

A vibrant blue background filled with white, hand-drawn icons and symbols. The icons represent a wide array of business and technology concepts. On the left, there's a glowing lightbulb, a laptop, and a bar chart. In the center, a pie chart is divided into segments labeled with percentages: 20%, 10%, 30%, 45%, and 15%. Surrounding it are various other symbols like a coffee cup, a Wi-Fi signal, a magnifying glass with the word 'search', a speech bubble, a padlock, and several gears. On the right side, the word 'BUSINESS' is written inside an oval, with arrows pointing to a dollar sign and a piggy bank. Other icons include a calendar with the number 8, an envelope, a bar chart, a star, a lightbulb, and a mouse cursor. The overall composition is a dense, interconnected collection of symbols representing modern business and digital themes.

CU*ANSWERS
A CREDIT UNION SERVICE ORGANIZATION

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What Have We Been Up to Over the Last 2 Years?

Check out the new and enhanced
capabilities for your Accounting Team !

Enhanced Written Off Loans Dashboard

Session 1 CU*BASE GOLD

File Edit Tools Help

Written Off Loan History Dashboard

Written off between and [MMDDYYYY]

☐ View indirect loans only

Approved at board meeting on [MMYYYY]

Branch

WO/CO reason code

Interviewer Select 000 selected

WO/CO approved by Select 000 selected

Loan category Select 000 selected

Business unit Select 000 selected

Loan purpose Select 000 selected

Loan security Select 000 selected

Account	Type	Rsn Code	WO Date	Last Name	Opened Date	Chrgd Off	Balance At Write Off	Current Balance	Net Change \$	Net Change %
9 645			Jun 29, 2009		Nov 02, 2007	N	8,374.80	8,374.80	.00	.00
9 693			Jun 26, 2009		May 18, 2004	N	994.08	994.08	.00	.00
9 811			Jun 26, 2009		Dec 03, 2011	N	7,359.13	7,359.13	.00	.00
0 645			Oct 25, 2011		May 10, 2011	N	.00	.00	.00	.00
0 920			Oct 25, 2011		Aug 01, 1999	N	.00	.00	.00	.00
2 900			Sep 29, 2008		Feb 01, 1999	N	.00	.00	.00	.00
4 811	007		Sep 28, 2015		Jan 22, 2015		3,714.06	3,714.06	.00	.00
9 900			Jun 30, 2011		May 01, 2011		.00	.00	.00	.00
4 866			Oct 25, 2011		Nov 02, 2007		11.22	11.22	700.77-	4.82
3 693	018		Apr 28, 2018		Sep 01, 2018		97.37	97.37	85.70-	2.25
4 600			Feb 11, 2014		Dec 03, 2011		.00	.00	.00	.00
4 601			Feb 11, 2014		Dec 03, 2011		.00	.00	.00	.00
4 800			Feb 11, 2014		Dec 03, 2011		.00	.00	.00	.00
6 800			Feb 13, 2013		Apr 01, 2013		.00	.00	.00	.00
8 600			Apr 19, 2005		Jul 01, 2005		.00	.00	.00	.00
0 600			Nov 29, 2013		Nov 02, 2007		.00	.00	.00	.00

Credit Score history

Account Inquiry

Written off loan history

Tracker review

↑ ↓

Now you can sort by Opened Date

Tool #476 Loan Write-off/Charge-off History Dashbd

Records 6,648

Members 4,629

Active 5,057

76.1 %

Closed 8,239

123.9 %

View Filters	Analysis	Export	Member Connect	View CO Loans	Common Bonds
Template Management	Clear Template	Open/Closed Date			

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(5718) 6/30/20



ACH Daily Posting Expansion

ALLOW FOR 4 POSTINGS PER DAY AFTER FILES ARE RECEIVED FROM THE FED

- The 4th ACH Daily Posting was implemented by Operations on May 5, 2019

File Edit Tools Help

Maintain ACH Run Parameters

Post ACH Items in the Warehouse to Member Accounts

In the first run	Post credits only ▼
In the second run	Post credits only ▼
In the third run	Post credits only ▼
In the fourth run	Post both credits and debits ▼

☐ Allow early post/effective date override for specific Company IDs

Tool #113 ACH Posting Controls Config

On-Demand Post of ACH Items



VIA PHONE OPERATOR

- CU can post warehoused ACH transactions to member’s account on demand for a fee

ACH Warehouse Inquiry

Transactions received but not yet posted

Depositor ID 434

Company ID 1411506440

Effective	Tran Code	ACH Member Name	Amount
Jan 28, 2020	22 CREDIT	Stewart	1,711.75

Phone Operator

■ Post now

↑ ↓



On Demand Post of ACH Items

IN ONLINE BANKING WITH THE 20.07 RELEASE

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27,350

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Me247

ine Banking

HELP ?

CONTACT US

LOGOUT X

NO NEED TO HIDE

KEEP YOUR INFO UP TO DATE

CLICK FOR MORE INFO

My Accounts

New Accounts

Pay & Transfer

My Documents

Personal Finance

Go Mobile

ACH TRANSACTIONS | I'M A BASIC SERVICE MEMBER

Pending Electronic Transactions

The following are electronic transactions received from the Automated Clearing House (ACH) and waiting to post to your accounts. We will post them to your accounts on the date shown below.

Company Name	Amount	To Be Posted	Posting To	Instant Deposit
mayo foundation	\$1,711.75	1/28/2020	110 - hsa checking	Post Now
money network	\$94.22	1/27/2020	020 - trad ira shares	Post Now
lincoln benefit	\$73.84	1/27/2020	000 - regular savings	Post Now
mid america mort	(\$863.85)	1/27/2020	000 - regular savings	Not Eligible

Instant Deposit

Company Name	Amount	Posting To
lincoln benefit	\$73.84	000 - regular savings

I would like to post this deposit early and understand that distributions normally associated with this deposit, if any, will be posted now as well.

I also understand a fee of **\$10.00** will be assessed for this service. Below is the account from which this fee should be drawn:

Please select an account. . .

