Beta Test Checklist

Please complete and score each task and note any comments you may have regarding each task.

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	Credit Union Name:	MidUSA Credit Union						release 19.05!
	Primary Contact Name:	Lauri Roy						
Prima	ry Contact Phone Number:	513-420-5827						
		Rate each item on a scale of 1-5. (5 = highest, 1 = lowest) 5 Extremely 4 Very 3 Somewhat 2 Slightly	Did you complete the task?	How easy was the task?	Are you satisfied with the results you received?	How helpful will the task be to staff?	How likely are you to perform the task after beta?	Comments/
Tool	Task	1 Not at all						Explanation of Rating
		N/A Not applicable	Y/N	1-5	1-5	1-5	1-5	
Sample tool	Sample task		Y	3	2	4	5	This feature will really make processing much easier for tellers.
lts Me 247 Desktop	Please have your employees help you test the text banking feature. From online banking via desktop, see the new button called Transfer Commands. Click this button to set up your text transfers.			5	5	5	5	
lts Me 247 Mobile	Please have your employees help you test the text banking feature. From online banking via mobile, see the new button called Transfer Commands. Click this button to set up your text transfers.			5	5	5	5	
Text banking	Please have your employees help you test out the new commands to transfer from one account to another			5	5	5	5	
lt's Me 247	payments in online banking,	category to make principal only please have someone try the new ng. If not, please have someone try that it post as expected.						We do not allow principal only payments.

Thank you for helping us test the software

Tool Eft	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	T How easy was the task?	Are you satisfied G with the results you received?	How helpful G will the task be to staff?	How likely are you 	Comments/ Explanation of Rating
LENDING								
476		low a toggle between open and s. Try out the sort feature by both of	Y	5	5	3	3	
2		nath behind the expense/income hat the data displays as expected	Y	5	5	5	4	Nice to see the difference between percentage and dollar amount
476	Check out the written off loan toggle and sort by either open	dashboard where you can now or closed date	N	5	4	3	3	Helpful in knowing where our losses are calculated
249	Check the new screen for escreaded address and phone on the listing the secret states and phone on the listing address addr	bw payee information that shows						
249		lag to automatically advance the hat this is set to Y as the release will dates						
570		ation that now appears on the are multiple collateral records, it will Ilar address. Confirm that accuracy						
570		ce escrow record and verify the new t if the flag is checked to advance, it nless you unlock the field.						

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	T How easy was the task?	Are you satisfied G- with the results you received?	How helpful G- will the task be to staff?	How likely are you Ginto perform the task after beta?	Comments/ Explanation of Rating
570		verify that the applicable expiration al records update appropriately as						
458	payments' button in the Audio/c	iew the new "allow principal only online banking tab. If possible, allow members to make principal						We do not offer principal only payments.
458	category definition confirm that	Only Line of Credit Product, in loan Check Box to Switch to principal & red in the Additional Information, Payment Calculation section.						We do not offer interest only line of credit products
465	visibility and better analysis opti	he insurance/debt protection information here to allow for more ons. Note the additional look for ore information on the first screen.	Y	5	5	5	5	
1996	To configure the new Refi oppor configure which product you wo of trade line	tunity triggers, use this tool to uld like to cross sell for each type	Y	5	5	5	5	
2/53			Y	4	2	5	5	Great resource to use to help members and see what we can offer with our interest rate; Love this

ΤοοΙ	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	-T How easy was -T the task?	Are you satisfied 5-1 with the results you received?	How helpful G-1 will the task be to staff?	How likely are you G1 to perform the task after beta?	Comments/ Explanation of Rating
2/53	When processing loan application button and work the calculation that the New Interest Rate retur made if applicable. Confirm offe	s. Change Product Codes, confirm med is correct. Notate an offer	Y	5	5	5	5	Nice to help members with talking to them on a better rate we can offer if applicable
TELLER/M	EMBER SERVICE							
Inquiry/Phone	If CU*A processes your checks, we directly from transaction history then the additional information button to display the image desired	'! Go to the transaction history, screen on the check. Take the new	Y	5	5	5	5	Image not clear, would like to be able to print check; would like to have an option to enlarge
Timeout window	Look at the changes in the Spooled report screen. Use the various options to view, delete and move reports to desired location. Use both the individual and multiple selection options			5	4	4	4	
Phone	Review the new phone transfer overrides. If possible, try out the posting results for both principa adjustments to the payment ma edits apply to assure that the an selected.	e new features and verify the I only payments or those with	Y	5	5	5	2	
15		he new field on membership a member with this information, ou can temporarily use to test this	Y	5	5	5	5	Nice feature but do not run into this issue very often

ΤοοΙ	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	 How easy was the task? 	Are you satisfied G-T with the results you received?	How helpful G-T will the task be to staff?	How likely are you G-1 task after beta?	Comments/ Explanation of Rating
3	When opening new membersh field as you're creating the acco	ips, add long names into the new punt.	Y	5	5	5	5	Nice to have in case of longer names and we don't have to abbreviate
Inquiry	Inquire on a member that has that the name is highlighted an display the full information	a long last name entered. Verify d that the button allows you to	Y	5	5	5	5	
Phone	-	a long last name entered. Verify that at the button allows you to display	Y	5	5	5	5	
Teller		g last name entered and review the ne name is highlighted and that the e full information	Y	5	5	5	5	
Teller, Misc Advance		g last name entered and review the ne name is highlighted and that the e full information	Y	5	5	5	5	
Teller, transfer		g last name entered and review the ne name is highlighted and that the e full information	Y	5	5	5	5	

