

25.10 Release Resource Companion

October 2025

CU*ANSWERS
The Writing Team

This edition of the Release Resource Companion covers new and updated materials related to the 25.10 Release of CU*BASE. Take a look at the topics below to view important updates to several booklets, all collected in one convenient document for your staff!

New AnswerBook Items!

Includes 9 new items related to multi-factor authentication, online banking, audio banking, ACH stop-no-go patterns, and more!

Can I configure my password reset feature in online banking to require multi-factor authentication?

[Click here to learn more.](#)

If I use multi-factor authentication for password reset, will my members still need to set up (and use) security questions?

[Learn more about this topic.](#)

I would like to set a member's temporary online banking password to a custom password and then require them to change it within 24 hours. How do I do this?

[View this topic for more details.](#)

What is the shortcut for an online banking password reset in CBX?

[View this topic for more details.](#)

How can an employee reset an audio banking PIN for a member?

[View this topic for more details.](#)

Does the custom PIN feature for audio banking function as a temporary PIN?

[View this topic for more details.](#)

What loan application data can affect a refreshed FUEL decision?

[Take a look at this updated topic.](#)

What general recommendations are there for creating ACH stop-no-go abnormal activity monitoring patterns?

[Check out this updated topic.](#)

Will members be able to early post an ACH deposit that exceeds our configured ACH stop-no-go pattern thresholds?

[View this updated topic.](#)

New Booklet!

***Account Aggregation
(See/Jump) for BizLink 247***

For information on the new cross-account summary module (see/jump) for **BizLink 247**, check out, [take a look at the NEW reference guide!](#)

Updated Booklets

It's Me 247 - Strategies for Securing and Controlling Member Access

Includes details on the new ability for credit unions to elect to use MFA for their "I forgot my password" feature. Also includes information on newly-designed screen and process for resetting online banking credentials (including passwords, security question answers, and usernames). [View the updated booklet.](#)

Abnormal Activity Monitoring

Includes details on the new "stop-no-go" abnormal activity monitoring pattern for ACH deposits. [View the updated booklet.](#)

***CU*Talk Audio Response –
Introductory Startup Guide***

The new **Tool #1072 Update Audio Banking Access (Shortcut: ARUPIN)** is now used for audio banking and PIN reset. [View the updated booklet.](#)

***Configuring Tools for Your
Loan Team***

You can now schedule your loan rate changes via **Tool #506 Member Rate Maintenance**. [View the updated booklet.](#)

***Online Credit Bureau Access
and FUEL***

Includes details on pulling re-decisions with the FUEL Decision Model. [Take a look at the updated booklet.](#)