Go Back

Post Now

20.07

- Requested by Xtend SRS Bookkeeping to help with balancing “on demand” ACH transaction postings

ACHDTL table														
Line	3.....4.....5.....6.....7.....8.....9.....10.....11.....12.....13.....14.....15.....													
	Amount	Effective	Post	Company	Company	Depositer	Transaction	Last	Last	Last				
		Date	Date	ID	Name	ID	Code	Update	Update	Updat				
								Date	Time	User				
000001	84.98	2020-01-07	2020-01-07	PAYPALSDW1	PAYPAL	3		22	2020-01-07	11.54.26				
000002	6,274.92	2020-01-07	2020-01-07	1035141375	FID BKG SVC LLC	1	361104	22	2020-01-07	11.54.26				
000003	12.00	2020-01-07	2020-01-07	1035141375	FID BKG SVC LLC	6		22	2020-01-07	11.54.26				
000004	.03	2020-01-07	2020-01-07	272476543	University of Mi	1	2	22	2020-01-07	11.54.26				
000005	.03	2020-01-07	2020-01-07	272476543	University of Mi	1	2	22	2020-01-07	11.54.26				
000006	177.45	2020-01-07	2020-01-07	3854931322	MERCHANT BNKCD	1	311108	22	2020-01-07	11.54.27				
000007	698.60	2020-01-07	2020-01-07	3854931322	MERCHANT BNKCD	3	3	22	2020-01-07	11.54.27				
000008	113.76	2020-01-07	2020-01-07	4169905	PAYONEER PAYMENT	1	571108	22	2020-01-07	11.54.27				

■ Canned query available via **Tool #1925 ACH Deposits Posted Early (ACHDTL)** to view this table (as of April 2020)

Select Records

Report Builder

Enter criteria to choose which data should appear on the report.

Combine (And/Or)	Field Name	Comparison	Criteria (Field, #, 'Text', etc.)
	ADEFFDTE	Not Equal To	adpstde
AND	ADPSTDTE	Less Than or Equal To	'2020-01-09'
AND	ADEFFDTE	Greater Than	'2020-01-09'

Enhancements to G/L Chart of Accounts

REVIEWING AND MAINTAINING YOUR CHART OF ACCOUNTS IS EASIER!

- Maintaining your Chart of Accounts from **Tool #202** is easier – suspend, delete, reactivate all from first screen
- From **Tool #648 Print GL Chart of Accounts** you can preview your Chart of Accounts prior to printing
 - Option to Print or Export

Maintain Chart of Accounts

Company 01 ABC CREDIT UNION
Budget group Select
G/L type

Accounts ☐ Cash ☐ Non-cash ☒ Both
Status ☐ Active ☐ Suspended ☒ Both

Position to account #
Contains description
of records displayed 1,889

Account	Description	Cash	Type	Budget Group	Reversal Acct	Status	Inc/Exp Acct	Accrual Acct
111.00	INT INCOME - SIGNATURE LOANS PART SECURE	N	I	17	96000	A		
111.01	INT INCOME - BUSINESS REAL ESTATE PARTIC	N	I	17	96000	A		
111.02	INT INCOME - REVOLVING CREDIT BETHEL	N	I	17	96000	A		
111.03	INT INCOME - SHARE PLEDGE LOANS	N	I	17	96000	A		
111.04	INT INCOME - SIGNATURE LOANS	N	I	17	96000	A		
111.05	INT INCOME - CDFI NON COMM FOOD DESERT	N	I	17	96000	A		
111.06	CDFI BUSINESS NON REAL ESTATE INT INCOME	N	I	17	96000	A		
111.07	INT INCOME - BUSINESS CDFI LOANS	N	I	17	96000	A		
111.08	INT INCOME - BUS ADJ RATE MORTGAGE	N	I	17	96000	A		
111.09	VIP LOAN INTEREST REBATES	N	I	17	96000	A		
111.10	PAYMENT SHAVER PREMIUM-CLOSED	N	I	17	96000	A		
111.11	INT INCOME - BUS R/E FIXED RA	N	I	17	96000	A		
111.12	INT INCOME - BUSIN LOAN FIXED	N	I	17	96000	A		
111.13	INT INCOME - BUS LOAN ADJ RAT	N	I	17	96000	A		
111.14	INT INCOME - CONSTRUCTION LOA	N	I	17	96000	A		
111.15	PARTICIPATION LN INT-CLOSED	N	I	17	96000	A		
111.16	INT INCOME - BUSINESS CONST M	N	I	17	96000	A		

Change Suspend
Reactivate Purpose

Preview Chart of Accounts

Corp ID 01 CU*ANSWERS TEST
of records displayed 760

Account	Description	Cash	Type	Budget Group	Rev. Account	Status	Last Post Month	Inc/Exp Account	Accrual Account
100.00	INTEREST INCOME - PLAINVELL	N	I		96000	A	01/2018		
100.07	ADD TEST W/O CHANGE - FULL CHART ENTRY	N	I		96000	A	11/2016		
100.97	INTEREST INCOME - PARTICIPATION LOANS	N	I		96000	A	10/2011		
100.98	> THAN 90 DAYS DELINQUENT INTEREST	N	I		96000	A	04/2011		
101.01	VISA GOLD LOAN INTEREST	N	I		96000	A	12/2009		
103.00	INVESTMENT INCOME	N	I		96000	A	01/2017		
103.01	DEBENTURE INVESTMENT INCOME	N	I		96000	A	10/2011		
103.02	FHL BANK - INVESTMENT INCOME	N	I		96000	A	01/2017		
103.03	PNC BANK - INVESTMENT INCOME	N	I		96000	A	02/2011		
103.05	CORPORATE 1 - INCOME	N	I		96000	A	10/2011		
103.06	STOCK DIVIDEND - INCOME	N	I		96000	A	12/2010		
103.07	PATRONAGE DIVIDEND - INCOME	N	I		96000	A	04/2011		
103.08	MCSO - INCOME	N	I		96000	A	10/2011		
103.09	CENCORP INTEREST INCOME	N	I		96000	A	11/2011		
103.10	AFS SECURITIES INVESTMENT INCOME	N	I		96000	A	01/2017		
103.11	FEDERAL RESERVE INT. - INCOME	N	I		96000	A	11/2011		
103.12	INCOME - CU VILLAGE	N	I		96000	A	02/2011		
103.13	INVESTMENT INCOME - MTG BACKED SEC	N	I		96000	A	01/2017		

