



2022 CEO ROUNDTABLE

WEDNESDAY, NOVEMBER 16, 2022

Participant Worksheet

Teller Line Innovations

As you hear about ITMs and other alternative lobby solutions from the presenters, jot down questions you have, either for the presenters or for CU*Answers.

After listening to the presentations, jot down things your credit union has done related to your teller line. Did you use a different approach? How did your experience compare to theirs?

Challenge yourself: What are you going to do with what you learned?

Challenge us: What suggestions do you have for what CU*Answers and the network should do related to teller lines and alternative lobby solutions?
