

on the trail

CBX: State of the Union

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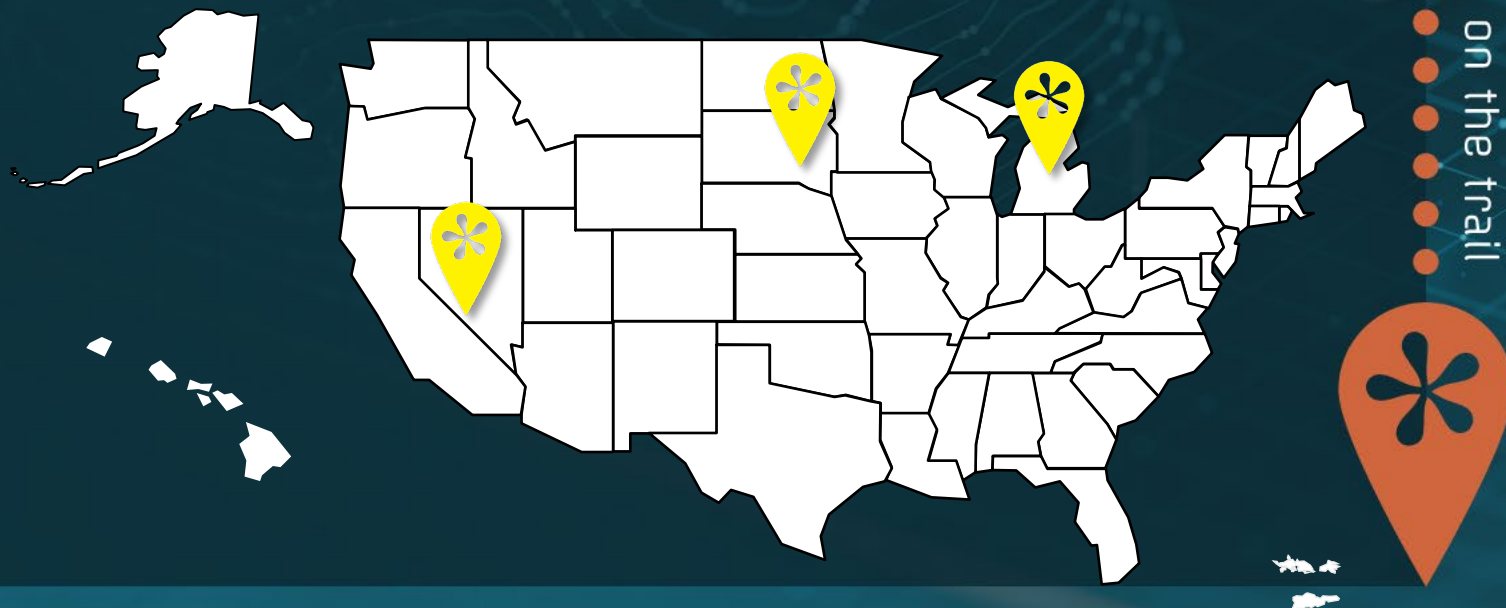
EVP Client Experience

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setting the
waypoint

Alpha vs. Beta

- Early trials vs. final validations
- Real-life vs. a controlled laboratory
 - New infrastructure = new complexities, new things to learn!
 - Highly configurable = many variations
 - 300+ CUs = 300+ environments
 - Bandwidth GR to GR vs. GR to Hawaii vs....
- Getting implementation tasks behind us



Where We Are: Alpha Installed

- **336** CUs installed

CU*Answers	215
CU*NorthWest	43
CU*South	52
CUaxis	26

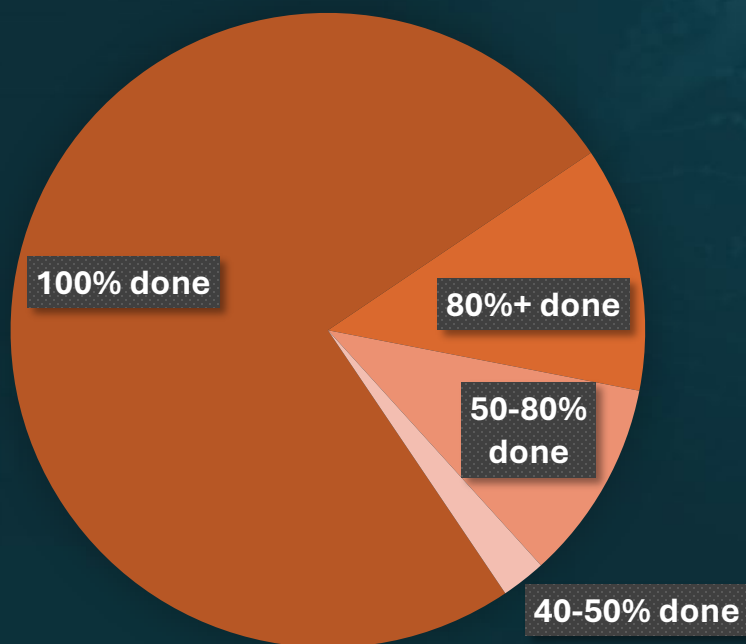
- **2,000** concurrent sessions
- Bandwidth looks good, even to Hawaii!