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Export
Print

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FF 3/02/20

Tool #202 Chart of Accounts/Budget Groups Maint

19.10

Ability to Exclude Member from Dormancy at Loan Write Off

Write Off Loan Account

Loan will be written off

Account #2001 776 JOHN Q MEMBER

Written off to loan category99 COLLECTION ACCT

Contact Information

Statement mail group0 (0 = Print & mail, 1 - 9 = CU-defined)

☒ 3rd-party marketing opt out

☒ CU contact opt out

Reason for write off

Approved at board mtg on000000 [MMYYYY]

Write off approved by

Bankruptcy date00000000 [MMDDYYYY] Type

Judgement obtained on00000000 [MMDDYYYY]

Collateral liquidation date00000000 [MMDDYYYY]

Estimated recovered amt0.00

Delinquency fine control1

Freeze code0

☒ Report to credit bureau

CB comments

Status

Consumer information indicator

Compliance condition code

☐ Add additional comments to tracker note

☐ Add member to blocked persons list

☐ Exclude from dormancy

Note: When a loan is written off, the loan category changes to the designated category code for written off loans and

all still reflect the current balance and payments can be made.

Write Off Loan

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FR (5721) 3/02/20

Tool #1006 Write Off / Charge Off Loans

DTI/LTV at Loan Creation Stored on MEMBERx Tables

RATIOS CAN BE USED FOR CECL/RISK CONCENTRATION CALCULATIONS

- Debt to Income (DTI) ratio calculated as
**Borrower's Total Monthly Expense/
Borrowers Total Monthly Income**
- Loan to Value (LTV) ratio calculated as
Original Loan Balance/Collateral Value
- DTI and LTV at loan creation are now
stored for written off loans

Need ideas for how to
work with the new
DTI/LTV data?
Contact Asterisk
Intelligence!

ai@cuanswers.com

NOW DISPLAYS TOTAL LOANS DISBURSED FOR 5300 CALL REPORT

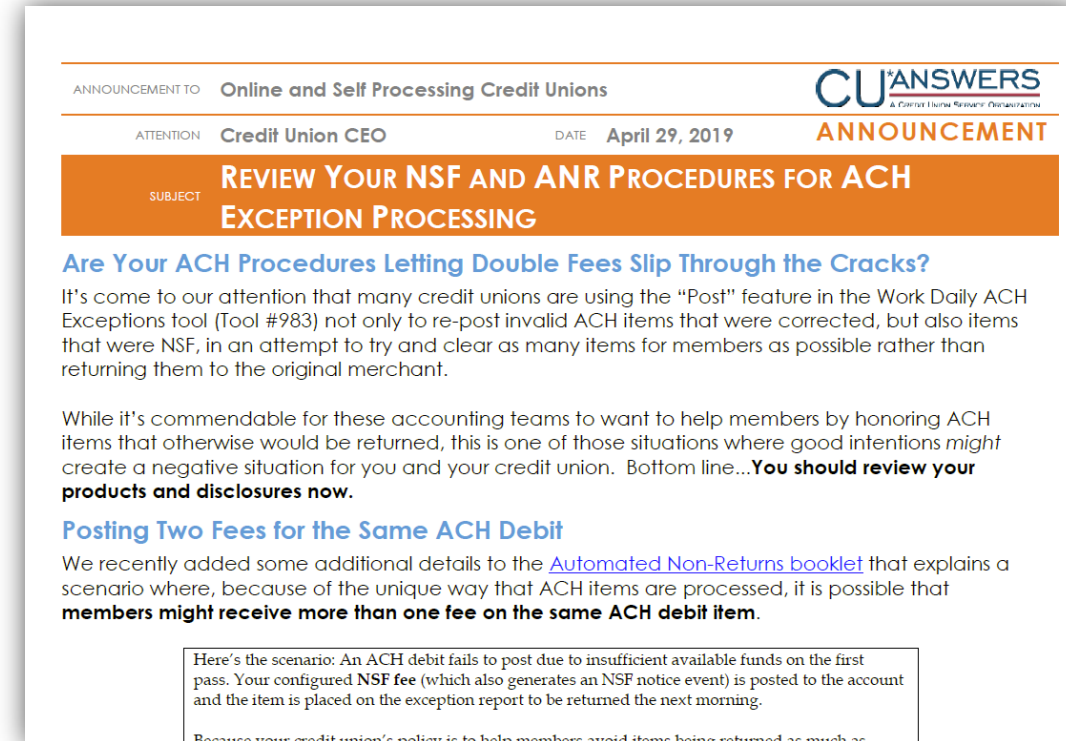
Tool #467 Loan Maturity Analysis Report

TOTAL AMOUNT OF LOANS		3,735,833.60		28,009,183.31	897,645,429.
	10,564,824.28		7,114,109.51	848,221,478.91	
TOTAL # OF LOANS	1,095	748	1,785	4,688	37,639
LOANS W/OPEN DATES 102019 TO 122019					
BALANCE	752,629.32	230,451.66	574,421.99	563,658.68	82,317,643.
DISBURSEMENT LIMIT	924,950.00	672,550.00	2,171,580.89	662,356.77	91,301,323.
TOTAL LOANS DISBURSED	752,629.32	230,625.23	662,052.88	594,908.70	83,560,233.
# OF LOANS	5	4	140	223	2,9
END OF REPORT					

ACH Processing Enhancements

RESPONDING TO THE CHANGING LANDSCAPE FOR CU OVERDRAFT PROGRAMS

- In April 2019 we sent a communication to all CUs:
 - “Are your ACH procedures letting double fees slip through the cracks?”
- In January 2020 we stopped assessing ANR fees on any re-posted ACH exceptions via the *Work ACH Exceptions* tool
- And coming in the 20.07 release, daily ACH exceptions will now be handled via two separate tools
 - One for exceptions other than NSFs
 - One for NSF items



Let's take a look at the two tools...