Tool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	T How easy was the task?	Are you satisfied G-1 with the results you received?	How helpful G-1 will the task be to staff?	How likely are you G1 to perform the task after beta?	Comments/ Explanation of Rating
1035	For those responsible for tracker cleanup, this is a new tool to mark a batch of follow-ups complete. If possible try out this new feature to allow to clean up old trackers that are no longer needed (most likely sales trackers). Also choose the report option and verify your results. Note: See the management section for another item for cleaning up tracker records	Y	5	3	3	3	If multiple trackers received in one day – transfer option would be to only 1 employee ID – would be nice to be able to transfer from tool #5 and select each one as an option
20	Review the maintenance screen for a credit card account and notice the new flag to turn on credit card rewards. With no program configured, please make sure that it will now allow you to check this feature on an account						We offer credit card rewards through a different system
158	Users will notice a new supplemental Vault type of M for TCM on various supplemental vault screens (we don't want you to build M type vaults, just be aware of this option) Please pay attention to any issues you see when working with existing supplemental vaults especially when adding, editing, or using existing machines.						
Phone	After on-demand ACH posting is activated, use phone operator to move to the pending ACH screen and post a pending ACH credit item for a member. Verify the fee shows as configured and verify that it allows a waiver or not as configured. Review the transaction after posting to make sure it posts as expected with any additional transaction description needed. Verify the fee posting as well.	Y	5	5	5	2	
Phone	Post an ACH credit and waive the fee (if applicable, waiving the fee is a configurable option). Make sure no fees are charged to the members and that the ACH posts correctly.	Y	5	5	5	2	The waived fee report does not have a title on that page that explains what the page details. The other pages all had "Dormancy Fee", "Stop Payment Fee", "Printed Check Fee", etc.

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	T How easy was the task?	Are you satisfied Gr with the results you received?	How helpful 5- will the task be to staff?	How likely are you G1 to perform the task after beta?	Comments/ Explanation of Rating
Phone	If possible, post and ACH created sure all distributions post as e	lit that has distributions set up. Make	Y	5	5	5	2	
Phone		se the fee lookup to find an account sure the current and available ccount.	Y	5	5	5	2	The verbiage appears to say that the fee is being deposited into a share. I believe the verbiage should be "from" not "to"
Phone	•	a fee. Add an optional secondary rify that the description is added to	Y	5	5	5	2	
MANAGEM	ENT							
271	combined savings/loan balan	ment style fee waivers based on ces. If possible, adjust your waivers iteria and verify fees after statement						
777	account setup to set up restri completed, have your staff tr verify that the proper edits a products not allowed for onli	ertain products for certain to the new function key in the share cted membership designations. Once y opening under those designations to re working as expected. Note: Only ne purchase will be able to have e turned off in Tool 506 if necessary						

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	T How easy was the task?	Are you satisfied G- with the results you received?	How helpful G- will the task be to staff?	How likely are you G1 to perform the task after beta?	Comments/ Explanation of Rating
705	any items that are no longer r purge records, take the audit verify the results of your selec	er notes, take this new option to purge needed. Even if you do not want to option so that you can review and ction. e function for another cleanup option	Y	4	4	4	2	
277	tracker type definition. The a gradually and Asterisk Intellig for archival options if desired. defaulted retention periods a	ence will be connection with clients	Y					
569	password and security setting your access to allow you to co to contact CU*A. Check your	ation and choose the online banking s. These have now been moved to ontrol your settings without the need settings here to see how they are at to make adjustments, you can do so	Y					
569	Go to the text banking config banking	uration to turn on transfers via text	Y	5	5	5	3	
777 and 458	•	on, configure those DIVAPLS and loan ike to allow transfers visa this method	Y	5	5	5	3	

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	-L How easy was -I the task?	Are you satisfied G with the results you received?	How helpful 너 will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
OPER	Contact CU*A to setup the opti posted for individual members	ion to Allow pending ACH items to be						
569		ng ACH items to be posted is be 0.00), description, and general sting. The ACH items will be posted						
AUDIT								
1700	gives the user the ability to see business day up to 3 months w	Analysis Dashboard. This new tool teller transactions for the previous ithout accessing the teller control d filter options to audit transactions fic transactions.	Y	5	5	5	5	
369	new Fee Type of ACHFE. Verify are reasonable.	e income/waivers dashboard for the that the totals charged and waived	Y	5	5	5	3	
BACK OFF	ICE							

Tool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	T How easy was the task?	Are you satisfied G-T with the results you received?	How helpful -1 will the task be to staff?	How likely are you G1 to perform the task after beta?	Comments/ Explanation of Rating
986, maintenance	When working with draft exceptions, use the new view check feature to verify your maintenance of the exception item	Y	5	5	5	4	
406 and 993	Access these investment tools to review the new analysis feature on your investment portfolio. Use the various lookups and graphical information for the different data elements.						
SECURITY	A D M I N I S T R A T O R						
D A T A B A S E	ADMINISTRTOR		1		1		
758	Check out the updates screen in the Report Automation for Custon Reports and Files that now compares the saved query definition to the current query definition. Just click/select one of the queries in the list and then click View. If the current query definition differs from the saved definition, you will see a side by side comparison showing you the differences between the two.		5	5	5	2	

