This edition of the Release Resource Companion covers new and updated materials related to the 20.04 Release of CU*BASE. Take a look at the topics below to view updates to the CU*BASE software, videos and additional resources, all collected in one convenient document for your staff!

### New Release Video!

**Member Experience Private Contacts**

If members have questions they want answered, they can use the beefed up “Contact Us” window and “Private Contacts.” [Watch the video!](#)

### New Booklets!

**Private Contacts Booklet**

Private Contacts is a greatly updated, new “Contact Us” window. If members can have questions they want answered (even including personal data), they can use Private Contacts, and you can respond privately, too! [Read the booklet!](#)

**Allied IQQ Reference Booklet**

Allied “IQQ” Miscellaneous Coverage Pricing Now Integrated into CU*BASE LOS. [Read the booklet!](#)

### Major Updates

**It’s Me 247 Investment Tools in Online/Mobile Banking**

CFS Investments Now Show Real-Time Account Balances in the It’s Me 247 Account Summary Page (with More Mobile Features, Too!) [Learn more!](#)

### Additional Updates

**Configuring Tools for Your Loan Team**

Includes information about Allied “IQQ.” [Learn more!](#)

**Tracking OTB**

Includes information It’s Me 247 Investments. [Learn more!](#)

**It’s Me 247 Bill Pay Fiserv**

Includes information about It’s Me 247 Bill Pay Fiserv Mobile. [Learn more!](#)
Additional Booklet

Payment
Reversals/Adjustments

New booklet with directions for making payment reversals and adjustments for share, certificate, loan, and mortgage accounts. New booklet!