

Important Information about Accessing your Account

Dear Member,

We have some exciting news! We are upgrading to a new online banking and bill pay system on June 2, 2008. Please pardon our virtual dust as **online banking will be unavailable beginning Fri, May 30 at 5PM**. The new It's Me 247 will be available Mon, June 2 at 8AM.

You will be able to access the new It's Me 247 through our Web site at GlacierHillsCU.org.

The first time you log in:

- Your user name will be your account number
- **Your password will be the last four digits of the primary member's social security number** and you will be prompted to change it immediately.
- We are adopting strong passwords for your protection. Your new password must be at least 5 characters, contain an uppercase and lowercase letter, a number and an alpha-numeric character. *Examples: Sunday1!, Fr1d@y*
- You will need to set up three security questions and specify answers that only you will know. If, later on, you forget your password, you can answer these questions to reset your password.
- You will be prompted to answer one of the security questions each time you log in.
- If you forget your password and the answers to your security questions, you can contact the credit union for reactivation.

We recommend printing a copy of your account history, as all online transaction history prior to June 2 will be unavailable in the new It's Me 247.

We hope you're as excited about the upgrade as we are. Watch your email for new features and important updates. As always, feel free to call us at 262-338-1888 if you have any questions.

Sincerely,



Dennis Degenhardt

P.S. We think you'll be equally impressed with our new online bill pay system. Give it a test drive. If you sign up and pay at least 3 bills by July 31, 2008, we'll deposit \$15 deposit into your savings account.