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	다 How easy was 더 the task?	Are you satisfied G with the results you received?	How helpful G- will the task be to staff?	How likely are you G- to perform the task after beta?	Comments/ Explanation of Rating
1210	Code (Closed End Loans) and	of flood options. Option Flood and the Variable Rate Variable Rate Code (Line of Credit ytics Team before flooding members.						
1980	Review this dashboard to see information on file authority. to view the table.	the new search features and Try out the new Query Table feature	Y	5	5	5	2	
1980		enhancements for more specific ur libraries. Use the Change scale n in all scales	Y	5	5	5	1	
1310		enhancements for more specific ur libraries. Use the Change scale n in all scales						
817	Review the changes to the ski between interest paid and pa	p payment history dashboard. Toggle yment amount. Verify data.	Y	4	4	3	4	Good information to see
1730		to track fraud information. Go to this of fraud that you would like to track						

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	-T How easy was -T the task?	Are you satisfied G with the results you received?	How helpful C- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
1720	Plan out how you would like tool to configure what statue	to track fraud information. Go to this es you would like to use						
1715	_	incidents of fraud, either historical or to keep this data on hand for future						
1710	Use this tool to view all the in system.	nformation on fraud entered in the						
GENERAL	COMMENTS							

Beta Test Checklist

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	lete and score each task a Credit Union Name: Primary Contact Name: ary Contact Phone Number:	k.	us test the software improvements of release 19.05!						
Tool	Task	Rate 5 4 3 2 1 N/A	e each item on a scale of 1-5. (5 = highest, 1 = lowest) Extremely Very Somewhat Slightly Not at all Not applicable	 ✓ Did you complete Z the task? 	T How easy was the task?	Are you satisfied with the results you received?	How helpful G will the task be to staff?	How likely are you to perform the task after beta?	Comments/ Explanation of Rating
MEMBER F Sample tool	ACING Sample task			Ŷ	3	2	4	5	This feature will really make processing much easier for tellers.
Its Me 247 Desktop	From online banking via desl	ctop, see	t test the text banking feature. the new button called n to set up your text transfers.	Ч	4	6	Ц	ζ	Very (00]
lts Me 247 Mobile		oile, see t	u test the text banking feature. The new button called Transfer Ip your text transfers.		ч	ζ	ц	4	
Text banking	Please have your employees to transfer from one account		i test out the new commands her	Ч	ч	4	5	4	
it's Me 247	If you have allowed any loan payments in online banking, functionality from only bank making a payment and verify	please h ing. If no	ave someone try the new ot, please have someone try						NA

Thank you for helping us test the software

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest) 5 Extremely 4 Very 3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 ✓ Did you complete Z the task? 	ل How easy was ۲ the task?	Are you satisfied 4. with the results you received?	How helpful -1 will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
476		ment to allow a toggle between open and en off loans. Try out the sort feature by both of /ell.	ų	3	4	5	5	
2		o see the math behind the expense/income b. Verify that the data displays as expected						N/7 - Use Mondan link
476		n off loan dashboard where you can now ther open or closed date	4	4	5	ų	5	N/A - USE Mondan link Juny Cool Still Ann dill
249	Check the new scree address and phone c	n for escrow payee information that shows on the listing	Y	3	5	ч	4	
249		the new flag to automatically advance the e. Verify that this is set to Y as the release will b advance dates	4	5	5	ч	5	
570	disbursement screer	ess information that now appears on the If there are multiple collateral records, it will the particular address. Confirm that accuracy	4	भ	5	5	ч	
570	visibility of the flag.	n insurance escrow record and verify the new Verify that if the flag is checked to advance, it change unless you unlock the field.	4	ц	ч	5	Ч	

ΤοοΙ	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat 22Slightly1Not at all N/AN/ANot applicable	 Did you complete the task? 	1. How easy was 2. the task?	Are you satisfied C- with the results you received?	How helpful G- will the task be to staff?	How likely are you 1- to perform the task after beta?	Comments/ Explanation of Rating
570	Post escrow disbursements and verify that the applicable expiration dates in the escrow and collateral records update appropriately as configured by the new flag						And-A don't
458	In loan category configuration, view the new "allow principal only payments' button in the Audio/online banking tab. If possible, choose a category that you will allow members to make principal only payments	4	Ч	ς	Ч	5	
458	If you currently offer an Interest Only Line of Credit Product, in Ioan category definition confirm that Check Box to Switch to principal & Interest Pmt Calc type is presented in the Additional Information, Interest Only Loans- Scheduled Payment Calculation section.	4	5	4	5	Ц	
465	See the new provider option in the insurance/debt protection configuration. Add the provider information here to allow for more visibility and better analysis options. Note the additional look for this screen as well to give you more information on the first screen.						
1996	To configure the new Refi opportunity triggers, use this tool to configure which product you would like to cross sell for each type of trade line	ų	Ц	2	ч	Ч	ML
2/53	When processing loan applications review the debt tab to confirm that the Refinance Opportunity Highlight is appearing correctly. The highlight should only appear if the qualifying rate for the linked product is lower than the estimate interest rate of the tradeline.						NIT

