



CJ*ANSWERS

Unique *not* *Original*

Leadership Conference 2019



Day One Schedule

Tuesday, June 18

*JW Marriott
235 Louis St NW
Grand Rapids, MI 49503*

2:15pm - 2:45pm Xtend Annual Stockholder Meeting

Hear about the CUSO's performance over the past year, and look ahead to the coming year. This meeting is also the official election to fill any open seats on the Xtend Board - *All are welcome.*

3:00pm - 4:30pm Xtend Annual Conference— The Industry Shock Absorber

Designed for current and prospective Xtend clients. Join us while we share where we've been, where we are, and where we are going. Xtend, the industries natural shock absorber; how to win with a shared resource CUSO.

4:30pm - 7:00pm Cocktail Reception sponsored by cuasterisk.com

Reception for all participants attending the CU*Answers Annual Leadership Conference events.

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Day Two Schedule

Wednesday, June 19

*JW Marriott
235 Louis St NW
Grand Rapids, MI 49503*

7:00am - 8:00am Vendor Registration & Set-up

8:00am - 9:00am Attendee Registration & Breakfast
Enjoy a light continental breakfast.

9:00am - 4:30pm Leadership Conference
Lunch provided - Ambassador Ballroom @Amway Grand

Designed for CEOs and senior credit union leaders from all CU*BASE clients, the CU*Answers Leadership Conference provides a unique opportunity to get together with your peers and hear CU*Answers' vision for our partnership during the coming year.

4:30pm - 6:30pm Free Time

Meet with CU*Answers and Xtend team members or explore our great city. There are many great restaurants in downtown Grand Rapids for dinner.

6:30pm - 7:00pm CU*Answers Stockholder Reception
JW Marriott | 235 Louis St NW | Grand Rapids, MI 49503

7:00pm - 8:00pm CU*Answers Stockholder Dinner
JW Marriott | 235 Louis St NW | Grand Rapids, MI 49503

8:00pm - 9:00pm CU*Answers Stockholder Meeting & Election
JW Marriott | 235 Louis St NW | Grand Rapids, MI 49503

For CEOs or Board Chairs of CU*Answers owners only. Hear from the Board Chair and the CFO about the CUSO's performance over the past year, and look ahead to the coming year with a quick report to owners from the CEO. This meeting is also the official election to fill any open seats on the Board of Directors.

Thursday, June 20

*Saskatoon Golf Club
9038 92nd St SE
Alto, MI 49302*

8:30am CU*Answers 28th Annual Golf Outing

This fun-filled golf scramble is held at the Saskatoon Golf Club (www.saskatoongolf.com). Check in at 8:30am with a shotgun start at 9:30am. Pig roast and awards ceremony will begin around 2:30pm.



Accommodations

The JW Marriott Grand Rapids
235 Louis Street NW
Grand Rapids, MI 49503

The JW Marriott Grand Rapids, situated in the heart of downtown, is meticulously designed for both business and pleasure. The JW has 340 smoke-free rooms and suites on 23 floors. Guest services include on-call housekeeping and a 24-hour Fitness Facility with steam rooms. The Executive Business Center offers 24-hour faxing, copying, printing, and shipping services. Enjoy inspired dining at the JW's signature restaurant, six.one.six, and our stylish cosmopolitan lounge, Mixology.

Reserve your hotel online at:

<https://book.passkey.com/e/49804492>

OR CALL 877-901-6632

Hotel Rates

\$214/NIGHT + TAXES

(this special rate expires May 20!)

HOTEL GUESTS: \$19/day self park or \$24/day valet

**Alternate hotel information is available online at cuanswers.com/lc2019 under the 'Accommodations' tab.*

If you need assistance contact Stephanie Underwood at stephanie.underwood@cuanswers.com or (800) 327-3478, x511



Transportation/Directions

Rental car services for all of the major rental car agencies are available at the Gerald R. Ford International Airport. All conference locations and restaurants are within an easy drive of the airport and hotel, and maps can be provided upon request. JW Marriott does not offer shuttle service. If you do not wish to rent a car, we can also recommend several area taxi services. The ride from the JW Marriott to the airport runs about \$35.

CALDER CITY CAB
616-454-8080

METRO CAB
616-827-6500

YELLOW CAB
616-459-4646

For information on directions please visit the Leadership Conference website at lc19.info to view maps and download directions.

lc19.info



Uber is available in Grand Rapids! Just download the Uber app and sign up for a ride!



Lyft is now also available in Grand Rapids! Just download the Lyft app and sign up for a ride!

Attire: Please dress casually for all events. Use your free time to explore our great city and enjoy some amazing food.

A dining guide of Grand Rapids restaurants can be found here: www.experiencegr.com



Register Online:

lc19.info

Registration Deadline : June 7

Vendor Exhibits

At Wednesday's Leadership Conference at the JW Marriott, vendor exhibits will be set up so that you can meet representatives from the following CU*Answers partners:

Advantage CIO

Asterisk Intelligence

AuditLink

Autobooks

Client Services & Education

Collections

Conversions

CUSO Magazine

Developer's Help Desk

Disaster Recovery & Business Resumption

Earnings Edge

eDOC Innovations

Fulview Productions

Imaging Solutions

Internal Audit

Internet Retailer Support Center

Lender*VP

Magic Wrighter

McQueen Financial

Neighborhood Mortgage Solutions

Network Services

OpsEngine

Payveris

ProfitStars

Records Information Management

SAGE Direct

SettleMINT

Sync1 Systems

Web Services & Marketing

Worldpay

Xtend

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Registration Deadline: June 7