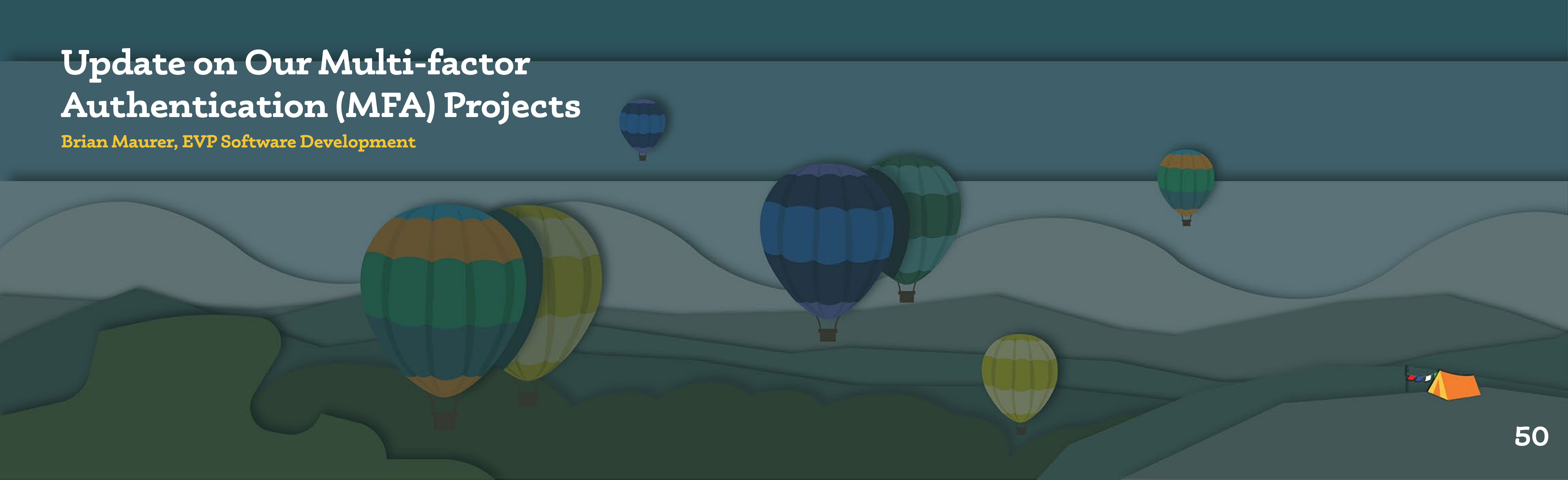# Update on Our Multi-factor Authentication (MFA) Projects

Brian Maurer, EVP Software Development

MFA for Online Banking

- ▶ 23.05: MFA for personal information updates
  - ▪ Turn this on today! (Tool #569)
- ▶ 23.10: MFA for P2P enrollments and transactions
- ▶ Next: MFA for logins
  - ▪ Text, email, or both
  - ▪ New technique for device registration

MFA for CU*BASE

▶ In the design phase: integration to **MemberPass**

▶ Authenticates the member by connecting to their mobile device

- Requires one-time registration for the member

▶ Buttons in CU*BASE Phone/Inquiry & Teller

- Enroll / Authenticate / Unenroll

MFA: What's next?

▶ Activate for personal info (and eventually P2P)

▶ Start cleaning up your phone number and email address database

▪ Think about multi-person households