Tool	Task		(5 = high 5 Extrem 4 Very 3 Somew 2 Slightl 1 Not at	vhat V		 ✓ Did you complete Z the task? 	How easy was the task?	Are you satisfied G-T with the results you received?	How helpful G-T will the task be to staff?	How likely are you -1 task after beta?	Comments/ Explanation of Rating
2/53	When processing loar button and work the that the New Interest made if applicable. Co	calculations Rate return	. Change Pro ned is correct	duct Codes, con . Notate an off	nfirm						
TELLER/M	EMBER SER	RVICE									
Inquiry/Phone	If CU*A processes you directly from transact then the additional in button to display the	tion history! Iformation s	Go to the tr creen on the	ansaction histor	γ,						NA
Timeout window	Look at the changes ir options to view, delet both the individual an	te and move	reports to d	esired location.		ų	ц	5	5	5	Much North
Phone	Review the new phon overrides. If possible, posting results for bot adjustments to the pa edits apply to assure t selected.	, try out the th principal ayment mat	new feature only paymen rix. Verify th	s and verify the ts or those with at the appropria	ite	ÿ	4	Ц	6	U	we don't get blot at Inche Requests
15	If you have a member field, add the informa maintenance. If you o see if there is an accou functionality along wit	ition into the don't have a ount that you	e new field o member wit I can tempor	n membership h this informatio	on,	9	ł	T	5	5	Reeph hete kunning mene NAME

ΤοοΙ	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5 Extremely 4 Very 3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 Did you complete the task? 	t How easy was ب the task?	Are you satisfied 나 with the results you received?	How helpful ប៉ុ will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
3	When opening new memberships, add long names into the new field as you're creating the account.	Ч	1	Ś	5	5	I got 15 gpungs
Inquiry	Inquire on a member that has a long last name entered. Verify that the name is highlighted and that the button allows you to display the full information	Ч	5	5	5	5	Showso Diatut
Phone	Inquire on a member that has a long last name entered. Verify that the name is highlighted and that the button allows you to display the full information	7	5	5	5	5	
Teller	Enter a member that has a long last name entered and review the verify ID window. Verify that the name is highlighted and that the button allows you to display the full information	Ÿ	Ц	6	4	ζ	
Teller, Misc Advance	Enter a member that has a long last name entered and review the verify ID window. Verify that the name is highlighted and that the button allows you to display the full information	Ý	4	5	Ч	5	
Teller, transfer	Enter a member that has a long last name entered and review the verify ID window. Verify that the name is highlighted and that the button allows you to display the full information	Ų	ч	5	4	5	

ΓοοΙ	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5 Extremely4 Very3 Somewhat2 Slightly1 Not at allN/A Not applicable	 ✓ Did you complete Z the task? 	How easy was the task?	Are you satisfied را with the results you received?	How helpful c ¹ will the task be to staff?	How likely are you c-t to perform the task after beta?	Comments/ Explanation of Rating
1035	For those responsible for tracker cleanup, this is a new tool to mark a batch of follow-ups complete. If possible try out this new feature to allow to clean up old trackers that are no longer needed (most likely sales trackers). Also choose the report option and verify your results. Note: See the management section for another item for cleaning up tracker records		4	5	7	5	Net a big House Soller feighter Say too leafusing
20	Review the maintenance screen for a credit card account and notice the new flag to turn on credit card rewards. With no program configured, please make sure that it will now allow you to check this feature on an account	4	4	5	ζ	Ч	but it frances 100% Reduption NU Breakage
158	Users will notice a new supplemental Vault type of M for TCM on various supplemental vault screens (we don't want you to build M type vaults, just be aware of this option) Please pay attention to any issues you see when working with existing supplemental vaults especially when adding, editing, or using existing machines.						Notro
Phone	After on-demand ACH posting is activated, use phone operator to move to the pending ACH screen and post a pending ACH credit item for a member. Verify the fee shows as configured and verify that it allows a waiver or not as configured. Review the transaction after posting to make sure it posts as expected with any additional transaction description needed. Verify the fee posting as well.	y	5	5	5	5	win be geect m HB
Phone	Post an ACH credit and waive the fee (if applicable, waiving the fee is a configurable option). Make sure no fees are charged to the members and that the ACH posts correctly.	4	7	Ц	5	Ц	

Tool	WRate each item on a scale of 1-5. (5 = highest, 1 = lowest)SExtremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	How easy was the task?	Are you satisfied with the results you received?	How helpful G will the task be to staff?	How likely are you to perform the task after beta?	Comments/ Explanation of Rating
Phone	If possible, post and ACH credit that has distributions set up. Mak sure all distributions post as expected	• 4	5	4	4	L,	Manie
Phone	When posting an ACH item, use the fee lookup to find an account type to post the fee to. Make sure the current and available balances are correct for the account.	4	L(4	Ц	4	
Phone	Post an ACH item and charge a fee. Add an optional secondary description for the fee and verify that the description is added to the members account.						
MANAGEN	Λ Ε Ν Τ		1				
271	See the new options for statement style fee waivers based on combined savings/loan balances. If possible, adjust your waivers based on desired selection criteria and verify fees after statement processing.	\mathcal{N}	4	5	4	5	Shi Nor changing two Napen porting that way
777	If you would like to restrict certain products for certain membership designations, go to the new function key in the share account setup to set up restricted membership designations. Onc completed, have your staff try opening under those designations t verify that the proper edits are working as expected. Note: Only products not allowed for online purchase will be able to have restriction placed. This can be turned off in Tool 506 if necessary	= V	Ц	کر	4	3	