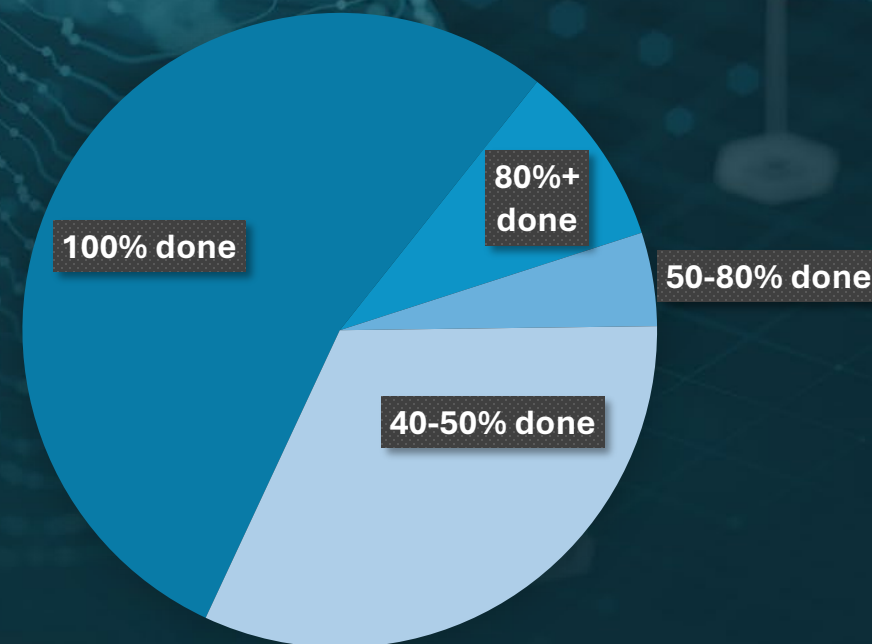
Where We Are: Final Round of QC

- 88 tools = 90% of all activity
- Defining what “done” means

Critical Tools (88)



"All" Tools (1,070)



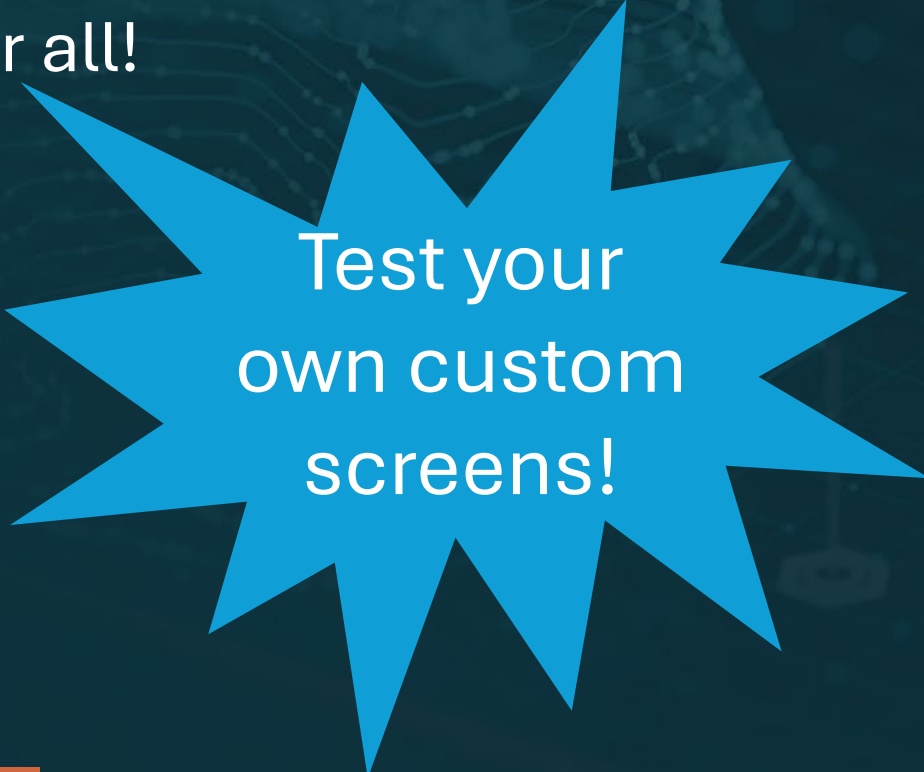
QC sign-off progress: 3/24/2025 through 6/16/2025

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2025 Key Events

- 25.05: first dual release of GOLD and CBX
- 25.10: last GOLD update
- Sunset GOLD for early adopters: October
- Year-end 2025: Sunset of GOLD for all!



Test your
own custom
screens!



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Learn more: LC25.info/CBX-info

The “Let Us Know” Feature

- Alpha collaboration tool
- Report aesthetic and usability tweaks
 - For the CBX UI layer only
 - Not software behavior or data issues
- Not trackable
- Temporary: will retire after GOLD sunset

SEPARATE BUT
CONNECTED

- ✓ New way to do forms!
- ✓ No more print sessions!
- ✓ No more ProDOC!

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