NEW Daily ACH Exception Handling Process

TWO TOOLS FOR DAILY ACH PROCESSING

- **Tool #1875** (formerly Tool #983) is for ACH exceptions that are NOT NSF (invalid account #, frozen or closed accounts, unauthorized items, stop pays, etc.)
 - Can repost after adjusting account numbers

Session 0 - ABC CREDIT UNION

File Edit Tools Help

Work with Daily ACH Exceptions

Excludes NSF Items

Search for

Show only exception type(s)

Select

 0 selected

Cd	Ty	I	O	Reas	Depositor ID	ACH Name	Company Name	Account #	ACH Item Amt	Available Balance
22	SD			ACCT 10		LGX			10.00	.00
22	SD			ACCT 10		ANG			185.00	.00
22	SD			ACCT 89		MAR			9.00	.00
22	SD			ACCT 92		MVO			50.00	.00
22	SD			ACCT 93		Roc			900.00	.00
22	SD			ACCT 10		CAT			737.29	.00
22	SD			ACCT 55		FIN			33.02	.00
22	SD			ACCT 93		SPE			1500.00	.00
22	SD			ACCT 39		JEF			126.94	.00
22	SD			ACCT 00		Car			.02	.00
22	SD			ACCT 00		Car			.10	.00
22	SD			ACCT 80		DAN			.17	.00
22	SD			ACCT 80		DAN			.30	.00
22	SD			ACCT 93		ROL			97.00	.00
22	SD			ACCT 30		Pic			2384.73	.00
22	SD			ACCT 28		Fly			29.25	.00
22	SD			ACCT 93		Gre			488.26	.00
22	SD			ACCT 45		LIS			36.00	.00
22	SD			ACCT 94		VALLEY ENDORSEMENTS FC			210.00	.00

Stop Pay Comments

Delete

Distribution Maintenance

Return

Account Adjustment

QFAC Scan

NOC

Inquiry

Post

Trans Override

Ret/NOC Maint

Show Member Name

Show Comp ID

Print

Pre-note records are highlighted. Multiple records can be selected using the Control key.

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Tool #1875 Work ACH Exceptions

Use both tools every day!

Tool #		
Go!	1875	Work ACH Exceptions
Go!	1876	Work ACH NSF/Returns



NEW Daily ACH Exception Handling Process

TWO TOOLS FOR DAILY ACH PROCESSING

- **Tool #1876** is for NSF exceptions only
 - ACH item was posted then reversed due to insufficient funds,
 - Includes invalid accounts or other exceptions corrected in Tool #1875 but posted and reversed as NSF

Use both tools every day!

Tool #		
Go!	1875	Work ACH Exceptions
Go!	1876	Work ACH NSF/Returns

Session 0 - ABC CREDIT UNION

File Edit Tools Help

Work with Daily ACH NSF Items

Include NSF's Only

Search for

Cd	Ty	I	O	Reas	Depositor ID	ACH Name	Company Name	Account #	ACH Item Amt	Available Balance
27	SW	Y		NSF	54	BL		54536-110	30.00-	1743.83-
27	SW	Y	P	NSF	60	NAI		60241-110	107.98-	622.05-
37	SW	Y		NSF	55	EV		550860-000	83.74-	242.81-

Return

Account Adjustment

QFAC Scan

NOC

Inquiry

Return All

Trans Override

Return Maintenance

Show Member Name

Show Comp ID

Print

Delete

Distribution Maintenance

Use the "Return All" shortcut to return all NSF's in one click!

Tool #1876 Work ACH NSF/Returns

Pre-note records are highlighted. Multiple records can be selected using the Control key.

20.07

Other Work in Progress

- Multiple selects for Broker, Institution and Investment type
- Maturity date range
- New Export to file feature

Tool #652 *Print Investment Register*

← Report sample



A large blue graphic featuring white icons representing various business concepts like technology, communication, finance, and strategy. The word "een" is partially visible on the left side.

PROJ#51539

- Separate screen for principal vs. interest payments
- Option to post differences to the investment's income G/L

[illegible][illegible]

Tool #1970 *Post Investment Payments*



20.07

Accounts Payable ACH Remittance Advice via Email

PROJ#51883

- Option to generate an ACH Remittance Advice for A/P payments
 - Email will generate with PDF of the Remittance Advice
- Multiple invoices will be combined into a single remittance!

ABC CREDIT UNION				
Pay to: FLOWER SHOPPE 123 MAIN STREET SUITE 100 RANDOM CITY, MI 45678 616-285-5777 Customer #: 00000000000000000123			ACH Remittance Advice	
			Date: 3/09/2020 Total payment: \$683.92	
In Payment for:				
Invoice Date	Invoice #	Description	Amount	Notes
03/02/2020	M483479	FEB FEES	100.00	See note below
		MARCH FEES	200.38	
		DISCOUNT FOR PREPAYMENT	85.00-	
		FEB COST	250.09	
		MARCH COST	218.45	
Notes: Invoice #M483479 Includes February and March payment, including discount for prepayment.				

20.07

ANR Negative Balance Limit Calculator

PROJ#52838

- Standalone Negative Balance Limit Calculator shows the results of your CU's ANR scoring configuration, one member at a time
- Use this to verify that limits are being assigned as you expected

Negative Balance Limit Calculator

Member	192	SAMPLE A. MEMBERNAME	Current negative balance limit	.00	View ANR Scoring Config
Account	110	CHECKING	<input type="checkbox"/> Locked		
Account open date	Feb 20, 1980				
Current account balance	203.60		Earned negative balance limit calculated as of right now .00		

Eligibility Settings	Member Status	Result
Member age	57	Pass
Days since account opened	14,629	Pass
NSF returns		N/A
Total ACH deposits in	.00	N/A
First date negative	0/00/0000	N/A
Days since first negative		N/A
Dormancy status		N/A
Wrong address		N/A
Deceased		N/A
Organizational		N/A
Delinquent OTB accounts		N/A
Positive balance		N/A

Settings Used to Determine Balance Level	Member Status
90-day average balance (this account)	.00
90-day average aggregate balance (all accounts)	.00
Current tiered service level	UTB PLATINUM

Tool #1180 Acct Negative Balance Limit Calculator

20.07

Accounts Payable Dashboard

PROJ#52756

- Provides qualitative data about the workload of your Accounts Payable department
 - How many vendors are paid, how many invoices get processed, payments via check vs. ACH, etc.