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest) 5 Extremely 4 Very 3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 Did you complete the task? 	ר How easy was לי the task?	Are you satisfied -T with the results you received?	How helpful L- will the task be to staff?	How likely are you L to perform the task after beta?	Comments/ Explanation of Rating
705	any items that are no lon purge records, take the verify the results of your	racker notes, take this new option to purge nger needed. Even if you do not want to audit option so that you can review and selection. ervice function for another cleanup option						
277	tracker type definition. gradually and Asterisk In for archival options if de defaulted retention peri	etention information that shows on the The actual purge will be rolled out telligence will be connection with clients sired. However, please review the bods and start thinking about how you might tention to ready yourself for this new						
569	password and security so your access to allow you to contact CU*A. Check	figuration and choose the online banking ettings. These have now been moved to to control your settings without the need your settings here to see how they are a want to make adjustments, you can do so	Y	5	ų	5	Ľ,	
569	Go to the text banking co banking	onfiguration to turn on transfers via text	V	4	ς	ų	5	love IT.
777 and 458		ned on, configure those DIVAPLS and loan buld like to allow transfers visa this method	ų	5	4	5	5	Ready To ReMont.

ool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5 Extremely4 Very3 Somewhat2 Slightly1 Not at allN/A Not applicable	 Did you complete the task? 	t How easy was ۲۰ the task?	Are you satisfied G with the results you received?	How helpful L will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
OPER	Contact CU*A to setup the option to Allow pending ACH items to be posted for individual members.	1	4	6	5	5	Set up PFLU kyrom to Port chang!
569	Once the option to allow pending ACH items to be posted is configured, Setup a fee (it can be 0.00), description, and general ledger for ACH On-Demand Posting. The ACH items will be posted through phone operator						
UDIT							
1700	Check out the new Teller Audit Analysis Dashboard. This new tool gives the user the ability to see teller transactions for the previous business day up to 3 months without accessing the teller control option! Check out the sorts and filter options to audit transactions in general and search for specific transactions.	Y	U	5	5	4	- like it
369	After month end, review the fee income/waivers dashboard for the new Fee Type of ACHFE. Verify that the totals charged and waived are reasonable.						

Tool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5 Extremely4 Very3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 ✓ Did you complete Z the task? 	How easy was the task?	Are you satisfied with the results you received?	How helpful 너 will the task be to staff?	How likely are you ch to perform the task after beta?	Comments/ Explanation of Rating
986, maintenance	When working with draft exceptions, use the new view check feature to verify your maintenance of the exception item	4					No chan may
406 and 993	Access these investment tools to review the new analysis feature on your investment portfolio. Use the various lookups and graphical information for the different data elements.	4	ц	И	4	3	· Sharn vsn trin ba Some Resson
SECURITY	ADMINISTRATOR						
	ADMINISTRTOR						
758	Check out the updates screen in the Report Automation for Custom Reports and Files that now compares the saved query definition to the current query definition. Just click/select one of the queries in the list and then click View. If the current query definition differs from the saved definition, you will see a side by side comparison showing you the differences between the two.	Ŷ	U	9	r(Ц	HANDY

Tool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5 Extremely 4 Very 3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 Did you complete the task? 	-t How easy was -the task?	Are you satisfied G- with the results you received?	How helpful ch will the task be to staff?	How likely are you -1 to perform the task after beta?	Comments/ Explanation of Rating
1210	Check out the two new types of flood options. Payment/Delinquent Control Option Flood and the Variable Rate Code (Closed End Loans) and Variable Rate Code (Line of Credit Loan). Consult with the Analytics Team before flooding members.	Ŷ	4	5	5	5	Hope we get Mone felds
1980	Review this dashboard to see the new search features and information on file authority. Try out the new Query Table feature to view the table.	4	5	5	5	5	Woot Woot New Eun form My Short,
1980	Review this option to see the enhancements for more specific information on the size of your libraries. Use the Change scale feature to see the information in all scales	4	5	5	5	4	
1310	Review this option to see the enhancements for more specific information on the size of your libraries. Use the Change scale feature to see the information in all scales	ų	Ц	<u>ک</u>	Ч	ц	ALE Limits Coming 2.
817	Review the changes to the skip payment history dashboard. Toggle between interest paid and payment amount. Verify data.	Y	4	5	9	4	bard Stp leven
1730	Plan out how you would like to track fraud information. Go to this tool to configure the "types" of fraud that you would like to track for analysis	q	5	5	5	5	wer he young to one Mis TOOL

Use this tool to view all the information on fraud entered in the 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	ool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest) 5 Extremely 4 Very 3 Somewhat 2 Slightly 1 Not at all N/A Not applicable	 ✓ Did you complete ✓ the task? 	-T How easy was G the task?	Are you satisfied G-T with the results you received?	How helpful G- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
Use this tool to view all the information on fraud entered in the 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	1720			4	5	5	5	5	In process of de hive
Use this tool to view all the information on fraud entered in the	1715	current. This will allo	-	4	4	Ц	5	5	have Aging muchy to DBGW33 before USM
1710 system.	1710	1	all the information on fraud entered in the	ų	6	5	5	3	

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Beta Test Checklist

Please complete and score each task and note any comments you may have regarding each task.

