



June 15, 2020

Aloha to my Friends at CU Answers

Thank you for this great honor. I am humbled to receive an award named after Robert H. Mackay, a modern day pioneer and stalwart of the credit union movement.

It is with great pride that I share this recognition with Hawaii Central Federal Credit Union team, an innovative group of individuals that has never lost sight of our mission to serve the member, first and always, in everything we do.

It is their cooperative spirit that spurs me on to find the most effective technologies with which to serve our community. Their dedication to our members that inspires me to live and breathe, along with them, the credit union service credo 24/7, 365 days a year.

As much as I accept this award on a personal level, it is as much a team award for every person here at Hawaii Central Federal Credit Union sharing our service mission.

To that end, on their behalf and on behalf of our members, I again humbly thank CU*Answers for this recognition. Also, I cannot accept this award without mentioning Steve Maloney from Sync 1, who introduced me to CU*Answers.

To close, I also offer my greatest appreciation to CU*Answers for its enduring partnership and collaborative guidance in taking our core efficiency to the next level. We look forward to forging ahead with technology not yet known, to better the lives of our members, and those that are members yet to be.

Wishing you all good health and safety during this interesting time in world history. While in some sectors the human spirit has only just rekindled, it is a flame that has always burned bright in our industry, because of our people and partners like CU*Answers.

Sincerely,

Drake Tanabe

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