



CU*Answers Imaging Solutions caused a wave in 2016!

- More integrated into CU*BASE and It's Me 247 for automation and workflow efficiencies
- Brought stability to online and in-house environments (risk-mitigation and preventative maintenance)
- Introduced (today!) CU*Spy eSignatures
- Introduced Member Portal for eStatements and other member documents
- 18 CUs are live on release management





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- With foundations laid and our community responding like never before, it's getting easier to see imaging as almost a given, embedded in everything we do
 - Imaging is considered with every software enhancement, every modification – it's part of who we are now
- Our goals for 2017 now seem like child's play
 - eStatements via mobile
 - Tax statements online in CU*Spy
 - MVS / eDOC API integrations
 - No-scan import of electronic images into the vault
 - Continuing to grow the warranted documents in the CU*Spy vault



First you build a team to respond to what is lacking, then you move on to the what ifs