Pr	Credit Union Name: imary Contact Name: ntact Phone Number:	Shoreline Credit Union Nathan Grossenbach/Steve Haensgen 920-482-3765,920-482-3700			- -			provements of release 19.05!
Tool Task		Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	How easy was the task?	The set of	How helpful G- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
MEMBER FAC	ING							
Sample tool	Sample task		Y	3	2	4	5	This feature will really make processing much easier for tellers.
lts Me 247 Desktop Tyler & Slim	, , , , , , , , , , , , , , , , , , ,			4	5	3	3	While the idea is convenient and easy, there could be more direction on the site itself. It was easy to set up commands, but if someone did not know the previous general commands, it may be hard for them to figure out how to text with the custom command. (I needed slims help) I feel there may be miscommunication.
Its Me 247 Mobile Tyler & Slim	readure. From online banking via mobile, see the new button		Y	5	5	5	5	After doing the desktop version first, I knew how to do it and it was easy to get it set up and it worked well on mobile.
Text banking Tyler & Slim	transfers Please have your employees help you test out the new commands to transfer from one account to another			5	5	5	5	While it is easy to use, I am unsure that this will be beneficial to roll out to the members. I do not know that it will be used enough. Especially with our app.

Thank you for helping us test the software

ΤοοΙ	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	T How easy was the task?	Are you satisfied G- with the results you received?	How helpful G will the task be to staff?	How likely are you G- to perform the task after beta?	Comments/ Explanation of Rating
It's Me 247 Kal & Slim	payments in online banking	n category to make principal only , please have someone try the new king. If not, please have someone try fy that it post as expected.	У	5	5	N/A	1	Not going to allow this.
EFT								
LENDING								
476 Kal/Denece		o allow a toggle between open and bans. Try out the sort feature by both	у	5	4	3	3	
2 Kal/CLs		e math behind the expense/income y that the data displays as expected	у	5	5	4	4	
476 Kal/Denece	Check out the written off lo toggle and sort by either op	an dashboard where you can now en or closed date	у	5	5	5	4	
249 Kal/Linda/Desi	Check the new screen for ea address and phone on the l	scrow payee information that shows isting	Y	5	5	3	4	
249 Kal/Linda		w flag to automatically advance the fy that this is set to Y as the release dvance dates	Y	5	5	2	2	
570 Kal/Kay?/Desi?	disbursement screen. If the	rmation that now appears on the ere are multiple collateral records, it particular address. Confirm that	Y	5	5	4	4	

ΤοοΙ	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	다 How easy was 다 the task?	 Are you satisfied with the results you received? 	How helpful G- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
570 Kal/Linda	Take this option on an insurance escrow record and verify the new visibility of the flag. Verify that if the flag is checked to advance, it will not allow a date change unless you unlock the	Y	4	4	3	4	
570 Kal/Linda	Post escrow disbursements and verify that the applicable expiration dates in the escrow and collateral records update appropriately as configured by the new flag	Y	5	4	3	4	
458 Kal/Slim	In loan category configuration, view the new "allow principal only payments' button in the Audio/online banking tab. If possible, choose a category that you will allow members to make principal only payments	Y	5	5	2	2	Don't want to turn on as I feel it will create more headaches than it will solve.
458 N/A	If you currently offer an Interest Only Line of Credit Product, in loan category definition confirm that Check Box to Switch to principal & Interest Pmt Calc type is presented in the Additional Information, Interest Only Loans- Scheduled Payment Calculation section.	NA					Do something similar for lines so we can set up a draw period and payment and a repayment period and payment.
465 Kal/linda	See the new provider option in the insurance/debt protection configuration. Add the provider information here to allow for more visibility and better analysis options. Note the additional look for this screen as well to give you more information on the first screen.	Y	5	5	2	4	All our coverages are with one provider. If we ever add a new or 2 nd provider then this might be handy.
1996 Kal/Linda	To configure the new Refi opportunity triggers, use this tool to configure which product you would like to cross sell for each type of trade line	Y	5	5	5	5	Setup and tried on existing loan. Have not yet actually tried to create the new refi loan. I have asked my LO's to do so.
2/53 Kal/Linda	When processing loan applications review the debt tab to confirm that the Refinance Opportunity Highlight is appearing correctly. The highlight should only appear if the qualifying rate for the linked product is lower than the estimate interest rate of the tradeline.	Y	5	5	5	5	l like it.

Tool	Rate each item on a (5 = highest, 1)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicab	Did you complete	T How easy was the task?	Are you satisfied G- with the results you received?	How helpful G will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
2/53 Kal/Linda	When processing loan applications click the 'Calcu button and work the calculations. Change Product confirm that the New Interest Rate returned is cor an offer made if applicable. Confirm offer is flagge	t Codes, rect. Notate	5	5	5	5	Set up and tried. See 1996 above.
TELLER/MEMI	BER SERVICE						
Inquiry/Phone <mark>N/A</mark>	If CU*A processes your checks, view images of clear directly from transaction history! Go to the transaction the additional information screen on the cher new button to display the image desired.	action history,					Our Processor is Associated Bank
Timeout window Nathan/Slim	Look at the changes in the Spooled report screen. various options to view, delete and move reports t location. Use both the individual and multiple sele	to desired Y	3	5	2	5	The spools are limited to one or two employees at the credit union, as the process is still relatively complex. BUT the layout makes the process so much easier, and the sort option is so nice to
Phone Lisa/Sheng	Review the new phone transfer option to allow pa overrides. If possible, try out the new features and posting results for both principal only payments of adjustments to the payment matrix. Verify that the edits apply to assure that the amounts equal the p amount selected.	d verify the r those with he appropriate	3	4	5	4	Instructions weren't very clear. You need to enter transaction info before new features pop up.
15 Lisa/Kelly/Brandon/Rhonda Ever/Steph	If you have a member with a last name longer than field, add the information into the new field on me maintenance. If you don't have a member with th see if there is an account that you can temporarily functionality along with the steps below.	embership is information, Y	4	4	4	5	Indicator did not show up via phone operator