Accounts Payable Transactions

Dates between and [MMDDYYYY] Vendors 0 selected Vendors paid 13
 Dollars between and Branch 0 selected Check payments 42
 Search check #/ACH# G/L account 0 selected ACH payments 0
 Approver 0 selected # Postings 56

Change Column Data							
Vendor Name	Br	Payment Date	Check #	Amount	CR	G/L Account	Approver
CONSUMERS ENERGY	01	Mar 09, 2020	407767	442.24		261.20	92-CU*ANSWERS PROGRA
CONSUMERS ENERGY	01	Mar 04, 2020	407768	12.00		261.20	92-CU*ANSWERS PROGRA
CONSUMERS ENERGY	01	Mar 04, 2020	407768	15.50		251.00	92-CU*ANSWERS PROGRA
CONSUMERS ENERGY	02	Mar 04, 2020	407768	387.34		261.57	92-CU*ANSWERS PROGRA
CONSUMERS ENERGY	01	May 12, 2020	407776	11.11		261.20	92-CU*ANSWERS PROGRA
CUNA MUTUAL	01	Mar 04, 2020	88872	1,000.87		252.30	92-CU*ANSWERS PROGRA
CUNA MUTUAL	02	Mar 09, 2020	88876	1,000.00		252.30	92-CU*ANSWERS PROGRA
CUNA MUTUAL	01	Mar 13, 2020	88885	20.00		252.30	92-CU*ANSWERS PROGRA
CUNA MUTUAL	01	May 05, 2020	88888	111.15		252.30	
FLOWER SHOPPE	01	Mar 04, 2020	88873	10.00		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	02	Mar 04, 2020	88873	25.00		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 04, 2020	88873	125.99		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 04, 2020	88873	16.00	C	251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 04, 2020	88875	1,000.55		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 09, 2020	88877	100.00		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 09, 2020	88877	200.38		251.00	92-CU*ANSWERS PROGRA
FLOWER SHOPPE	01	Mar 09, 2020	88877	85.00	C	251.00	92-CU*ANSWERS PROGRA

View Invoice Image

Total 20,175



Clear Filters

Export

Analysis

Tool #1740 Accounts Payable Dashboard

20.07

Accounts Payable Dashboard (Cont.)

PROJ#52756

- Analysis feature provides more details

Analysis

Dates between	Feb 19, 2020 and May 18, 2020	Vendors	Select	0 selected	Vendors paid	13
Dollars between	0 and 99,999,999	Branch	Select	0 selected	Invoices paid	42
Search check#/ACH#	0	G/L account	Select	0 selected	Paid by check	42 100.0
		Approver	Select	0 selected	Paid by ACH	0 .0

Top Vendors	Dollars	%
001257-FLOWER SHOPPE	5,916.72	29.3
000019-MASTERCARD	4,770.21	23.6
000001-CUNA MUTUAL	2,132.02	10.6
** Other Vendors (10)	7,356.10	36.5
Total all vendors	20,175.05	

Top Branches	Dollars	%
01-FRANKENMUTH C U - MAIN OFFI	18,762.71	93.0
02-FRANKENMUTH C U - RICHVILLE	1,412.34	7.0
Total all branches	20,175.05	

Top G/L Expense Accounts	Dollars	%
251.00-LAWN, GRASS, SNOWPLOW,	7,452.37	36.9
272.00-ADV PRINT	2,568.63	12.7
271.04-THANK YOU MEMBER REWARD	2,394.51	11.9
** Other G/L Accounts (10)	7,759.54	38.5
Total all G/L	20,175.05	

Top Approvers	Dollars	%
92-CU*ANSWERS PROGRA	16,463.29	81.6
** Not Assigned	3,711.76	18.4
Total all approvers	20,175.05	

	Current Checks	Prev Year Checks	Net Change	Current ACH	Prev Year ACH	Net Change	Current Dollars	Prev Year Dollars	Net Change
February	2	272	270-	3	0	3	8,432.44	1,161,480.02	1,153,047.58-
March	3	263	260-	16	0	16	12,575.10	1,467,007.13	1,454,432.03-
April	0	292	292-	0	0	0	.00	1,379,009.41	1,379,009.41-

Tool #1740 Accounts Payable Dashboard

20.07

Subsidiary Processing Overhaul

PROJ#50245, #50246

- New dashboard for working subsidiary items – similar to the Investments Dashboard
- Items are added, edited, closed or adjusted via the dashboard
- Ability to purge multiple subsidiary items together
- Ability to adjust a subsidiary transaction description in history
- Dollar amount fields expanded to allow fixed assets with original cost up to \$1 million
- Revamped Subsidiary Adjustment screen (similar to Investment Adjustment screen)
- Allow for comments to be associated with a subsidiary item
- Display subsidiary history with most recent first (descending order)
- Revamped Subsidiary Trial Balance Report
- Obsolete Short Trial Balance, Fixed Asset Inventory Listing and New/Closed Subsidiary Detail
- New Purged Subsidiary Item Report



Targeted
for 20.11

Subsidiary Processing Overhaul

PROJ#51543 SIMPLIFY MONTHLY SUBSIDIARY PROCESSING

- Complete re-vamp of monthly subsidiary processing
- No more reference to “work files” because monthly entries are generated and posted at the same time
- Multiple subsidiary types can be processed at the same time
- Date controls so that months cannot be skipped

Session 0 CU*BASE GOLD - CREDIT UNION

File Edit Tools Help

Process Monthly Subsidiaries

MOCKUP ONLY

Corporation 01

☒ Print posting reports

Subsidiary Type to Process	Month Last Processed	Month To Process Now
<input checked="" type="checkbox"/> AE Accrued Expenses	Sept 2018	Oct 2018
<input checked="" type="checkbox"/> BA Building Assets	Sept 2018	Oct 2018
<input checked="" type="checkbox"/> FA Fixed Assets	Sept 2018	Oct 2018
<input checked="" type="checkbox"/> LI Leased Assets	Sept 2018	Oct 2018
<input checked="" type="checkbox"/> PE Prepaid Expenses	Sept 2018	Oct 2018

☒ Job queue
Copies 1
Printer P1

Post Selected

← → ↑ || ⏏ i ?

