# **CU\*BASE 21.10 Release Resource Companion**

This edition of the Release Resource Companion covers new and updated materials related to the 21.10 Release of CU\*BASE. Take a look at the topics below to view updates to the CU\*BASE software, booklets and additional resources, all collected in one convenient document for your staff!

### New Video!

## Loan Disbursement Instructions

October 2021

Check out this video for a look at the new loan disbursement instructions. This new feature provides an easy way to proof your work before posting.

Previously, you would need to access the loan disbursement screen and individually perform disbursement transactions, such as member transfers and G/L transfers. With this new feature, you can now post all transactions at the same time! This works for all booked loans, including those disbursed with **Tool #50: Disburse Member Loan Funds.** <u>View the video!</u>

## **New Booklet**

### **OpenLending Loans**

Learn more about approving loans with OpenLending's direct connection with CU\*BASE. This booklet covers configuration, approval, and certification, as well as what to do with pre-approvals and counter offers. Click here for more details.

## **Updated Booklets**

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### **Automated Deposit Holds**

Waive restrictive endorsements for your members who are in good standing with electronic deposit holds. <u>Click here for more details</u>.

#### Automated Non-Returns

Learn more about having different fees per origin code and pick a minimum charge - for example, a lower fee for debit card transactions versus checking transactions. Additionally, payroll transactions are now included with ACH transactions in the automated ANR scoring system, in both the configuration and the ANR Calculator. <u>Click</u> here for more details.

## Escrow Processing with CU\*BASE

Includes information about the redesigned Escrow Statement which explains shortages, overages and more. Configuration now includes additional lines for instructions. Projected disbursement amount is now available in the Escrow Analysis Inquiry and a new tool that allows you to adjust the amount. Additionally, larger tax fields allow for longer tax IDs on the four Escrow disbursement record screens. Escrow are now supported with loans with biweekly and weekly payments. <u>Click here for more details</u>.

### Variable Rate Loan Products

Rate change frequencies of up to 999 months are now supported for contract variable rate loans. Introductory rates for mini contract variable rate loans are supported. <u>Click here for more details</u>.

## Member-Elected Loan Skipa-Payment

Member-elected automated Skip Pay programs are now available for credit cards. <u>Click here for more details</u>.

## Skip-a-Payment for Online Credit Cards

Batch CC skip pay is still available! This booklet has been updated to show that CC is now allowed in member-elected programs. <u>Click here for more details</u>.

### Credit Cards: User Guide

This booklet has been updated to reflect available randomization options. <u>Click here</u> for more details.

### ATM/Debit Processing: User Guide

This booklet has been updated to reflect available randomization options. <u>Click here</u> for more details.

## Periodic Mortgage Statements

The "Explanation of Amount Due" section of the Monthly Mortgage Statement has been updated to list the principal and interest portions of a member's payment separately.

Additionally, the Monthly Mortgage Statement now displays one co-borrower name within the "Account Information" section. This will be pulled from the Additional Signers table, using the record lowest sequence with the number (whichever name was added first, such as during the application process). Click here for more details.