ΤοοΙ	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	-T How easy was -T the task?	 Are you satisfied with the results you received? 	How helpful G- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
3 Lisa (etc.)	When opening new memberships, add long names into the new field as you're creating the account.		Y	4	4	4	5	Great improvement
Inquiry Lisa		Inquire on a member that has a long last name entered. Verify that the name is highlighted and that the button allows you to display the full information			4	4	5	Worked great
Phone Lisa	Inquire on a member that has a long last name entered. Verify that the name is highlighted and that the button allows you to display the full information			4	1	4	5	Did not work in phone operator
Teller Kelly/Brandon		ong last name entered and review that the name is highlighted and o display the full information	Y	4	4	4	4	Worked great
Teller, Misc Advance Kelly/Brandon		ong last name entered and review that the name is highlighted and o display the full information	Y	4	4	4	4	Worked great
Teller, transfer Kelly/Brandon		ong last name entered and review that the name is highlighted and o display the full information	Y	4	4	4	4	Worked great

ΤοοΙ	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 ✓ Did you complete Z the task? 	How easy was the task?	 Are you satisfied with the results you received? 	How helpful G- will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
1035 Nathan	mark a batch of follow-ups c feature to allow to clean up needed (most likely sales tra	cker cleanup, this is a new tool to omplete. If possible try out this new old trackers that are no longer ckers). Also choose the report s. Note: See the management cleaning up tracker records	Y	5	5	5	5	Very cool! Great for terminated lenders. Nice idea!
20 Kal/Kay	notice the new flag to turn o	een for a credit card account and n credit card rewards. With no nake sure that it will now allow you ccount	Na					This is all handled in PSCU and not in CUA.
158 Nathan/Lisa	various supplemental vault s M type vaults, just be aware	emental Vault type of M for TCM on creens (we don't want you to build of this option) Please pay attention vorking with existing supplemental g, editing, or using existing	Yes	5	5	5	5	All good, no issues with supplemental's – we have several existing TCR/TCD's.
Phone Slim/Brad	move to the pending ACH scr item for a member. Verify th that it allows a waiver or not transaction after posting to r	g is activated, use phone operator to een and post a pending ACH credit e fee shows as configured and verify as configured. Review the nake sure it posts as expected with escription needed. Verify the fee	Y	5	4	3	3	All screens were as expected. Pending transaction was allowed to post on demand, fee amount appeared as set up and posted accordingly.
Phone Slim/Brad		e the fee (if applicable, waiving the Make sure no fees are charged to CH posts correctly.	Y	5	3	3	3	Checking the "waive fee" box alone did not waive it. Had to check box and hit enter before posting.

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	How easy was the task?	He you satisfied with the results you received?	How helpful G will the task be to staff?	How likely are you ប់ to perform the task after beta?	Comments/ Explanation of Rating
Phone Slim/Brad	If possible, post and ACH crea Make sure all distributions po	lit that has distributions set up. ost as expected	Y	5	5	3	3	All distributions were successful
Phone Slim/Brad	When posting an ACH item, use the fee lookup to find an account type to post the fee to. Make sure the current and available balances are correct for the account.			5	5	3	3	The lookup feature allowed the selection of any suffix under that account. Defaulted to the 0000, can it be defaulted to the suffix of deposit?
Phone Slim?Brad	Post an ACH item and charge a fee. Add an optional secondary description for the fee and verify that the description is added to the members account.			5	5	3	3	Test successful
MANAGEMENT								
271 Nathan/N/A	combined savings/loan balan based on desired selection cr processing.	ment style fee waivers based on ces. If possible, adjust your waivers iteria and verify fees after statement	Y	5	3	1	1	We do not currently charge for printed statements, but this will be a good thing to keep in mind for the future to weed out the lower-use members.
777 Sara	share account setup to set up designations. Once complete those designations to verify t expected. Note: Only produ	to the new function key in the	Y	5	5	5	5	I like the tool as we will be able to limit the products offered to specific membership designations. However, wish it would be able to work for products offered online as well.

Tool	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	L How easy was G the task?	 Are you satisfied with the results you received? 	How helpful G will the task be to staff?	How likely are you G-to perform the task after beta?	Comments/ Explanation of Rating
705 Nathan	To allow cleanup of old tracker notes, take this new option to purge any items that are no longer needed. Even if you do not want to purge records, take the audit option so that you can review and verify the results of your selection. Note: see the member service function for another cleanup option	Y	5	5	5	5	I use this tool often for cross sales next suggested product. This cleanup will make it easier to ensure I am doing what is needed with the audit function. Great idea.
277 Nathan	Take a look at the new retention information that shows on the tracker type definition. The actual purge will be rolled out gradually and Asterisk Intelligence will be connection with clients for archival options if desired. However, please review the defaulted retention periods and start thinking about how you might want to manage your retention to ready yourself for this new functionality	Y	5	5	5	5+	Retention of trackers has been a big point of contention for us. I'm not sure if this was a function before, but now that I know of it, it's awesome.
569 Nathan	Go to online banking configuration and choose the online banking password and security settings. These have now been moved to your access to allow you to control your settings without the need to contact CU*A. Check your settings here to see how they are currently working. If you want to make adjustments, you can do so here.	Y	5	5	5	5	Great to see this for the member-side but when will see this for employees? We've been written up several exams in a row because of the default x1234!
569 Nathan (ASAP)	Go to the text banking configuration to turn on transfers via text banking	Y	5	5	3	4	Members aren't heavy users of text banking, so this won't be a priority right off the bat. Plus most of our members are 60+, and probably wouldn't understand the concept of custom
777 and 458 Nathan (ASAP)	When text banking is turned on, configure those DIVAPLS and loan categories where you would like to allow transfers visa this method	Y	5	5	5	4	Same as above.