Session 0 CU*BASE GOLD Edition - Confirm Subsidiary Entries

Monthly Subsidiary Expenses to be Posted

Total monthly AE Accrued Expense accruals for Oct 2018 posted to G/L on 10/31/18	\$ 41,032.32
Total monthly BA Building Asset depreciation for Oct 2018 posted to G/L on 10/31/18	\$ 212,394.39
Total monthly FA Fixed Asset depreciation for Oct 2018 posted to the G/L on 10/31/18	\$ 1,000.00
Total monthly LI Leased Assets depreciation for Oct 2018 posted to the G/L on 10/31/18	\$ 5,000.00
Total monthly PE Prepaid Expenses amortization for Oct 2018 posted to the G/L on 10/31/18	\$ 6,000.00

MOCKUP ONLY

Confirm

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Targeted for 20.11

Maintenance

PS#51789 IN QC TESTING

Session 1 - CREDIT UNION

File Edit Tools Help

ACH Distribution Maintenance

List by ACH Company

Company ID 072402652 INDEPENDENT BANK

Search Criteria

Last name Account base Depositor ID

Depositor ID	Company Name	Member Name	Tran	Last ACH Tran Date	Dist
000570185000	INDEPENDENT BANK	DASTUCK BRONSON J	32	Feb 18, 2020	
000570185000	INDEPENDENT BANK	DA	37	Feb 18, 2020	
100570185000	INDEPENDENT BANK	OF	22	Jun 05, 2020	
100570185000	INDEPENDENT BANK	OF	27	Jun 05, 2020	
100570185000	INDEPENDENT BANK	CC	22	Dec 09, 2019	
100570185000	INDEPENDENT BANK	CC	27	Dec 09, 2019	
100570185000	INDEPENDENT BANK	TH	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	TH	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	HE	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	HE	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	BC	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	BC	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	DI	27	Dec 17, 2019	
100570185000	INDEPENDENT BANK	DI	27	Dec 17, 2019	

Pending Update Copy Distributions
Delete View

Alternate View
Delete Company

← → ↑ || 🖨️ 🔗 ⓘ ? @

(5825) 6/30/20

Will expand to show mem account # and tran type (currently only on alternate v)

Will add search
by tran type (SW,
SD, etc.)

Columns will be sortable

Suspended items will be highlighted

Will expand to show member account # and tran type (currently only on alternate view)

Tool #989 Work With ACH Members/Companies



Targeted
for 20.11

Allow Non-Return Fees by Origin Code

PS#53376 PROGRAMMING IN PROCESS

- Will now have the option to configure separate non-return fees based on the origin of the transaction
- Also can specify to charge a fee for transactions greater than a specified amount
- Remember that the existing non-fee tolerance is for all origin codes

Non-Returned Items		
Non-return fee G/L	135.50	
Transaction description	BOUNCE PROTECT FEE	
Non-fee tolerance within	7.00	of available balance
Maximum non-return fee amount per day (cap)	9,999,999.99	
Non-return fees by Origin Code:		
<u>Origin</u>	<u>Non-return fee</u>	<u>for transaction amts greater than</u>
01 Teller	35.00	10.00
02 Share Draft Processing	35.00	10.00
11 ACH	25.00	5.00
13 ATM	25.00	5.00
16 Debit Card	35.00	10.00
20 Bill Pay/P2P	35.00	0.00
All other	35.00	5.00

Static Pool Analysis

- Available now, this tool will automatically launch your browser and display the Analytics Booth Static Loan Pool Analysis Dashboard
- Additional measurements will be added soon (project#52392 in QC testing)

Measurement	2013 Pool	12/2014	12/2015	12/2016	12/2017	12/2018
<input type="checkbox"/> Pool Total Loan Count	8,273	8,273	8,273	8,273	8,273	8,273
<input type="checkbox"/> Open Loan Count	7,192	5,259	4,123	3,154	2,429	1,832
<input type="checkbox"/> Closed Loan Count	1,073	2,900	3,946	4,862	5,537	6,087
<input type="checkbox"/> W/O Loan Count	8	106	188	241	291	338
<input type="checkbox"/> C/O Loan Count		8	16	16	16	16
<input type="checkbox"/> Pool Current Loan Balance	125,604,093	101,436,233	79,662,001	61,403,088	47,913,370	38,797,035
<input type="checkbox"/> Open Loan Balance	125,587,317	100,965,260	78,751,245	60,219,975	46,476,545	37,091,923
<input type="checkbox"/> Closed Loan Balance						
<input type="checkbox"/> W/O Loan Balance	16,776	448,951	886,651	1,159,008	1,412,720	1,681,006
<input type="checkbox"/> C/O Loan Balance		22,022	24,105	24,105	24,105	24,105
<input type="checkbox"/> Pool Current Average Loan Balance	15,182	12,261	9,629	7,422	5,792	4,690
<input type="checkbox"/> Avg Open Loan Balance	17,462	19,199	19,100	19,093	19,134	20,247
<input type="checkbox"/> Avg Closed Loan Balance						
<input type="checkbox"/> Avg W/O Loan Balance	2,097	4,235	4,716	4,809		
<input type="checkbox"/> Avg C/O Loan Balance		2,753	1,507	1,507		
<input type="checkbox"/> Disbursement Limit	138,505,005	121,215,134	103,620,271	86,060,217	7	
<input type="checkbox"/> Total Collateral Value	71,363,748	68,325,124	65,691,814	63,030,029	6	
<input type="checkbox"/> Pledged Collateral Amount	48,241,516	45,536,040	43,317,840	41,318,688	3	
<input type="checkbox"/> Avg Credit Score	674	679	683	686		
				4,254		
				140		
<input type="checkbox"/> Avg Minimum Payment Amount	262	254	261	263		

Tool #1680 AB: Static Loan Pool Analysis (Web)



This feature requires a subscription to Analytics Booth

CU*BASE Dashboard with Web Version option

Thanks for attempting to visit the web version of this **CU*BASE Dashboard**. The web version is only available to credit unions whom subscribe to our Analytics Booth services. Analytics Booth is a powerful tool that can be provided so that credit union employees, board members, and any other individual your credit union deems necessary can access your credit union's data over any Internet connection. This service allows for any number of users. You can quickly order this service directly from the Asterisk Intelligence store.

