

Online Banking Activity Overview

From [MMDDYYYY] to [MMDDYYYY]

Set dates to **Today** Yesterday Last Month Last 3 Months

Authentication Channels (Where Members Login)					Authentication Types (How Members Login)				
Mobile Channels	Logins	% of All	Member Count	Logins/Member	MACO Authentications	Logins	% of All	Member Count	Logins/Member
Mobile app	76,743	61.8	4,304	17.8	Fingerprint	20,202	16.3	1,046	19.3
Mobile browser	12,410	10.0	1,321	9.4	PIN	13,423	10.8	490	27.4
Sub-total mobile	89,153		5,267	16.9	FaceID	16,373	13.2	803	20.4
					Face	136	.1	14	9.7
					Voice	48	.0	6	8.0
					Sub-total MACO	50,182		2,261	22.2
Standard Channels	Logins	% of All	Member Count	Logins/Member	Standard Authentications	Logins	% of All	Member Count	Logins/Member
Desktop browser	34,047	27.4	3,522	9.7	Username password	72,714	58.5	5,624	12.9
Loan application	137	.1	107	1.3	Forgot password	441	.4	311	1.4
eDOC	0	.0	0	.0	Jump	902	.7	65	13.9
MOP	0	.0	0	.0	Not available	0	.0	0	.0
Custom software	0	.0	0	.0	Other	1	.0	1	1.0
Other	903	.7	66	13.7	Sub-total standard	74,058		5,684	13.0
Sub-total standard	35,087		3,594	9.8					
Total ALL	124,240		7,133	17.4	Total ALL	124,240		7,133	17.4

Select Filters
Analysis



Online Banking Activity Analysis

05/01/2020 to 05/31/2020

Channel Summary		
Channel	Logins	%
Standard(I)	33,744	27.4
Mobile(W)	88,692	71.9
Jump(J)	902	0.7
Other	0	0.0
Total	123,338	



Top 15 Dates		
Dates	Logins	%
05/08/2020	5,200	4.2
05/01/2020	5,142	4.2
05/29/2020	4,855	3.9
05/12/2020	4,811	3.9
05/28/2020	4,808	3.9
05/15/2020	4,775	3.9
05/26/2020	4,738	3.8
05/05/2020	4,727	3.8
05/04/2020	4,665	3.8
05/07/2020	4,580	3.7
05/27/2020	4,565	3.7
05/22/2020	4,549	3.7
05/06/2020	4,465	3.6
05/11/2020	4,434	3.6
05/13/2020	4,420	3.6
Other	52,604	42.7
Total	123,338	



Time-of-Day Summary		
Time-of-Day	Logins	%
12am-6am	7,671	6.2
6am-12pm	51,807	42.0
12pm-6pm	40,634	32.9
6pm-12am	23,226	18.8
Total	123,338	



Day-of-Week Summary		
Time-of-Day	Logins	%
Monday	16,395	13.3
Tuesday	18,646	15.1
Wednesday	17,738	14.4
Thursday	17,991	14.6
Friday	24,521	19.9
Saturday	15,246	12.4
Sunday	12,801	10.4
Total	123,338	



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