Tool	Task	Rate each item on a scale of 1-5. (5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	Did you completethe task?	The task was the task?	Are you satisfied C with the results you received?	How helpful ch will the task be to staff?	How likely are you G to perform the task after beta?	Comments/ Explanation of Rating
OPER Slim/Brad (ASAP)	Contact CU*A to setup the op be posted for individual mem	otion to Allow pending ACH items to hbers.	Y	5	5	3	3	Done
569 Slim/Brad (ASAP)	configured, Setup a fee (it ca	nding ACH items to be posted is n be 0.00), description, and general Posting. The ACH items will be posted	Y	5	5	3	3	Done
AUDIT								
1700 Lisa/Sara/Brandon/Kelly	tool gives the user the ability previous business day up to 3 control option! Check out th	dit Analysis Dashboard. This new to see teller transactions for the months without accessing the teller e sorts and filter options to audit earch for specific transactions.	Y	4	5	5	5	Directions need to be more clear to fill in date range if teller didn't run transactions on previous day. Would love this tool to work for current day transactions
369 Slim/Brad B A C K O F F I C E	-	fee income/waivers dashboard for Verify that the totals charged and	N					Will need to wait until after close of April to review.

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	How easy was the task?	H Are you satisfied ပုံ with the results you received?	How helpful 너 will the task be to staff?	How likely are you ch to perform the task after beta?	Comments/ Explanation of Rating
986, maintenance N/A	When working with draft explored the set of	eptions, use the new view check enance of the exception item	N/A					Our Processor is Associated Bank
406 and 993 Slim/Brad	Access these investment tools to review the new analysis feature on your investment portfolio. Use the various lookups and graphical information for the different data elements.			5	3	1	1	We currently have 60+ investments, it would take a significant amount of time to create these. If there were an Import from excel feature we would be more inclined to use this.
SECURITY AD	MINISTRATOF		T	T				
758 Nathan	Custom Reports and Files the definition to the current que the queries in the list and the definition differs from the sa	n in the Report Automation for at now compares the saved query ry definition. Just click/select one of en click View. If the current query ved definition, you will see a side by u the differences between the two.	Y	3	2	2	5	I would like a little more info on this, as I don't fully understand what is being shown here. Based on the narrative on this checklist, it sounds like it will be helpful but I'm just not noticing any difference.

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	 Did you complete the task? 	-T How easy was G the task?	Hre you satisfied with the results you received?	How helpful 너 will the task be to staff?	How likely are you 너 to perform the task after beta?	Comments/ Explanation of Rating
1210 Kal		Option Flood and the Variable Rate Variable Rate Code (Line of Credit	NA					
1980 Nathan		e the new search features and Try out the new Query Table	Y	5	5	4	5	Limited use tool, but it is great to view the file, the date last used in one screen. I wasn't sure of a way to do this before, if it even was possible.
1980 Nathan		e enhancements for more specific ur libraries. Use the Change scale n in all scales	Y	5	5	4	5	Great tool for me to use, or maybe our IT tech. Best part is being able to view and delete right from this screen those larger, unused files.
1310 Nathan		enhancements for more specific ur libraries. Use the Change scale n in all scales	Y	5	5	2	3	It's good info to manage, but I'm not sure what the applicability is. Do we have limits on how much storage we can have? Does the larger size impact the
817 Kal	-	ip payment history dashboard. I and payment amount. Verify data.	NA					We have not allowed this as of yet.
1730 Lisa/Slim	-	to track fraud information. Go to bees" of fraud that you would like to	Y	5	5	5	5	Easy to Create Types of Fraud

Tool	Task	Rate each item on a scale of 1-5.(5 = highest, 1 = lowest)5Extremely4Very3Somewhat2Slightly1Not at allN/ANot applicable	d you completethe task?	다 How easy was 다 the task?	Are you satisfied with the results you received?	How helpful G- will the task be to staff?	How likely are you di to perform the task after beta?	Comments/ Explanation of Rating
1720 Slim/Lisa	-	Plan out how you would like to track fraud information. Go to this tool to configure what statues you would like to use			5	5	5	Will be useful in tracking stages of each fraud case
1715 Slim/Lisa		Use this tool to start adding incidents of fraud, either historical or current. This will allow you to keep this data on hand for future analysis			5	3	3	Interesting tool, will take time to build the parameters and what not around it. But, could definitely see this being used.
1710 Slim/Lisa	Use this tool to view all the i system.	Y	5	5	3	3	See above, future need for sure!	
GENERAL COMMENTS								