DASHBOARDS



[Click here to preview a sample](#)

If you are interested in learning more about how Analytics Booth can have an impact on your operations, please contact a member of the Asterisk Intelligence team with any questions or to setup a demonstration.

aj@cuanswers.com | 800.327.3478 ext. 870



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What projects are up next?

Enhance Query/Report Automation

PS#52827 IN DEVELOPMENT

- Expands report automation to allow for daily or weekly in addition to monthly
- Option to enter an end date for when automation no longer needs to run

8/22/19 Settings for Custom Report or Inquiry 13:14:46 ADD

Custom report definition name (in QUERYXX) _____

Sequence # 130 Purge this order after _____ (MMDDCCYY)

Run Frequency M (M-Monthly, W-Weekly, D-Daily)

For monthly, specify day of month 1 (01-31)

For weekly, specify day of week W (M-Monday, T-Tuesday, W-Wednesday, H-Thursday, F-Friday, S-Saturday, U-Sunday)

Configuration

Files Use month-end file

File #1 N

File #2 N

Enhance Query/Report Automation

Project # 52827

Date 12/5/19
Spec Writer: Karen
Systems Affected:
☒ CU*BASE

Project to be reviewed by Ops Team.

This project expands report automation to allow reports/queries to be scheduled to run daily or weekly in addition to just monthly. There is no change to when the scheduler process is run. It will continue to run after beginning of day processing.

Project also includes the option to enter an end date when the automation no longer needs to run. This would be used when the automation is only needed for a specific time frame, for example while performing a study on teller data.

Idea Form

Idea Topic: Report Automation - Tool 758 - Expand options to Run Frequency

Idea: In this tool, the only option to run these custom reports is to run Monthly, and select which day of the month to run them on.

If we wanted to run a report nightly, we were told the work around would be to set up the report 28 times - once for each day of the month. Not ideal.

It would be helpful to have a true scheduler - options to run "Daily, Weekly, Monthly" | Certain Days of the week (i.e. run a report every Friday) | Time of Day (8am or 8pm). At minimum we would at least like report/query nightly.

leau
Choice FCU
ed It?: 4

we learn and build our query database we are finding the need to automate as often as possible. Reason 1 - There are reports we are creating that would be tidy - without the need for someone to go into Tool 100 and run manually. Reason 2 - g files and running string queries - most of them are for the purpose to create a new info we want to work with. Ex - We want to see data for all share types: Now - we MEMBER1-4 and add data to a new file called MBRSHARES. It involves us queries each time we want this data in Tool 100 and building a report off of that nice if we could just schedule creating this MBRSHARES (ie. automate running the ght and work with that data. Would save time and simplify our writing process in

Choice FCU

certain queries built that we always run against. Example - merging in data from MASTER and adding in Age and Email (so combining MASTER/PCMBRCFG with some Custom Fields). In any case, we would like for this to be refreshed daily instead of running it as a chain query every time we want to extract data from it. That's just one example. I've got about 10 others I'd like to do this with.

2. We extract certain files for further analysis within Excel. Ex. we are running a Money Market promotion & specifically targeting/splitting members into 3 categories \$250K+ / \$75K-\$250K range / under \$75K. From there we analyze data since the promo started (so # new money markets since 7/1/19, net accounts gained, \$ increased in MM portfolio since 7/1/19, etc. While dashboards could provide this data in pieces, we still would need to plug in #s to do the math in another program in order to present it to management. It's easier just to dump the data into excel and let Excel spit out the #s we want to see.

Enhance Accounts Payable Checks

PS#52377 AWAITING QC TESTING

- Includes option to print a single invoice number on the memo section of the check
 - If multiple invoices associated with the check then the first invoice # displays
- Print customer number on the check stub

Enhance Accounts Payable Checks

Project # 52377

Date 10/15/19
Spec Writer: Karen
Systems Affected:
☒ CU*BASE

This project addresses credit union requests received over the years for designing the ideal Accounts Payable check:

- Option to print a single invoice number on the memo section of the check*
- Print the customer number on the check stub

*A common request from smaller credit union's is for the invoice number to be printed on the accounts payable check. However, since the A/P system allows up to 10 invoices to be paid via a single check, there is not enough room for 10 invoice numbers. This project allows credit unions the option for the first (or only) invoice number to print on the memo section of the check.

An initial project 46763 was killed back in Oct. 2018 due to the increasing scope/ripple effect because of the number of programs that touch Accounts Payable checks (see Barb's notes below). This project pulls out the less complex requests from 46763 (that don't entail increasing field sizes).

Programmer (Barb J.) notes from 10/10/19:
Unfortunately I don't have any of the coding saved from 46763 because of limited space on CUAEDEV.

- One of the reasons 46763 couldn't be done was because the program that prints A/P checks also prints checks for other processes in the software and it couldn't be changed for just A/P checks without affecting other types of checks such as teller checks, G/L checks, etc.
- Another reason was that some of files used during the process of setting up and printing A/P checks have different formats in regard to fields in the files. One file only has a field for address line 1 while others have fields for both address lines 1 and 2. Some files have longer fields (30 positions) for some data while others have shorter fields (20 or 25 positions) for the same data.

In regard to the 'memo' field printing on A/P checks; in OPER>10>2 Processing CU Parameter Config, screen 3, is the 'Print remitter on checks' box. This is what currently controls whether or not 'Memo' is printed on checks. If it is checked, the memo field is printed. It does apply to all types of checks printed by the CU, not just A/P checks.

