral year/make/model information to NADA/KBB API web service and returns value ranges on vehicle
- Start Loan App links to online loan application



Stop Payment-

Stop Payment link located under My Accounts \rightarrow Manage

It's Me 247 Online Banking E HELP (CREATE MY SECURITY (LOGOUT & HONOR CREDITUNION CREATE UNION					
Info Center My Accounts	New Accounts Pay Bi View Account Summary My Other Memberships ACH Transactions Cleared Checks Dividend/Interest Summa Downloads	Manage Transfer Money Stop Payment Quantee Divide	Setup Nicknames Overdraft Services	Contact Us	

n 🕿 🗟 😨 😨 0 Stop P	ayment I'M A PLATINUM MEMBER
\$35.00 from your account when requesting account you place the Stop Payment on. If no Stop Pay. The Stop Payment request will stay	uest a Stop Payment. You will be assessed a fee of a Stop Payment. This fee will come from the same o funds are available, you will not be able to request a y on file for one year. If you have any questions please II us at 800-442-2800.
Drop Down To Select Account For Stop Pay Check Stop Payment	R.
Recipient	Check #
O ACH Stop Payment Company Name	Amount

• CU*BASE generates comment on account: check numbers, amounts, recipient/company information, and date of submission



CARD CONTROLS-

Provide members with the ability to mark a card lost or stolen. Members can also activate a new card or order a new card.

It's Me 247 Online Banking			E HE	LP 🕐 MANAG	E MY SECURITY	🔋 logout 🚷	
HONOR CREDIT UNION	P				D TO HIDE INFO UP TO DATE MORE INFO	E	
Info Center My Accounts	New Accour	nts Pay Bills My	Documents	Personal Finar	ice Go Mobile	e Contact Us	
My Account		🏟 😑 🔍	C	ARD CONTROLS	I'M A PLATIN		
Debra K Slavens			_	_			
Switch Memberships 🔻	Select	Card Number	Card Type	Card Status	Embossed	Last Used	
Rewards					Name		
PLATINUM	•	*************0879	HONR	A ACTIVE	DEBRA	08/08/15	
Reward Points 11,725 Earned Last Month 1,050	()	0075		AACINE		00/00/13	
	•		BENEFIT		SLAVENS		
View Point Details		************1548	HSA DEBIT	A ACTIVE	DEBRA	02/15/15	
Messages	\bigcirc	2010				02/20/20	
					SLAVENS		
Messages		***********6377	DEBIT CARD	H HOT LOST	DEBRA	10/10/14	
Members					SLAVENS		
					JENTENS	8	
News							
KEEP YOUR INFO UP TO DATE	Mark	Card Lost	Activate Ca	ard	Drder New Ca	ard	
Services	Mark		Activate Ca				
Services							
Card Controls Check Ordering							
Travel Alerts Stop Payments							
ää							

- Issue a warning message that the card cannot be reactivated once canceled
- Error when host communications is not real time to switch



HISTORICAL TAX STATEMENTS-

Ability for members to view/print historical 1099, 1098, 5498 etc. tax statements.



TAX Statements

Description	Statement Date	View	Save
2014 Tax Form 1098	Wednesday, December 31, 2014	٩,	
2014 Tax Form 1098	Wednesday, December 31, 2014	٩,	=
2013 Tax Form 1098	Tuesday, December 31, 2013	٩,	
2013 Tax Form 1098	Tuesday, December 31, 2013	٩	
2012 Tax Form 1098	Monday, December 31, 2012	٩,	
2012 Tax Form 1098	Monday, December 31, 2012	٩	
2011 Tax Form 1098	Saturday, December 31, 2011	٩	=
2011 Tax Form 1098	Saturday, December 31, 2011	٩,	=
2010 Tax Form 1098	Monday, January 03, 2011	٩	
2010 Tax Form 1098	Monday, January 03, 2011	٩,	
2009 Tax Form 1098	Tuesday, January 05, 2010	٩,	
2008 Tax Form 1098	Thursday, January 01, 2009	٩,	
Total: 14 Page: 1 of 2			NEXT

Click to view agreement