

viewpoint on

New Prod Box & Data Center

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EVP of Technology

setting the
waypoint

CU*Answers Network Today

- Single PROD computer in Kentwood, MI
- Single HA computer in Yankton, SD



the outlook



Our Vision for 2026

- Two PROD computers
 - Grand Rapids, MI
 - Las Vegas, NV
- Two HA computers
 - Yankton, SD
(Relocating to Las Vegas by end of '26)
 - Grand Rapids, MI



We've already started!

**PROD 2 is onsite in Vegas
HA 2 is onsite in Grand Rapids**



Why the Investment?

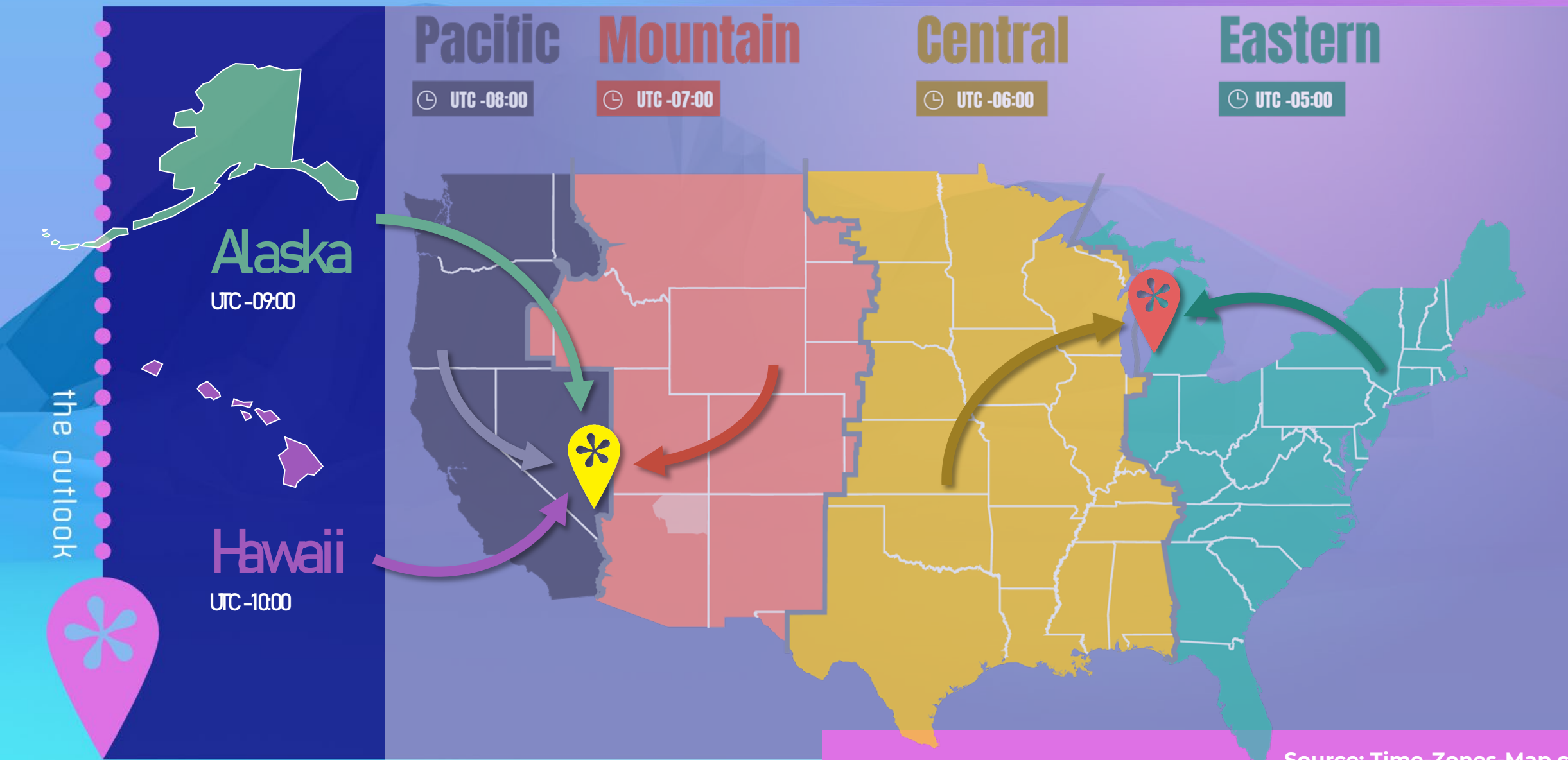
- Improved Resiliency Through Hardware
- Operational Effectiveness
 - Credit unions divided across baskets by time zone
 - Not everyone is Eastern TZ!
- NEW West Coast Processing Center
 - Mountain, Pacific, Alaska, Hawaii time zones
- NEW West Coast Maintenance Domain
 - Scheduled maintenance interruptions by time zone



**18 CUs in
these time
zones will
be moved
starting in
early 2026!**



Why the Investment?



Our New Data Center Vendor: Switch



Las Vegas, Nevada



Grand Rapids, Michigan

the outlook



Switch's Bona Fides

- Tier IV Gold Certified data center (Uptime Institute)
- 100% renewable power
- 11.4M sq feet of data center space
- 11 industry certifications
- Nearly 500 patents



What's the Anticipated Schedule?

When	What
Completed	<i>IBM computers onsite</i>
Now	Relocating 28 th Street backup equipment to Vegas • It's Me 247, CBX, GoAnywhere, integrations, Lenderweb, native receipts, data backup network, and more
Q3 '25	• Test CU libraries moved to PROD 2 • 3rd party vendor certification work begins
Q4 '25	• 3rd party vendor certification work continues
Q1 '26	• First CU goes live!
Q2 '26	• Remainder of CUs go live!
Q3 '26	• Install new Prod 1/HA 1 IBM computers • Relocation of HA 1 computer to Las Vegas