Suggested content for the **Release Summary** (sales pitch, geared toward credit unions):
Does your credit union issue checks from the Accounts Payable system? Following up on many credit union requests throughout the years, we are expanding the information that can display on the memo section of the check and the check stub. Configurable via In Tool #1900 "Accounts Payable Workflow Controls", you can now specify whether the CU name (the default - same as today), invoice number or nothing displays on the memo section of the check. Keep in mind that the A/P system allows up to 10 invoices to be paid on a single check, therefore the first (or only) invoice number is what displays. In addition, the customer number as specified on the A/P vendor record will now display on the check stub.

Contents

Accounts Payable Workflow Controls.....	2
Changes to Accounts Payable Check.....	3

Ability to Close Investment with Gain/Loss Amount

PS#53605 SPECIFICATIONS SUBMITTED

- In response to Idea Form from Preferred CU we will be removing the edit that does not allow an investment to be closed if there is a gain/loss amount

Closing an Investment With a Gain/Loss Amount

Project # 53605

Date: 3/10/20

Spec Writer: Karen

Systems Affected:

☒ CU*BASE (No panel changes)

This project updates the logic when closing an investment to allow an investment to be closed even if there is a gain/loss amount. The existing edit (3037-Unable to close. Balance calculated is not zero.) that prevents an investment from being closed when there is a gain/loss must be removed. All other edits should remain.

Programmer analysis is also needed on how balances are getting updated in the investment history when a closed investment is adjusted.

Project is the result of an Idea Form from Preferred Credit Union. See below.

Idea Topic: closed investment

Idea: Using tool #993 to open, close and maintain investments. If an investment is sold with a gain, we can use this tool to post the transaction, however, we cannot close the investment because the error message is "balance calculated is not zero". To use the trial balance report with year to date information, we would want to know that the investment was sold with a gain. The GL will tell us that because we have to make a journal entry for the gain "outside" of the investment tools.

Name: Bev Vander Well

Credit Union: Preferred Credit Union

How Bad Do You Need It?: 4

Why You Need It: The investment trial balance year to date information (year end) would reflect an investment sold (closed out) with a gain.

More information:

I would like to be able to close an investment with an amount in the Gain / Loss line. I agree the accrued interest and the discount / premium lines should be zeroed out but would like to be able to have an amount as a gain / loss.

For example:

In September we sold a corporate bond. We had a gain on sale of \$1500. Couldn't we close that bond and still show a gain on the line below? If we used tool #408 and printed a report of closed investments it would show what was closed with a gain or a loss?

View	Principal balance	0.00
View	Discount balance	0.00
View	Premium balance	0.00
View	Life income earned	40,793.06-
View	Accrued balance	0.00
View	Gain/Loss amount	0.00
View	Offset Amount	34,543.06

Enhance A/P Invoice Creation Process



IN SPECIFICATIONS PHASE

- Revamps the process of adding A/P invoices via **Tool #990 Work With Outstanding Invoices**
 - Eliminate awkward way that A/P invoices are entered today
 - CU can configure which fields are required when creating the invoice (some CUs do not require a due date, some do not require G/L # & branch)
 - Can manually enter total invoice amount to match with the calculated invoice totals as the details are entered

8/23/18 Create A/P Invoice 13:41:02 ADD ??????-??

Corporation ID 01 Vendor 2 CU*ANSNERS SPECIAL GOLD

Invoice date 08232018 Due date 6000 28 STREET SE

Invoice # SUITE 100

Purchase Order Total invoice amount GRAND RAPIDS MI 49546

Amount	Br#	G/L	Acct	Description	Credit
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N
	?		?		N

Total amount

F4=Delete Invoice E5=Save/Next Invoice F6=Done/Next Vendor F7=CANCEL F10=Subsidiary Inquiry F13=Select F14=Template Management

F15=Vendor Record

Mockup only – subject to change

Will includes ability to save and retrieve invoice templates!

Tracking Recoveries on Written Off Loans

IN SPECIFICATIONS PHASE

- Enhance tracking of written off loans, recoveries and charged off loans

Read about
this in the
Kitchen!

Updated
February 17, 2020

Tracking Recoveries on Written-off Loans

We are in the early design phases of a project to enhance how CU*BASE tracks written-off loans, recoveries, and charged-off loans, expanding on existing Write-off/Charge-off database and analysis tools. This recipe will preview some of the concepts and ideas we're considering in the design.

Why We're Doing This Project

- To allow for better recovery reporting via our 5300 call report tools.
- To improve our capabilities related to calculating net losses.
- To allow us to calculate a more accurate payoff amount on loans that are sitting in write-off status.
- To put another brick in the wall in our capabilities to meet future CECL challenges.

Ideas Being Considered in the Design

- Display more relevant information on account inquiry and update screens for written-off loans. Replace data that pertains only to current loans with data specific to loans that are in a write-off status.
- Create an easier way to handle partial write-offs, where a portion of the loan is charged off but the rest remains in a current status.
- Write a special account adjustment tool, dedicated specifically to the special types of adjustments needed for written-off loans, such as posting recoveries, adding collections expenses, etc.
- Design a technique for calculating interest due since write-off. This wouldn't involved daily accruals, but rather we would calculate, on the fly as needed, an accurate payoff amount that includes interest due since payoff, fines due, and other collections expenses (such as attorney fees, collections/repo fees, etc.).
- Collect additional data at the time of the write-off, as needed to support the new calculations.

cuanswers.com/resources/kitchen

Other Accounting Related Enhancements



WHAT SHOULD WE WORK ON NEXT?

More Accounts Payable Projects

- New tool to process payments to A/P vendors that were made via CU*BASE online credit card account
- Enhancements to approvals:
 - Automatic A/P invoice approvals based on \$ amount ranges
 - Ability to approve multiple A/P invoices at the same time
 - Allow approver to make changes to A/P invoice details
- Add check status info to the vendor history
- Ability to sort A/P Open Payables and Paid History Report by vendor name

ACH Projects

- Improve the online process for working the PACHSU
- Document ACH translates by CU
- ACH origination for business members
- Loan payments in online/mobile banking via third party credit card (settled via ACH)

Thank you!